

Complaint protocol

CONTACT DETAILS:

Name and surname:

Adress:

E-mail:

Phone number:

IBAN:

THE COMPLAINTED GOODS:

Purchase date:

Product name:

Order number:

Price of product: EUR

DEFECT DESCRIPTION (detailed description of how and when the defect appears):

A PROPOSAL OF HOW TO RESOLVE THE COMPLAINT:

Replacement with a new one

Repair of goods

Discount

Return

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Signature