

# User Manual

READ FULL USER MANUAL BEFORE USE

## Important Safety Information

### WARNING

Not for use with aggressive dogs. Do not use this Product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

- For use with dogs over 6 months of age and over 8 lbs.
- DO NOT use when the dog or the collar is/are wet.
- DO NOT press and hold shock or vibrate for more than 10 seconds to avoid physical or psychological damage to your dog.
- Your dog should not vocalize or panic when receiving stimulation. If this happens, the stimulation level is too high and you need to go back to the previous level and repeat the process.
- DO NOT charge the device near any flammable substances.
- For dog use only. Not for use on children.
- This is not a toy, and should only be operated by responsible adult.

### CAUTION

**For on leash training. Do not attach leash to training collar. Use a regular collar in addition to the training collar.**

**Risk of skin damage.** Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the dog's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.

- **Do NOT leave the collar on the dog for more than 12 hours per day.**
- When possible re-position the collar on the dog's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the collar; it will cause excessive pressure on the contacts.
- Wash the dog's neck area and the contact probes of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed. If the condition persists beyond 48 hours, see your veterinarian.
- Receiver collar meets IP67 water proof rating, it can be submerged into water up to 1 meter for up to 30 minutes. If submerged and wet, please do not use.
- This product comes with conductive silicone covers, please ensure they are worn on the contact points before putting the receiver on your dog and check for the presence of the silicone cover every hour.

These steps will help keep your dog safe and comfortable. Some dogs are comfortable while they wear stainless steel contacts. Some dogs are sensitive to contact pressure. You may find some dogs are sensitive to the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

## I. Package Content



Remote Transmitter



Collar Strap



Conductive Silicone Covers



Contact Points



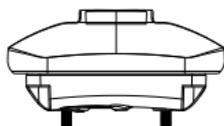
USB Cable



Test Bulb



Wrist Strap



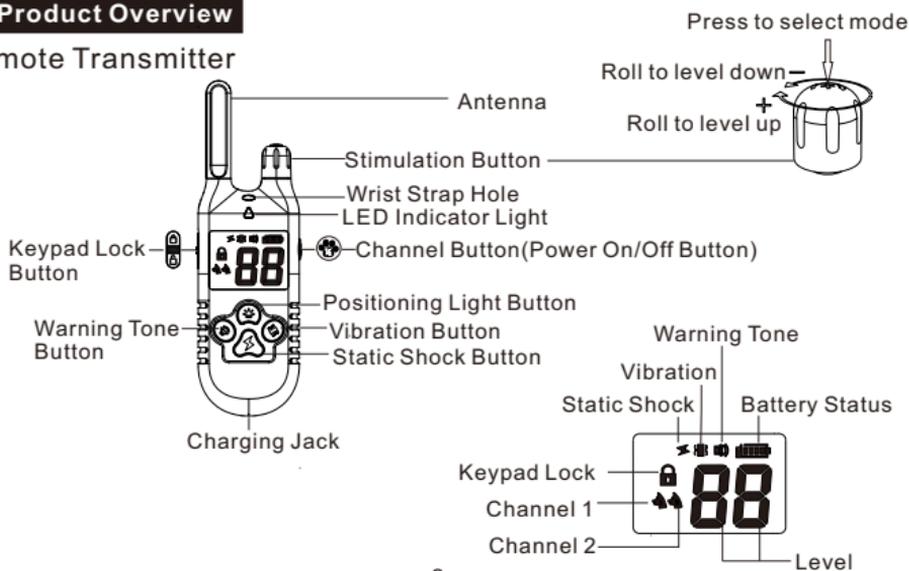
Receiver Collar



User Manual

## II. Product Overview

### Remote Transmitter



## Receiver Collar



### How the System Works

The Remote Training Collar is easy to use with an advanced digital display that tells you exactly what level of stimulation you are using.

The Remote Training Collar assists you in controlling your dog without a leash. At the push of a button, your remote sends a signal activating your dog's Receiver Collar. He receives a safe but annoying stimulation. He'll quickly learn the association between his behavior and your correction; in no time, you'll have a better-behaved dog. The Remote Training Collar has been proven safe, comfortable, and effective for both small and large dog breeds. Using the Remote Training Collar consistently and correctly, any basic obedience commands can be taught and will help to correct many misbehaviors that your dog exhibits.

### III. Operating Guide

#### Step 1 How to Turn the Remote Training Collar On/Off

##### **To turn the Remote Transmitter on**

1. Press and Hold  for 2 seconds to power on the Remote Transmitter. The backlight will be on.
2. Backlight will be off at 15 seconds if there is no operation on the Remote Transmitter Buttons.
3. LCD display will be turned off at 2 minutes if there is no operation.

##### **To turn the Remote Transmitter off**

Press and Hold  for 2 seconds to power off the Remote Transmitter.

##### **To turn the Receiver Collar on**

Press and Hold the Power Button for 2 seconds, the Receiver Collar will vibrate and LED Indicator will starts blinking in green.

##### **To turn the Receiver Collar off**

Press and Hold the Power Button for 3 seconds, the Receiver Collar will Warning Tone and green LED indicator turns off.

**Notes: To extend the life of the batteries, turn off the Remote Transmitter and Receiver Collar when they are not in use for long time.**

#### Step 2 How the Transmitter Buttons Work

1. Press  /  /  once to send a Warning Tone, Static Shock and Vibration command to Receiver Collar.
2. Press and Hold  /  / , Receiver Collar will have a consecutive Warning Tone, Static Shock and Vibration will stop after 10 consecutive seconds.

Notes: Do not suggest to press and hold  /  /  for long time to avoid physical or psychological hurt to your dog.

3. Press the Stimulation Button  to select  /  /  , and roll it to select the Warning Tone, Static Shock and Vibration level. You can press any one of  /  /  to confirm the level, or wait 10 seconds without operation on it .

Notes:  /  /  icon will blink on Remote Transmitter display when you operate the Stimulation Button, and will stop blinking when you press any button ( /  /  ) or there is no operation on for 10 seconds.

4. Press and hold the  to light up the Positioning Light on Receiver collar that helps to locate your dog at night, which will be off after consecutive 10 seconds.

### Step 3 How to Test the Functions

#### Warning Tone Test

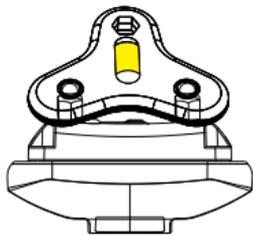
- Press the  to test the Warning Tone function.
- The Receiver Collar will deliver Warning Tone indicating that the Warning Tone function works.

#### Vibration Test

- Press the  to test the Vibration function.
- The Receiver Collar will vibrate indicating that the Vibration function works.

#### Static Shock Test

- Secure the test Bulb Kit on the Receiver Collars' Contact Points.
- Press the  to test the Static Shock function.
- The test Bulb Kit will light up indicating the static shock stimulation works, test Bulb Kit become brighter at higher shock levels.



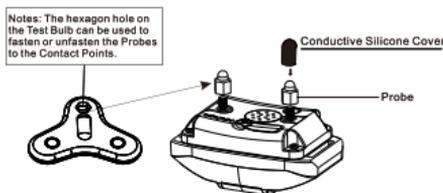
#### Positioning Light Test

- Press  Button to test the Positioning Light.
- Positioning Light will be on when you press  indicating this function works.

Notes:

For your dog's comfort and safety, please ensure the conductive silicone covers are worn on the contact points before putting the Receiver Collar on your dog.

The conductive silicone covers can deliver the static shock.



#### Step 4 How to Fit the Receiver Collar

Important: The proper fit and placement of your Receiver Collar is important for effective training. The Contact Points with Conductive Silicone Cover must have direct contact with your dog's skin on the underside of his neck. To assure a proper fit, please follow these steps:

1. Make sure that the Receiver Collar is turned off.
2. Have your dog standing comfortably (3A).
3. Place the Receiver Collar on your dog's neck close to the ears. Center the Contact Points underneath your dog's neck, touching the skin.

**Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent.**

**CAUTION** Do not shave the dog's neck as this may increase the risk of skin irritation.

4. The Receiver Collar should fit snugly, yet loose enough to allow one finger to fit between the strap and your dog's neck (3C).
5. Allow your dog to wear the collar for several minutes then recheck the fit. Check the fit again as your dog becomes more comfortable with the Receiver Collar.



#### 6. How to attach the strap to the Receiver Collar?

Follow the 1-2-3-4 steps instructed to thread the strap.



## **Step 5** How to Find the Best Warning Tone/Vibration/Static Shock Level for Your dog

**Important: Always start at the lowest level and work your way up.**

The Remote Training Collar has 8 types Warning Tone, 16 levels for Vibration and 99 for Static Shock. For Warning Tone, there are 8 types of tones and there is only frequency difference among different types. For Vibration and Static Shock, level 1 is the lowest; level 16 is the highest for Vibration and 99 for Static shock. This allows you to choose the Stimulation level that is best for your dog. Once you have placed the Receiver Collar on your dog, it is time to find the Stimulation Level that is best for him. This is called the Recognition Level. A slight change in your dog's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the Recognition Level that is best for him.

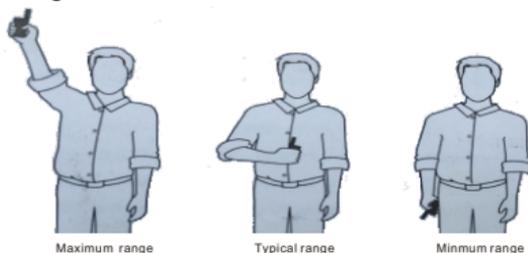
Follow the steps below to find your dog's Recognition Level:

1. Starting at Level 1, press the Warning Tone/Vibration/Static Shock Button continuously for 1 to 2 seconds. Note: When the Warning Tone/Vibration/Static Shock Button is held down for 10 consecutive seconds, the Remote Transmitter will "time-out", and you must release and press the button again before additional stimulation can be delivered.
2. If your dog shows no reaction, repeat the Stimulation Level several times before moving up to the next level.
3. **YOUR DOG SHOULD NOT VOCALIZE OR PANIC WHEN RECEIVING STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.**
4. Move up through the Stimulation Levels until your dog reliably responds to the stimulation.
5. If your dog continues to show no response at highest level of Vibration or Static Shock, check the fit of the Receiver Collar. If your dog has long or thick hair, contact our Customer Care Center to obtain a longer set of Contact Points. Then go back to #1 and repeat the process. If this still does not yield any results, your dog's hair will need to be trimmed around the Contact Points. If, after completing all of these steps, your dog still does not indicate he is feeling the stimulation, please contact our customer service.

## **Step 6** How to Maximize The Distance

Terrain, weather, vegetation, transmission from other radio devices, and other factors will affect the maximum range.

Hold the Remote Transmitter in a horizontal position away from your body to achieve optimum range. For Maximum signal strength, keep the device properly charged.



\*Avoid touching the antenna or the range may decrease substantially.

## Step 7 The LCD Display & LED indicator

### \*LCD Display on Remote Transmitter

	Positioning Light on Receiver
	Static Shock Mode
	Warning Tone Mode
	Vibration Mode
	Battery level
	Stimulation level of Vibration/Shock; Level 1-16 for Vibration and 1-99 for Static Shock.
	8 types of Warning Tone
	Channel
	Keypad Lock

### \*Remote Transmitter Indicator Definitions

Remote Transmitter Function	Remote Transmitter Indicator Response
Press  , deliver Warning Tone command to Receiver Collar (timeout after consecutive 10 seconds)	Green Indicator is on
Press  , deliver Vibration command to Receiver Collar (timeout after consecutive 10 seconds)	Green Indicator is on
Press  , deliver Static Shock command to Receiver Collar (timeout after consecutive 10 seconds)	Red Indicator is on
Charging the Remote Transmitter	Green Indicator blinks
Remote Transmitter is fully charged	Green Indicator is on
Press  , Light up the Positioning Light on Receiver Collar (timeout after consecutive 10 seconds)	Green Indicator is on

## \*Receiver Collar Indicators Definitions

Receiver Collar Function	Receiver Collar Indicators Response
System Running	Slow Blinking in green
Lower Battery	Fast Blinking in green
Fully charged/Pairing Mode	Indicators become solid green
On charging	Slow Blinking in green

### Step 8 Charging the device

The Remote Training Collar use Lithium-Polymer batteries, DO NOT charge the device near any flammable substances. Fully charge the Remote Transmitter and Receiver Collar before use.

Charge the Remote Training Collar if:

The indicator on the Receiver Collar is blinking rapidly or will not come on.  
There is only 1 battery level bar left on the Remote Transmitter LCD display, or indicator on Remote Transmitter will not come on.

Charging Steps:

- 1.Lift the rubber cover on the Receiver Collar charging jack.
- 2.Connect the USB cable connectors to the charging jack on Receiver Collar and Remote Transmitter.
- 3.Connect the USB cable port the charger/power bank/laptop with 5V output.

Notes:

The charging time takes 2~3 hours, indicator on both Remote Transmitter and Receiver Collar will blink slowly when charging.

Remote Transmitter: Fully charged, the Green LED indicator will become solid.

Receiver Collar: Fully charged, the Green LED indicator will be come solid.



#### Warning:

In case you have to use chargers for charging, please use those with 5V output voltage. Improper chargers will cause charging damage to the device.

If it's on charge with improper chargers, receiver Collar will deliver Warning Tone continuously and red indicator will blink fast on Remote Transmitter.

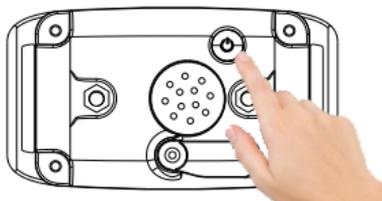
Notes:

- 1.Improper chargers mean those with output voltage over 5V.
- 2.Output Voltage usually can be seen on surface of the charger.

## Step 9 How to Pair the Remote Transmitter & Receiver Collar

If you feel the Receiver Collar is not responding to the Remote Transmitter, follow these steps to pair them up.

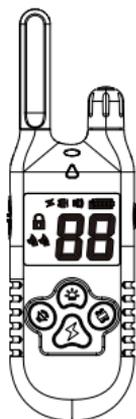
1. Press and hold the power button on the Receiver Collar for 3 seconds to turn on the Receiver Collar.
2. Press the power button on Receiver Collar 3 times to enter the pairing mode. You will hear a Warning Tone and the indicator become solid. You will now have 10 seconds to finish the pairing.



3. Press the  or  or  or  on the Remote Transmitter, and Receiver Collar will respond correspondingly indicating that pairing process is completed. Tips: You can choose press  to choose channel 1 or channel 2 to pair the Remote Transmitter and Receiver Collar. The system can pair 2 Receiver Collars simultaneously. If you can not pair the device successfully, it may be caused by the signal interference. Please try in a new place or contact with our service center.

Notes: The Remote Transmitter and Receiver Collar will only work on the channel you have paired. For example, if you have paired Remote Transmitter to Receiver Collar on Channel 1, Remote Transmitter can control Receiver Collar only on Channel 1, and it will not work on Channel 2.

If you buy a new extra Receiver Collar, follow "Step 9" above to pair the new Receiver Collar to Remote .



1 Receiver Collar paired to Channel 1



1 Receiver Collar paired to Channel 2

### III. Frequently Asked Questions

<p>Is the Stimulation safe for my dog?</p>	<p>•While the Stimulation is unpleasant, it is harmless to your dog. Electronic training devices require interaction and training from the owner to achieve desired results.</p>
<p>How old does my dog have to be before using the Remote Training Collar?</p>	<p>•Your dog should be able to recognize basic obedience commands such as "Sit" or "Stay". Dogs should be at least 6 months old before using the Trainer.</p>
<p>Once my dog is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?</p>	<p>•Probably not. You may need to reinforce training with the Receiver Collar from time to time.</p>
<p>Is the Receiver Collar waterproof?</p>	<p>•Yes. Receiver Collar meets lab test waterproof standard, but make sure to keep the area dry when charging. Notes: Remote Transmitter is not waterproof.</p>
<p>Will I get maximum range with the Remote Training Collar?</p>	<p>•The range of the Remote Training Collar will vary according to terrain, weather, vegetation, as well as transmission from other radio devices. See "How the System Works" for tips on maximizing your range.</p>
<p>How long can I continuously deliver stimulation to my dog?</p>	<p>•The maximum amount of time you can press the Function Button  and deliver stimulation to your dog continuously is 10 seconds. After this, the Remote Transmitter will time-out, and the Function Button must be released and pressed again.</p>

## IV. Trouble Shooting

<p>My dog does not respond when I press a button.</p>	<ul style="list-style-type: none"><li>•Make sure the Receiver Collar has been turned on.</li><li>•If your range has reduced from the first time you used the Remote Training Collar, the battery(s) may be low in either the Remote Transmitter or Receiver Collar.</li><li>•Many factors can impact the amount of range you have with the Remote Trainer. For a list of these factors, see "How the System Works".</li><li>•Test the Receiver Collar. See "How to test the functions" for details.</li><li>•Increase the Stimulation Level. Refer to "How to Find the Best WarningTone /Vibration/Static Shock Level for Your dog" for more information.</li><li>•Make sure the Receiver Collar's Contact Points are placed snugly against your dog's skin. Refer to "How to Fit the Receiver Collar" for more information.</li></ul>
<p>The Receiver Collar will not turn on.</p>	<ul style="list-style-type: none"><li>•Make sure the Receiver Collar has been charged. For the initial charge, be sure to charge it for 4 hours. Subsequent charges only take 2~3 hours.</li></ul>
<p>The Receiver Collar is not responding to the Remote Transmitter.</p>	<ul style="list-style-type: none"><li>•Verify the Receiver Collar is on.</li><li>•If the indicator light is blinking rapidly, fully charged the Receiver Collar.</li><li>•If the first two solutions did not resolve your problem, see "How to pair the Remote Transmitter &amp; Receiver Collar."</li></ul>

**USA**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two

conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

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