

FORM

Cross Out

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CLAIM

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EXCHANGE

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RETURN

Order Number:

Name:

Product You Are Returning, Exchanging:

For Hygiene Reasons, Underwear Can't Be Returned or Exchanged!

Product Code

Name of Product

Product Code

Name of Product

Product You Are Requesting as Replacement for Exchange (Different Size, Colour, etc):

Product Code

Name of Product

Product Code

Name of Product

Detected Defects / Reasons for Replacement:

Incorrect Size – Too Small

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Material / Fabric Defect

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Incorrect Size – Too Big

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Poor Product Functionality

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Poor Cut

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Wrong Item Delivered

☐

Unsuitable Material

☐

Incomplete Delivery

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Please Send the Completed Form Together with a Copy of the Invoice and the Goods to Our Address:

NanoTrade s.r.o., Ostravska 1551, 738 01 Frydek-Mistek, Czech Republic

You can return the product in its original packaging within 14 days from delivery of the package. For returned products without defects, the money will be sent within 14 days.

If your claim has been recognized, we will send out the product at our expense either new, repaired, or we will give you your money back. Legally we have 30 days to process your claim.

Bank Account Number for Refund:

Account Holder Name

Account Number (IBAN)

BIC/SWIFT

Bank Name

Date:

Signature: