

Automatic Pet Feeder with Camera (IPC)

Quick Operation Guide

Please read the manual carefully before using the feeder

Initial Use

- 01 Open the cover of the feeder and take out the power cord and adapter in the food container.
- 02 Connect the power cable to the power port on the bottom of the pet feeder and connect the adapter to power on the machine.
- 03 Place the pet feeder horizontally, and install the food tray in the corresponding position on the pet feeder.
- 04 Add dry pet food to the food tank of the feeder.
- 05 The desiccant is placed in the desiccant box, please change it regularly for long-term use the pet feeder (clean it up if not used).
- 06 Three pcs D size batteries can be installed in the battery compartment for manual feeding when there is no power.
- 07 Link the pet feeder on the APP then can set the feeding plan for your pet.

Button Function Description

(▶) **RESET Button:** Mode switch/RESET 1. Long press 10 seconds to make two "ding dong" sound to restore factory settings in connected network or locked states. 2. Long press 10 seconds to make two "ding dong" sound to switch into distribution network mode in unconnected network states (Quick configuration/hot spot configuration)

Microphone Button: Long press and sound "di" to start recording, release and make two "di" sounds to stop to recording and play recording. Support 10s voice recording.

Feed Button: Short press for one portion feeding. Long press 10s the red indicator light flash twice to lock the device, then press 10s the red indicator flash twice again to unlock the device, it cannot be operated in the locked state.

Status Indicator Light Instructions

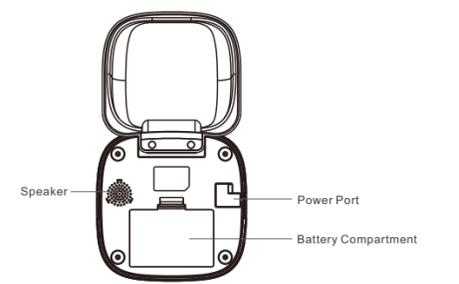
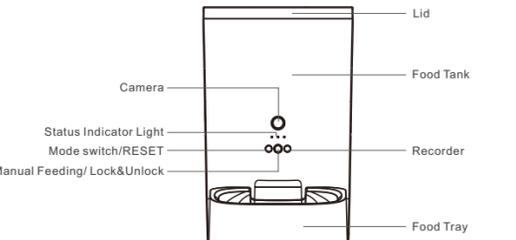
- Red light (flashing -locking /unlocking/mode switching)
- Blue indicator (signal indicator) Steady on means normally working, Flashing means waiting for the network

Connect with App

Download and install APP: Scan the QR code to download and install the APP.



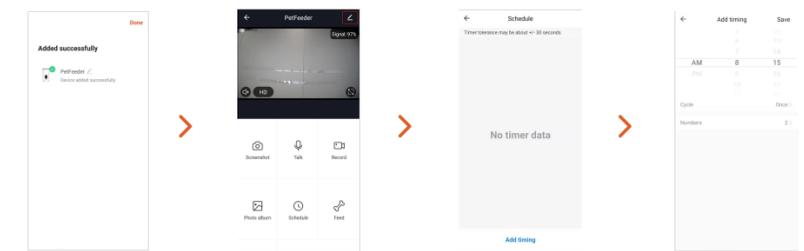
Product Appearance Introduction



Automatic Pet Feeder with Camera

Smart Tuya App Operation Steps

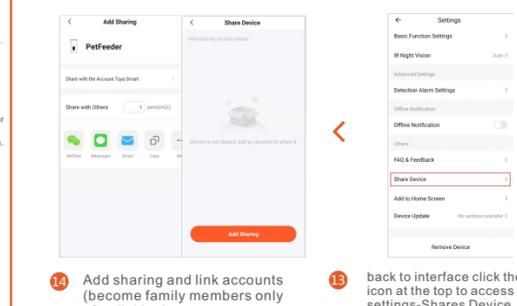
- 01 Download App
- 02 Register an account and sign in
- 03 Click add device Or click "+" in the upper right corner
- 04 Add Manually-Small Home Appliances -IPC Pet Feeder (WiFi)
- 05 Wait for the device to connect to network.
- 06 Place the QR code directly in front of the feeder camera and keep a distance of 15-20cm.
- 06 Enter Wifi name and Password (Note: the password does not have special symbols and does not support 5Gwifi)
- 05 Confirm the indicator light is flashing, and then go to next step



- 09 Add feeder successfully -Complete- Customized the name of the feeder
- 10 Click the schedule to set the feeding plan
- 11 Click "Add timing" to set the feeding time and meals
- 12 Chosen the time, Repeat to the day and choose portions per meals

Feeder-App Function Interface

- Speaker: Turn on and you can hear sound at the feeder side.
- HD/STANDARD definition: Video definition can be selected according to the network.
- Full screen: Click to watch the video in full screen.
- Photograph: Take pictures of your pet and save them in your phone album
- Microphone: Click the icon to turn blue, you can talk with your pet through the phone.
- Recording: Record pet videos and save phone photo albums.
- Playback: Playback is not supported on this device.
- Timing Feeding: Set a daily feeding plan for your pet.
- Feeding: Manual feeding: click one time for one portion feeding
- Alarm: This device does not support the alarm function
- Cloud video playback: This function is a fee-based service.
- Setting options: device name, shared device, device information basic function settings, motion detection settings, common problem and feedback, firmware information.



- 14 Add sharing and link accounts (become family members only after linking)
- 15 back to interface click the icon at the top to access settings-Shares Device (Share with multiple people to operate the feeder)

Cleaning And Maintenance

After used the feeder, Please regularly clean the food tray and food tank by detergent, so as not to affect the health of pets due to the bacteria caused by food residues left too long.

Common Troubleshooting

- 01 Q1: The pet feeder does not respond when power on?
Re: Check whether the power supply of the machine is plugged in properly. Whether the product is not energized due to poor contact with the socket at home. Whether the power supply or power cord is properly plugged in (replace the normal 5 volt mobile phone charger or install 3 pcs D size batteries to test).
- 02 Q2: APP prompts only 2.4G WiFi network is supported, Please select it again. Or multiple configurations fail.
Re: The feeder does not support 5G WiFi. If it is a dual-band router, please enter the router to turn off THE 5G WiFi signal. If the mobile phone has router management APP, you can directly access the management software to turn off 5G WiFi. If there is no management software, please enter the router IP address in the mobile phone or computer browser, generally 192.168.1.1 or 192.168.0.1, enter the router password to enter, find the wireless Settings, and turn off 5G WiFi. Save and restart the router, then reconfigure the feeder, set the feeder can restart 5G WiFi.
- 03 Q3: The network connection is unsuccessful
Re: Press and hold the manual feeding button for 7 seconds to reset the machine, power off the router and restart it once, and wait for 2 minutes before configuring it. The feeder does not support 5G WiFi and Chinese name. Turn off the 5G connection and 2.4G WiFi before configuration. If the configuration fails all the time, you can use one mobile phone to open the mobile hotspot, and another mobile phone to connect to this hotspot. Then configure again, refer to the manual for details.
- 04 Q4: Pet feeders are often offline.
Re: A) If there is no barrier between the feeder and the router and the distance is within 10m (the most stable in a room), and the WiFi signal attenuation of the router is too far away, resulting in the feeder being often offline. B) Restart the router and feeder. C) The router is not compatible. Replace the router and reconfigure it. D) Enter router Settings. (Phone or computer browser type router IP address, usually 192.168.1.1 or 192.168.0.1, enter router password to enter) Find wireless Settings, wireless channels. Change channel to 7 or 11, or try another channel. Reduce interference from surrounding WiFi and improve compatibility.

Re: Please first follow the instruction diagram to configure. If the configuration fails, please switch to AP mode for configuration. The detailed operation process is as follows:
1. Waiting for the network mode, at this time the status indicator in flash, long press ▶"RESET" key 10 seconds then hear twice "ding dong", the indicator switch to slow flash, at this time into AP mode. 2. Open the mobile phone APP, select Add Device - Manual Add - Small appliances - Pet Feeder, select other mode - (AP) hotspot distribution network in the upper right corner of the interface, then fill in your WiFi password as prompted, and then enter the mobile phone connection WiFi interface to connect a WiFi signal of SmartLife-XXXX. 3. After selecting and connecting the hotspot signal, return to the APP and wait for the connection to be completed.

Attentions

1. Please place the equipment correctly and prevent to turn over the equipment. This equipment is only suitable for small and medium-sized pets under 20kg.
2. Replace the desiccant in the cover of the food tank regularly. If there is no desiccant, no need to handle it.
3. Keep food containers dry and sealed, and check them regularly to ensure no food remains.
4. Please do not put anything other than pet dry food into the food bucket, otherwise it will cause abnormal use of the equipment and even cause pet safety issues.
5. In order to prevent pets from falling over the feeder, it is recommended to place it in the corner or against the wall.
6. Install anti-bite wires as concealed as possible to avoid damage caused by pets biting wires.
7. If children are using this device, please make sure to use it under the guidance of adults.
8. After installing spare dry batteries, you can manually operate the device to provide normal power supply in case of power failure.
9. It is not recommended to use this device for pet babies within three months.



After opening the product package, please confirm whether the feeder is in good condition. Please check the list to confirm whether the accessories are complete. The Feeder X1 Power Cord X1 Power Adapter X1 Product Manual X1