

# FORM

Cross Out

 CLAIM

 EXCHANGE

 RETURN

Order Number:

Name:

**Product You Are Returning, Exchanging:**

For Hygiene Reasons, Underwear Can't Be Returned or Exchanged!

Product Code

Name of Product





Product Code

Name of Product




**Product You Are Requesting as Replacement for Exchange (Different Size, Colour, etc):**

Product Code

Name of Product





Product Code

Name of Product




**Detected Defects / Reasons for Replacement:**

Incorrect Size – Too Small

Material / Fabric Defect

Incorrect Size – Too Big

Poor Product Functionality

Poor Cut

Wrong Item Delivered

Unsuitable Material

Incomplete Delivery

Please Send the Completed Form Together with a Copy of the Invoice and the Goods to Our Address:

NanoTrade s.r.o., Ostravská 1551, 738 01 Frýdek-Místek

You can return the product in its original packaging within 14 days from delivery of the package. For returned products without defects, the money will be sent within 14 days.

If your claim has been recognized, we will send out the product at our expense either new, repaired, or we will give you your money back. Legally we have 30 days to process your claim.

**Bank Account Number for Refund:**

Account Holder Name

Account Number (IBAN)

BIC/SWIFT

Bank Name

Date:

Signature: