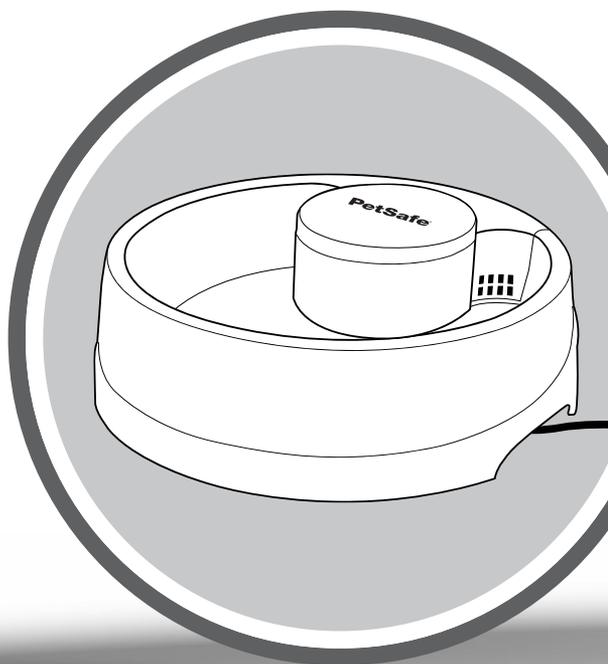




Operating Guide

CURRENT-S-BR-UK-17
CURRENT-S-BR-EU-19
CURRENT-M-BR-UK-17
CURRENT-M-BR-EU-19
CURRENT-L-BR-UK-17
CURRENT-L-BR-EU-19

Current Pet Fountain



protect. teach. love.™

Please read this entire guide before beginning

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as “We” or “Us”.

IMPORTANT SAFETY INFORMATION

Explanation of Attention Words and Symbols used in this guide

 This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠ WARNING **WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION **CAUTION**, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

NOTICE **NOTICE** is used to address practices not related to personal injury.

⚠ WARNING When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- To reduce the risk of injury, close supervision is necessary when an appliance is used by or near children.
- To protect against electric shock, do not place electrical power cord or power adapter in water or other liquids.
- Do not use outdoors. Do not run dry. For indoor household use only.
- Do not operate any appliance if it has a damaged electrical power cord or power adapter, or if it is malfunctioning or has been damaged. Call Customer Care Centre immediately for further instructions.
- To reduce the risk of electric shock, do not place or store an appliance where it can fall or be pulled into a bath tub or sink.
- Always unplug any appliance when not in use, before putting on or taking off parts, and before cleaning.
- Do not use an appliance for anything other than its intended use.
- If the power adapter of this device gets wet, turn off the electricity to that mains power outlet. Do not attempt to unplug.
- Examine this appliance after installation. Do not plug into mains power outlet if there is water on the electrical power cord or power adapter.
- Always unplug any appliance when not in use, before putting on or taking off parts, and before cleaning. Never pull on the electrical power cord to remove the power adapter from the mains power outlet.

CAUTION

- Do not allow pets to chew on or swallow any parts. If you are concerned about the electrical power cord, purchase a cord conduit (a hard plastic protector) at any hardware store.
- The plastic pet fountain parts are BPA-FREE. However, some animals have been known to be sensitive to plastic food and water containers. If your animal shows signs of an allergic reaction to the plastic, please discontinue use until you have consulted with your veterinarian.

NOTICE

- The pet fountain is intended to run continuously (always plugged into a mains power outlet), as long as the water level is maintained and the pet fountain is cleaned regularly. Be sure to check the pet fountain regularly to help prevent damage to the pump, as the water may get consumed or evaporate causing the pump to run dry.
- Do not attempt repairs on the pump.
- To avoid the possibility of the power adapter or mains power outlet getting wet, the outlet should always be above the level of the pet fountain.
- If an extension cord is necessary, an extension cord with a proper rating should be used.
- The electrical use of this appliance is 2.0 watts.
- The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do not modify the appliance.
- Do not install or store appliance where it will be exposed to weather or temperatures below 4.5° C.
- Read and observe all important notices listed on the appliance and in the packaging.
- Pet Fountain must be cleaned regularly continue working normally.
- Never wash the filter with soapy water as the soap residue will seep into the filter and cannot be removed. Only rinse the filter with water.
- Use only PetSafe® Brand authorised replacement filters. If unauthorised filters are used it may void the warranty.

SAVE THESE INSTRUCTIONS

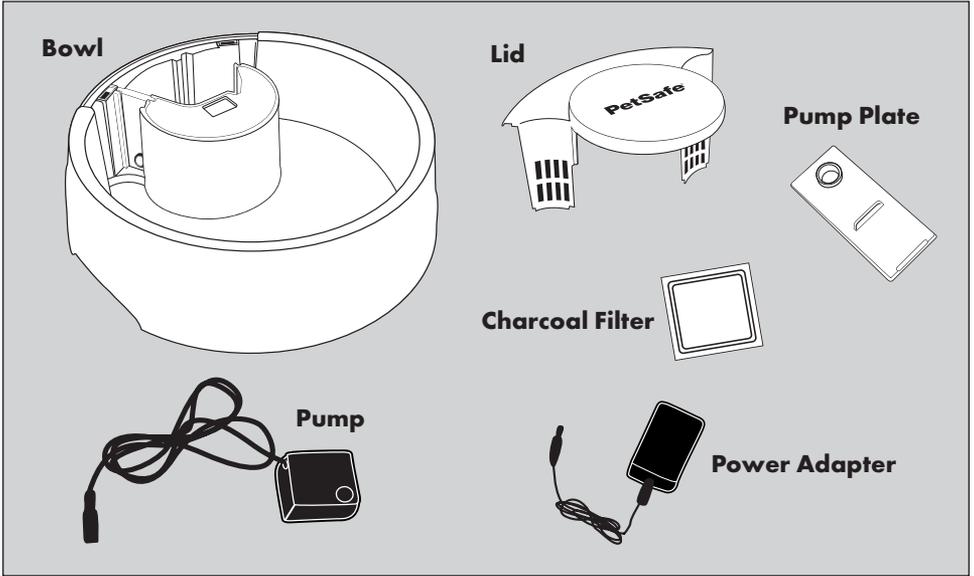
Thank you for choosing the PetSafe® Brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools enhance the relationship between pets and their owners. **If you have any questions about our products or training your pet, please visit our website at www.petsafe.com or contact our Customer Care Centre. For a listing of Customer Care Centre telephone numbers, visit our website at www.petsafe.com.**

To get the most protection out of your warranty, please register your product within 30 days at www.petsafe.com. By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Centre, we will be able to help you faster. Most importantly, your valuable information will never be given or sold to anyone. Complete warranty information is available online at www.petsafe.com.

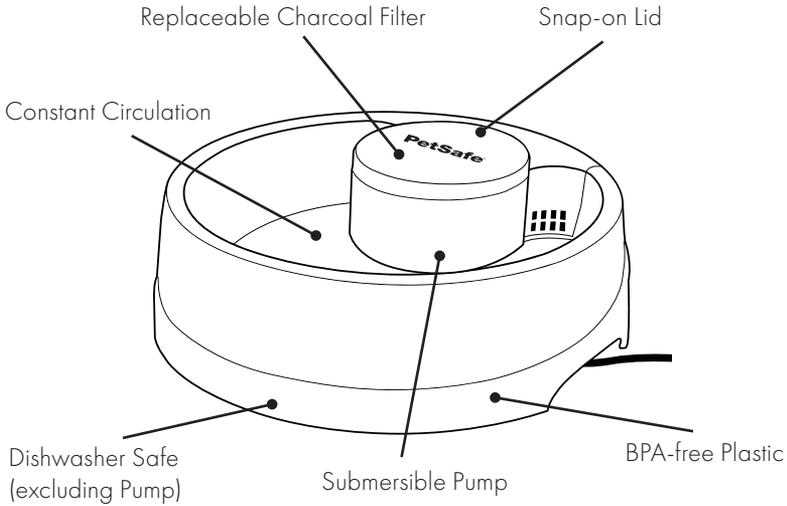
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Components



Features



Size	Water Capacity
Small	1.2 litres
Medium	2.4 litres
Large	3.5 litres

Low-voltage (12V) System

Key Definitions

Bowl: The bowl is the foundation of the fountain. The base of the bowl features a notch to hide the electrical power cord from view.

Lid: The lid snaps in place over the housing, keeping pets out of the charcoal filter.

Charcoal filter: The 3-layer filter is made with activated carbon derived from coconut shells. The charcoal filter absorbs bad tastes and odours as the water passes through and helps keep the water tasting fresh and more appealing to pets.

Pump Plate: The pump plate attaches to the pump and secures its placement inside the bowl.

Pump: The small aquarium pump can be partially dismantled for cleaning.

THE PUMP IS NOT DISHWASHER SAFE! The pump also features a removable in-line plug for easy attachment and removal.

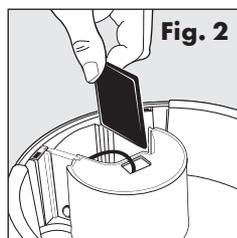
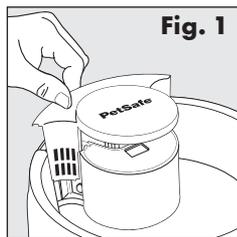
Operating Instructions

⚠ WARNING

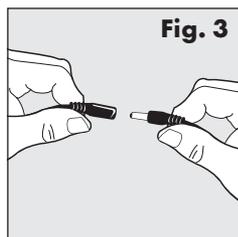
- Do not use outdoors. Do not run dry. For indoor household use only.
- Do not pull on the electrical power cord to remove the power adapter from the mains power outlet. To unplug, grasp the power adapter, not the electrical power cord.

NOTE: Rinse all fountain parts, including the pump, with warm water before operating the pet fountain. This will remove any dust or residue that remain in the system from the manufacturing process. Refer to the "Pump Maintenance" section of this Operating Guide for detailed instructions on how to properly clean your pump.

1. As with any electrical appliance, check the electrical power cord for any tears or damage before use.
2. Remove the lid by placing a finger underneath the tab on the back of the lid and lift up (**Fig. 1**).
3. Rinse the charcoal filter thoroughly under cold water before placing in the pet fountain. This will remove any loose carbon dust, which is harmless. A small amount of carbon dust may shed for the life of the filter. This is normal and not harmful to your pet.
4. Insert the charcoal filter. The filter will fit between the two triangular slots to the right of the pump. Make sure it is pushed all the way down and that the black side of the charcoal filter is facing toward the pump (**Fig. 2**).
5. Place the pet fountain in a desired location. To protect your floor always use a protective mat, such as a towel or water resistant placemat. This will help protect your floor from splashing or spills caused by your pet.



- Fill the pet fountain by pouring water directly into the bowl, this will prime the pump. Leave at least 6 mm of space between the water level and the rim of the bowl.
- Attach the lid by pressing down until you hear it snap in place.
- Before you plug in the pet fountain, make sure the electrical power cord, the power adapter and your hands are dry. Connect the in-line plug and make sure no silver is showing, then plug the power adapter into a mains power outlet (**Fig. 3**).
- Add water to the bowl as needed. Never let the water level fall below 5 cm from the base of the bowl or you might risk pump failure. Replacement pumps are sold separately by calling the Customer Care Centre.



Filters and Pet Fountain Cleaning

NOTICE

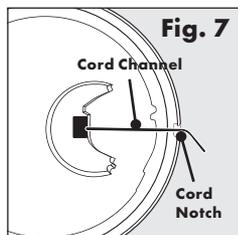
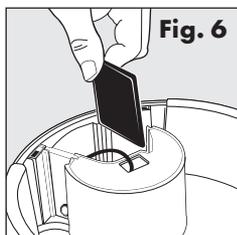
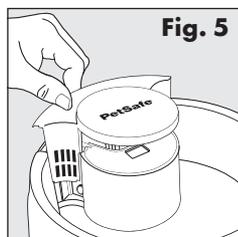
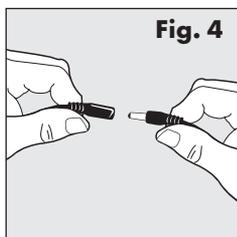
- Pet Fountain must be cleaned regularly to continue working normally.
- Never wash the filters with soapy water, as the soap residue will seep into the filters and cannot be removed. Only rinse the filters with water.
- Use only PetSafe® authorised replacement filters. If unauthorised filters are used it may void the warranty.

CHARCOAL FILTER: Replace charcoal filter every two to four weeks.

- Always rinse the charcoal filter prior to use.
- A small amount of carbon dust may be released for the life of the filter, this is normal and is not harmful to your pet.
- Replace filters more frequently when using the pet fountain for multiple pets or pets that produce a lot of saliva.

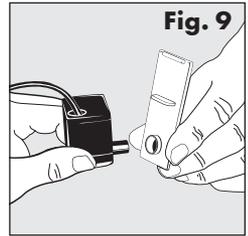
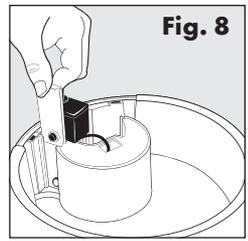
PET FOUNTAIN: Clean the pet fountain once a week.

- Unplug the pet fountain and disconnect the in-line plug (**Fig. 4**).
- Remove the lid by placing a finger underneath the tab on the back of the lid and lift up (**Fig. 5**).
- Remove the charcoal filter from the bowl and dispose (**Fig. 6**).
- Empty the water out of the pet fountain.
- Flip the bowl over and remove the pump cord from the cord notch and channel. It should now be loose for easy removal (**Fig. 7**).



6. Grab the pump and lift straight up, this will remove the pump and the pump plate (**Fig. 8**).
7. Next, pull the pump cord up through the opening until the pump is completely removed from the bowl.
8. Remove the pump plate by simply pulling it away from the pump (**Fig. 9**).
9. Once the pet fountain is completely disassembled, you will have three plastic parts: the lid, the bowl and the pump plate.
10. Hand wash the pet fountain plastic parts with warm water and soap. This pet fountain may also be cleaned with a diluted vinegar solution (20% vinegar, 80% water). Important: Be sure to rinse thoroughly with fresh water. You can also put the pet fountain in the top rack of the dishwasher. Remove the pump before placing the pet fountain in the dishwasher. **DO NOT PLACE PUMP IN DISHWASHER!** If possible, it is recommended that you turn down the heat of the water inside the dishwasher.
11. See the "Pump Maintenance" section of this Operating Guide for detailed instructions on how to properly clean your pump.

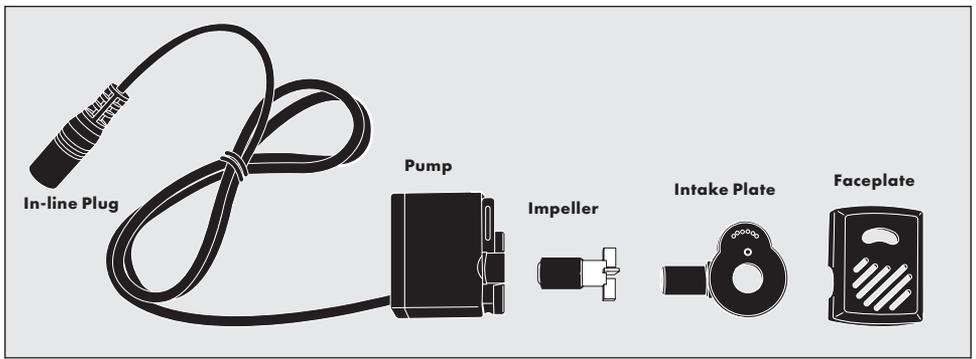
If you have trouble reaching certain spots or hard-to-reach areas, try using a cotton swab or purchase the Drinkwell® Cleaning Kit, a 3-Piece Brush kit. To purchase a Cleaning Kit, visit our website at www.petsafe.com or contact the Customer Care Centre.



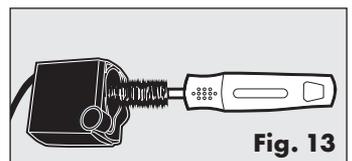
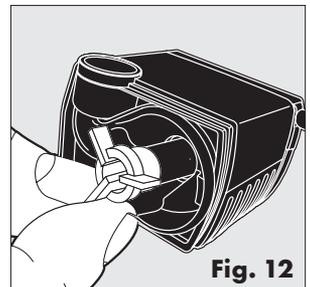
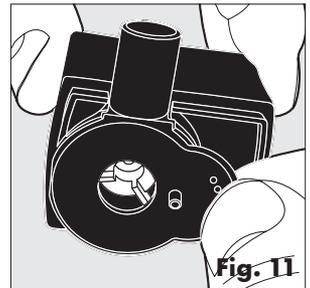
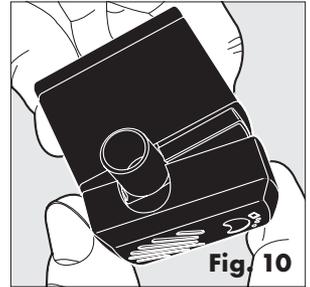
Pump Maintenance

Important: Cleaning the pump is essential to the longevity of the pet fountain, as well as the cleanliness of the water. Clean the pump every two weeks. Warranty may be voided if the pump's motor is not cleaned regularly.

Rinse all fountain parts with warm water before operating the pet fountain, including the pump. Refer to the "Pump Maintenance" section of this Operating Guide for detailed instructions on how to properly clean your pump. This will remove any dust or residue that remain in the system from the manufacturing process.

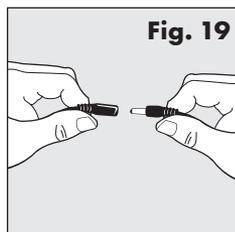
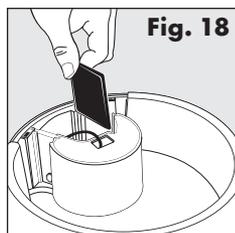
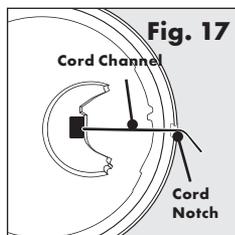
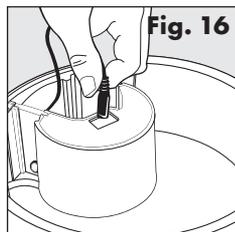
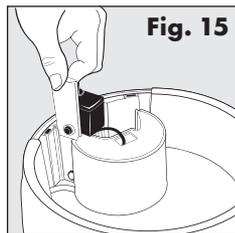
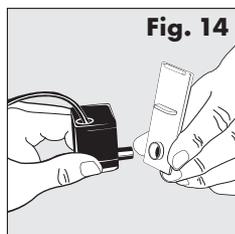


1. Once the pump is out of the pet fountain, with your thumb and forefinger, gently squeeze on either side of the faceplate and pull off. It may be necessary to insert a fingernail or other slim object into the seam of the faceplate to pry it off (**Fig. 10**).
2. Next, remove the intake plate by placing your finger underneath the small lip, pull it away from the pump (**Fig. 11**).
3. Once the intake plate is removed, remove the impeller (white, 3-bladed propeller). The impeller is held in place by a magnet. Simply use a fingernail to get underneath the blade and lift out (**Fig. 12**).
4. Once the pump is completely disassembled, you can clean the parts with warm water and soap. Use a cotton swab or the “motor brush” from the Drinkwell® Cleaning Kit to clean inside the pump’s motor cavity and remove any build up (**Fig. 13**). For added disinfecting and hard water removal, clean the pump’s motor with a diluted white vinegar solution (20% white vinegar & 80% water).
5. Once the parts are clean, you can reassemble the pump for use.
 - A. Replace the impeller
 - B. Replace the intake plate
 - C. Replace the faceplate



Pet Fountain Reassembly

1. Attach the pump plate to the knob on the pump (**Fig. 14**). Make sure the pump placement tab is on the top of the pump, and press down to secure it in place. If the pump placement tab is facing towards the outside of the bowl, you have it backwards and need to turn it around.
2. With the pump plate properly attached, slide the pump into place by placing the pump plate between the two slots inside the bowl (**Fig. 15**). Press down to secure in place.
3. With the pump in place, the pump cord should be facing the top of the pet fountain. Make sure the in-line plug is disconnected from the power adapter; feed the pump cord through the small opening in the centre of the bowl (**Fig. 16**).
4. Next, feed the pump cord through the bottom of the bowl until there is no slack left in the cord. Press the pump cord into the cord channel and feed through the cord notch (**Fig. 17**).
5. Replace the charcoal filter. Rinse the filter thoroughly under cold water before placing in the pet fountain. This will remove any loose carbon dust, which is harmless. A small amount of carbon dust may shed for the life of the filter. This is normal and not harmful to your pet.
6. Insert the charcoal filter. The filter will fit between the two triangular slots to the right of the pump. Make sure it is pushed all the way down and that the black side of the charcoal filter is facing toward the pump (**Fig. 18**).
7. Place the pet fountain in a desired location. To protect your floor always use a protective mat, such as a towel or water resistant placemat. This will help protect your floor from splashing or spills caused by your pet.
8. Fill the pet fountain by pouring water directly into the bowl, this will prime the pump. Leave at least 6 mm of space between the water level and the rim of the bowl.
9. Attach the lid, press down until you hear it snap in place.
10. Before you plug in the pet fountain, make sure the electrical power cord, the power adapter and your hands are dry. Connect the in-line plug and make sure no silver is showing, then plug the power adapter into a mains power outlet (**Fig. 19**).
11. Add water to the bowl as needed. Never let the water level fall below 5 cm from the base of the bowl or you might risk pump failure. Replacement pumps are sold separately by calling the Customer Care Centre.



The Pet Fountain and Your Environment

If you live in a humid environment and have problems with mould or algae, soak all pet fountain parts in a diluted vinegar solution (20% white vinegar and 80% water) for 10 minutes after regular cleaning. Also, pour the diluted vinegar solution into the pump's motor cavity. If you have hard water, small white mineral deposits may form on or inside the pump. This can eventually prevent the impeller from turning properly. To avoid replacement or damage to the pump, please take the following precautions:

- Clean the pump more frequently
 - Clean the pump with a diluted vinegar solution weekly
 - Use bottled water instead of tap water
-

General Tips

- When being introduced to the pet fountain, your pet may be cautious of this new and unusual object. After beginning operation of your pet fountain, simply allow your pet to adjust at his or her own pace. Some pets may take several days or longer to begin use, while others will start right away.
- Your pet may prefer that the pet fountain be placed away from their normal feeding area. Try placing it in another location, such as a different area of the kitchen or in a bathroom or utility room.
- Add ice cubes to the bowl for refreshing, ice-cold running water.

Troubleshooting

The answers to these questions should help you solve most problems you may have with the pet fountain. If they do not, please contact our Customer Care Centre.

TROUBLESHOOTING

PROBLEM	SOLUTION
Pump is not working or the water is not flowing as much as it used to.	<ul style="list-style-type: none">• Never let the water in the bowl get below the minimum fill level. This can cause the pump to overheat and stop functioning. When refilling the bowl, make sure to add water before turning the fountain on.• Lack of regular cleaning may result in the pump becoming clogged with pet hair and food debris. The pump must be cleaned every 2-4 weeks to ensure proper function.• A video detailing how to properly clean the pump is available on our website at www.petsafe.com.• Fill the fountain with water up to the max fill line.
Pet Fountain is loud.	<ul style="list-style-type: none">• A low humming noise is normal, but it should not be loud. Check the water level. If water level is too low then the pump will have to work harder causing it to be louder than normal.• Unplug the pet fountain for 15 seconds. If the noise does not stop when plugged back in, it's possible that some debris is caught on the impeller. Remove the pump and clean the impeller. Try rubbing a small amount of vegetable oil onto the magnetic pin with a cotton swab to lubricate the impeller.
There are black particles in the bowl.	<ul style="list-style-type: none">• This is loose granulated carbon dust from the filter and is completely harmless for your pet to drink. Rinse the filter in cold water before placing it in the pet fountain to prevent this.
The pet fountain feels slimy.	<ul style="list-style-type: none">• If you have multiple pets or dogs using the pet fountain, the slimy feeling may be caused by your pet's saliva. Change the water and clean your pet fountain more frequently to prevent this.• Make sure the pet fountain parts are rinsed thoroughly after cleaning the pet fountain. Soap residue may cause the sliminess.
The power adapter is warm to the touch.	<ul style="list-style-type: none">• Unplug the pet fountain and plug it into a surge protector.
The pet fountain is leaking.	<ul style="list-style-type: none">• Sometimes water around the pet fountain is caused by pets drinking. Some pets are prone to spilling. Watch your pet when he drinks to see if this is the cause. If it is, you can purchase a pet fountain mat or other water-resistant mat to place under the pet fountain.
The pet fountain seems dirty even after cleaning.	<ul style="list-style-type: none">• If there is a white chalky substance in the pet fountain, your pet fountain may have a mineral deposit build-up from hard water. To remove these deposits, clean the pet fountain parts with a 80% water, 20% vinegar solution. Rinse all parts thoroughly afterwards. Use filtered or purified water instead of hard tap water to prevent this.

Warranty

Two Year Non-Transferable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at www.petsafe.com and/ or are available by contacting your local Customer Care Centre.

Europe – Radio Systems PetSafe Europe Ltd., 2nd Floor, Elgee Building, Market Square, Dundalk, Co. Louth, A91 YR9X Ireland

Canada – Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA

Australia/New Zealand – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows: Radio Systems Australia Pty Ltd. (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of two (2) years from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labour and parts for the first two years of ownership; after the first two years, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorised dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

Claims Procedure: Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd. Customer Care Centre at:

Radio Systems Australia Pty Ltd.

PO Box 7266, Gold Coast Mail Centre QLD 9726, Australia

Australia Residents: 1800 786 608

New Zealand Residents: 0800 543 054

Email: aus-info@petsafe.net

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).



Important Recycling Advice

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. If you no longer require this equipment, do not place it in the normal municipal waste system. Please return it to where it was purchased in order that it can be placed in our recycling system. If this is not possible, please contact the Customer Care Centre for further information.

Compliance

CE

Radio Systems Corporation declares under its own responsibility, that the following product is in compliance with the essential requirements under the EMC Directive 2014/30/EU, and the RoHS Directive 2011/65/EU. Unauthorised changes or modifications to Corporation may violate EU EMC regulations, could void the user's authority to operate the equipment, and will void the warranty. Hereby, Radio Systems Corporation, declares that this product is in compliance with the essential requirements and other relevant provisions. The Declaration of Conformity can be found at: http://www.petsafe.com/customer-care/eu_docs.php.

ACMA

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

Terms of Use and Limitation of Liability

1. Terms of Use

Use of this Product is subject to your acceptance without modification of the terms, conditions and notices contained herein. Use of this Product implies acceptance of all such terms, conditions and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care Centre together with proof of purchase for a full refund.

2. Proper Use

If you are unsure whether this Product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. Proper use includes, without limitation, reviewing the entire Operating Guide and any specific safety information statements.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the misuse of this Product. The Purchaser assumes all risks and liability from the use of this Product to the fullest extent permissible by law.

5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this Product from time to time. If such changes have been notified to you prior to your use of this Product, they shall be binding on you as if incorporated herein.

PetSafe® products are designed to enhance the relationship between you and your pet. To learn more about our extensive product range which includes Containment Systems, Training Systems, Bark Control, Pet Doors, Health & Wellness, Waste Management and Play & Challenge products, please visit www.petsafe.com.

Radio Systems Corporation
10427 PetSafe Way
Knoxville, TN 37932
+1 (865) 777-5404

Radio Systems PetSafe Europe Ltd.
2nd Floor, Elgee Building, Market Square
Dundalk, Co. Louth, A91 YR9X Ireland
+353 (0) 76 892 0427

petsafe.com

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