



PWW17-16560

PWW17-16780

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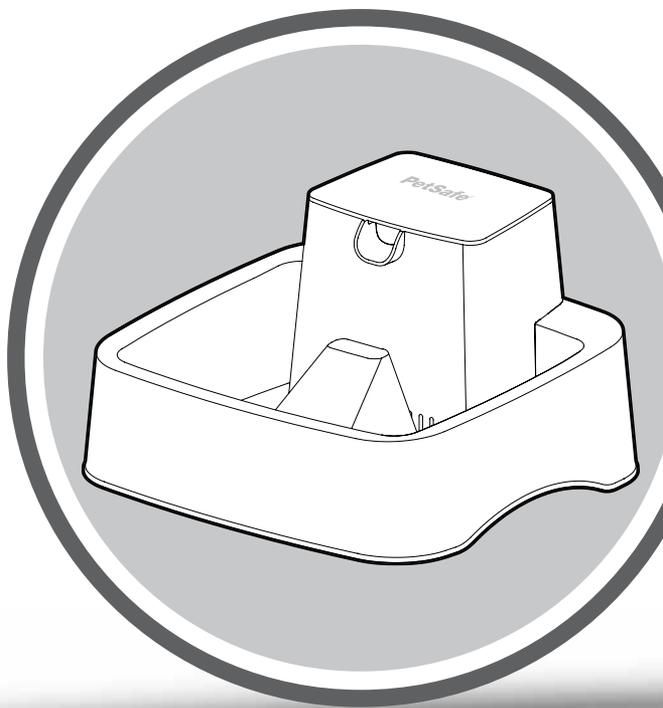
PWW17-16793

PWW19-16794

Drinkwell® 1.8 Litre Pet Fountain

Drinkwell® 3.7 Litre Pet Fountain

Drinkwell® 7.5 Litre Pet Fountain



Please read this entire guide before beginning

Welcome

You and your pet were made for each other. Our aim is to help you have the best companionship and the most memorable moments together. Your new pet fountain is designed to entice your pet to stay hydrated and healthy.

We know that safe pets make happy owners. Before getting started, please take a moment to read through the important safety information. If you have any questions, please don't hesitate to contact us.

Hereinafter Radio Systems Corporation and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

IMPORTANT SAFETY INSTRUCTIONS

Explanation of Attention Words and Symbols used in this Product Manual



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠ CAUTION

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

NOTICE

NOTICE is used to address practices not related to personal injury.

⚠ WARNING

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

- Read all instructions before using this product.
- To reduce the risk of injury, close supervision is necessary when an appliance is used by or near children.
- To protect against electric shock, do not place electrical power cord or plug in water or other liquids.
- Do not operate any appliance if it has a damaged electrical power cord or plug, or if it is malfunctioning or has been damaged. Call the Customer Care Center immediately for further instructions.
- To reduce the risk of electric shock, do not place or store an appliance where it can fall or be pulled into a bathtub or sink.
- Always unplug any appliance when not in use, before putting on or taking off parts and before cleaning.
- Do not use an appliance for anything other than its intended use.
- If the plug of this device gets wet, turn off the electricity to that electrical outlet. Do not attempt to unplug.
- Examine this appliance after installation. Do not plug into electrical outlet if there is water on the electrical power cord or plug.

CAUTION

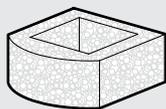
- Do not allow pets to chew on or swallow any parts. If you are concerned your pet may chew the power cord, purchase a cord conduit (a hard plastic protector) at any hardware store.
- The plastic fountain parts are BPA-FREE. However, some animals have been known to be sensitive to plastic food and water containers. If your animal shows signs of an allergic reaction to the plastic, please discontinue use until you have consulted with your veterinarian.

NOTICE

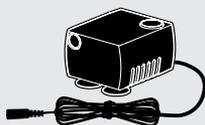
- The fountain is intended to run continuously (always plugged into an electrical outlet), as long as the water level is maintained and the fountain is cleaned regularly. Be sure to check the water level regularly to help prevent damage to the pump, as your pet will drink the water, and some may evaporate.
- Do not attempt repairs on the pump.
- Do not pull on the electrical power cord to remove the plug from the electrical outlet.
- To unplug, grasp the plug, not the electrical power cord.
- To avoid the possibility of the plug or electrical outlet getting wet, the electrical outlet should always be above the level of the fountain.
- If an extension cord is necessary, an extension cord with a proper rating should be used.
- The electrical use of this appliance is 3 watts.
- The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do not modify the appliance.
- Do not install or store appliance where it will be exposed to weather or temperatures below 4.5° C.
- Read and observe all important notices listed on the appliance and in the packaging.
- Never wash the filter with soapy water as the soap residue will seep into the filter and cannot be removed. Only rinse the filter with water.
- Use only PetSafe® brand authorised replacement filters. If unauthorised filters are used, the warranty may be voided.
- Do not use outdoors. Do not run dry. For indoor household use only.

SAVE THESE INSTRUCTIONS

Foam Filter



Pump

Rubber Seal
(attached to the pump)

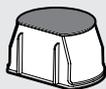
Filter Housing Base



Filter Housing Top



Carbon Filter



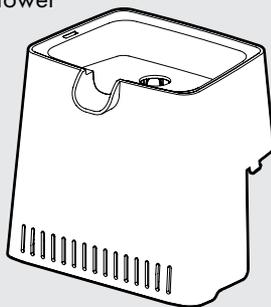
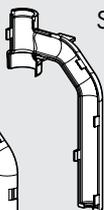
Flow Control Knob



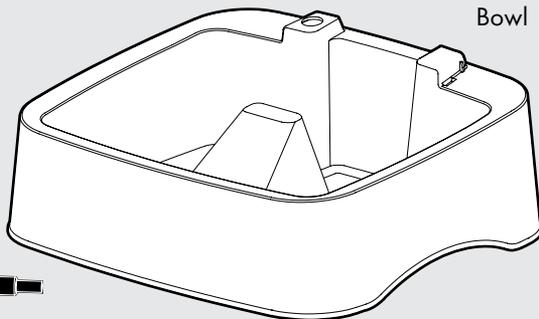
Lid



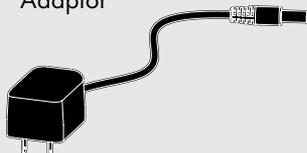
Tower

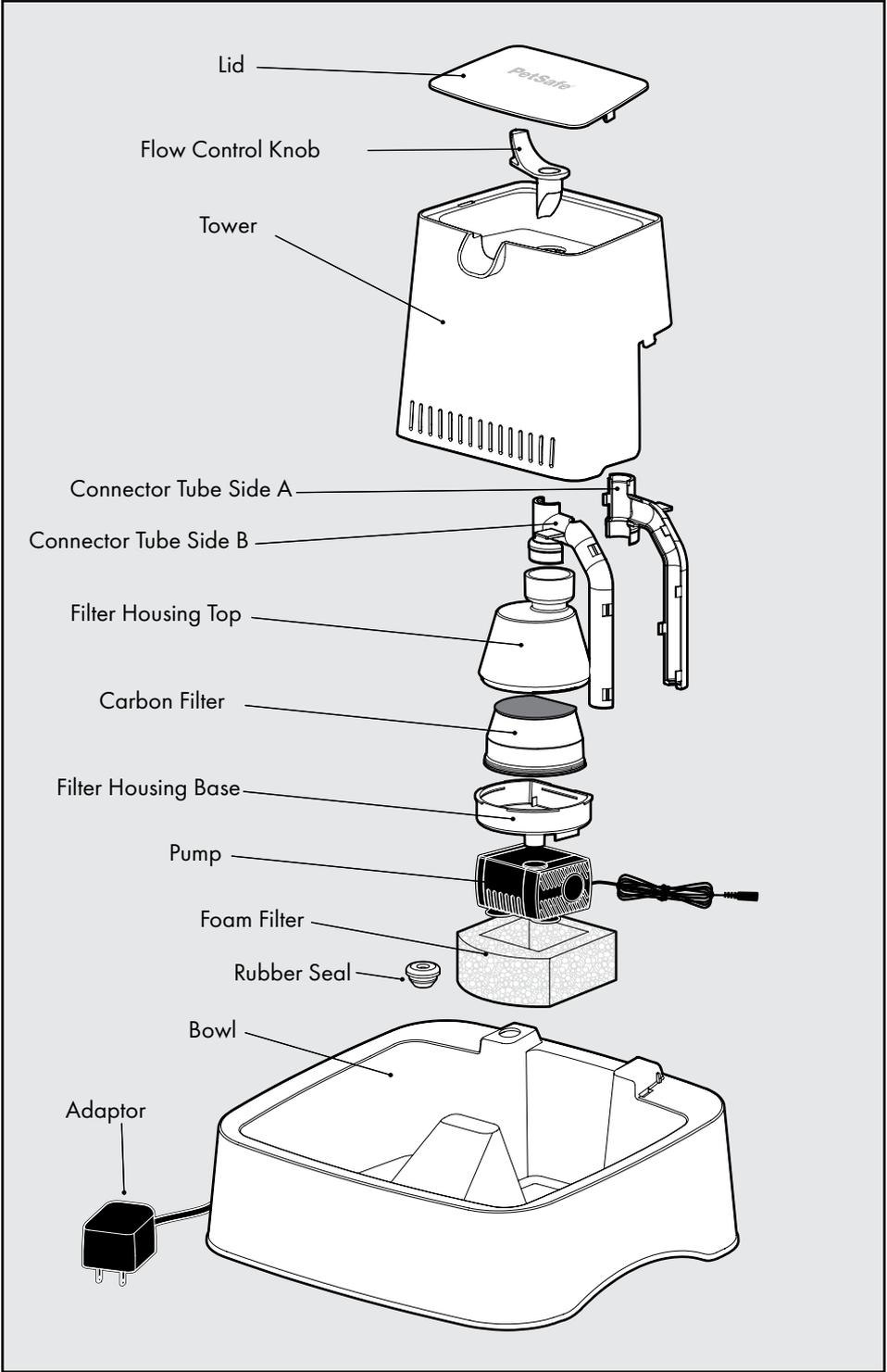
Connector Tube
Side BConnector Tube
Side A

Bowl



Adaptor

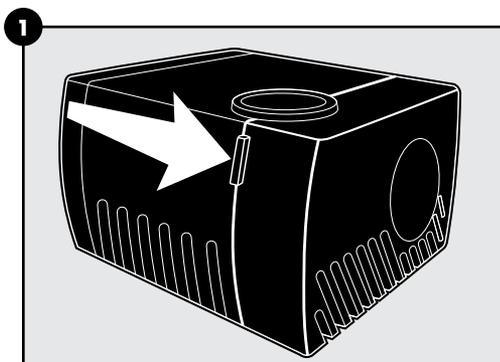




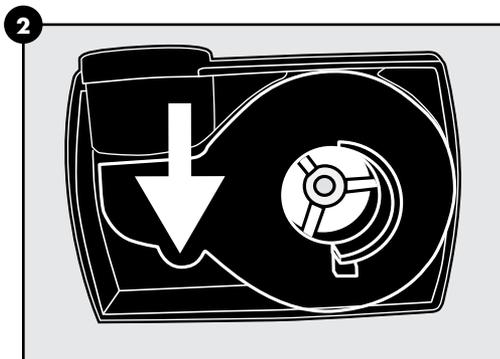
Assemble Pet Fountain

Note: Rinse all fountain components (except for the adaptor) with warm water before using the pet fountain. This will remove any residue from the manufacturing process.

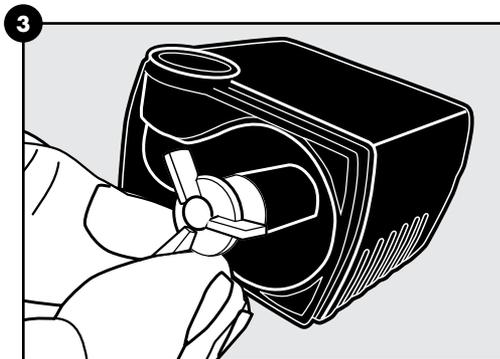
1. Take the pump apart by first removing the blue faceplate. Use your finger to pull up on the small tab.



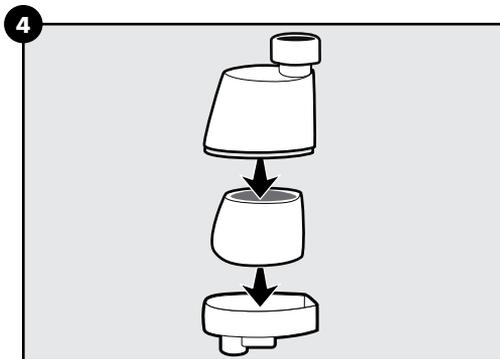
2. Remove the blue teardrop shaped stator by pulling up on the small lip.



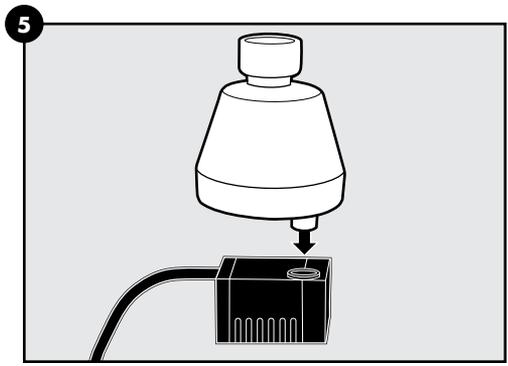
3. Use a fingernail to pull out the impeller, which is held in place magnetically. Clean the pump parts with warm water and soap, then reassemble.



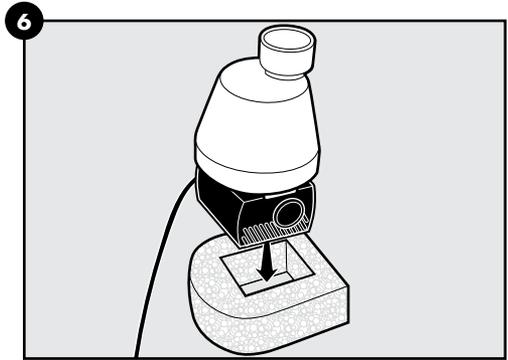
4. Rinse the carbon filter thoroughly under cold water to remove any loose carbon dust. Insert the filter into the filter housing with the larger side facing down.



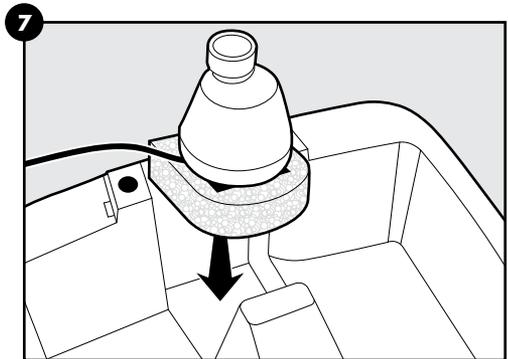
5. Insert the filter housing into the hole on top of the pump.



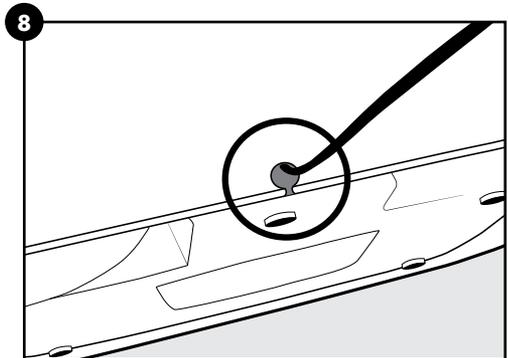
6. Place the assembled pump and filter housing into the foam filter with the cord running above it.



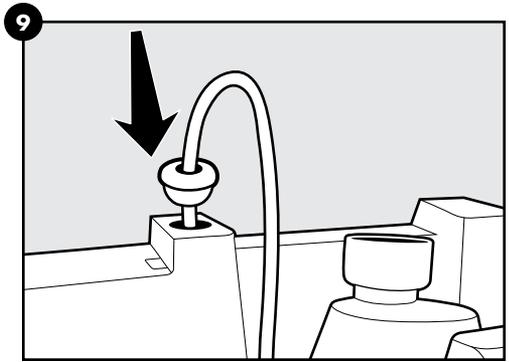
7. Place the assembled pump, filter housing and foam filter into the bottom of the bowl as shown. Press down to engage the suction cups. **Note:** Wetting the suction cups will ease assembly.



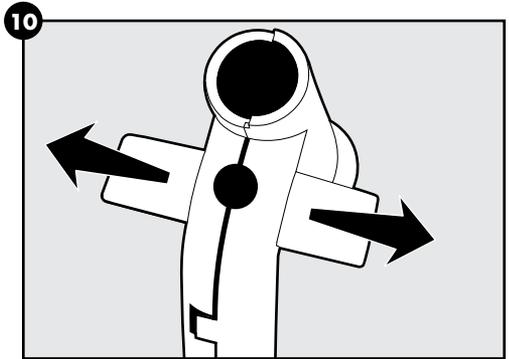
8. Once the pump is securely in place, feed the cord through the hole on the back of the bowl and out the notch on the bottom of the bowl.



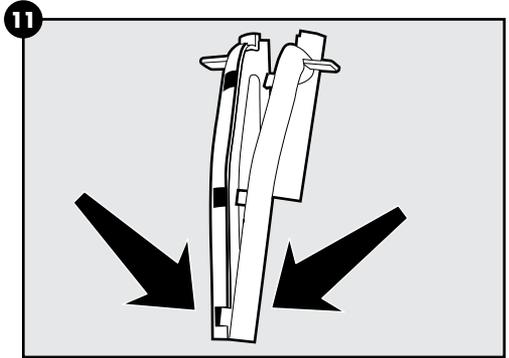
9. Remove the extra slack from the cord and push the rubber seal firmly into the hole.



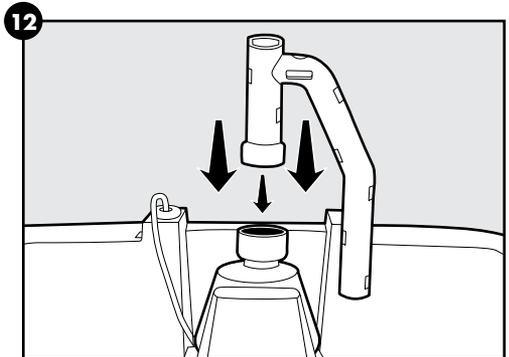
10. Open the connector tube by using the tabs to pull it apart. Rinse both sides under water.



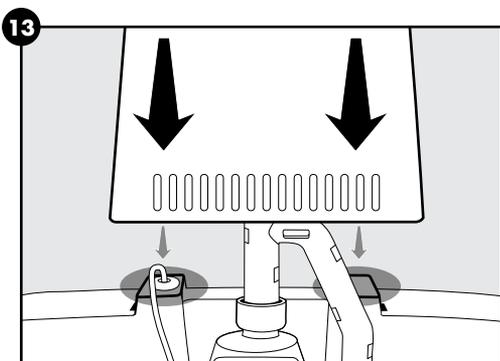
11. Close the connector tube by aligning the clips from the bottom and pressing down until it snaps shut.



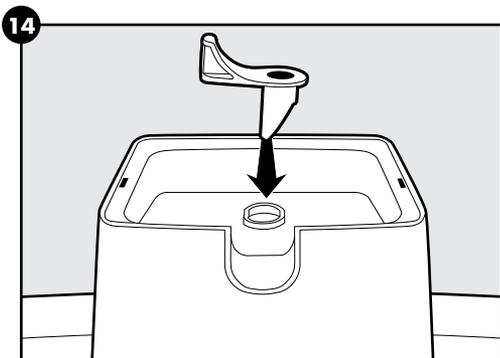
12. Insert the connector tube into the hole on the top of the filter housing as shown.



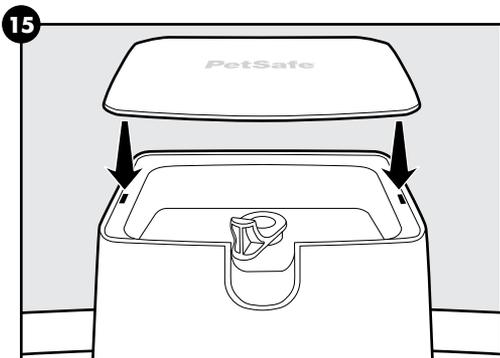
13. Attach the tower by aligning it with the raised notches on the back of the bowl.



14. Insert the flow control knob into the hole on the top of the tower. Turn the knob clockwise to maximize the water stream. Turn the knob anti-clockwise to decrease the water stream or shut it off.

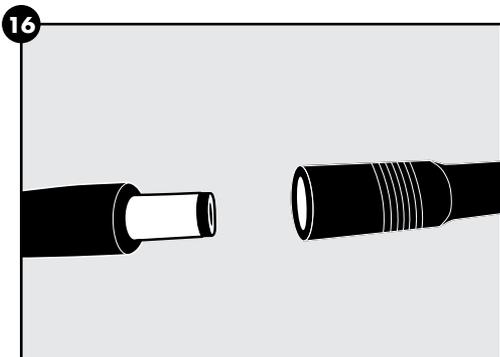


15. Attach the lid to the tower. Pick up the pet fountain by the bowl and place it in a desired location. Pour water into the bowl, leaving 13 mm of space between the water level and the rim of the bowl.



16. Make sure the electrical power cord, the adaptor and your hands are completely dry. Connect the in-line plug and make sure no silver is showing, then plug the adaptor into a standard electrical wall outlet.

NOTE: Never let the water level fall below 2.5 cm from the base of the bowl, or your pump might fail.



Pet Fountain Cleaning

NOTE: Replace the carbon filter every 2-4 weeks and replace the foam filter every 1-2 months.

1. Unplug the fountain and disconnect the in-line plug.
2. Pick up the pet fountain by the bowl and take it to the sink.
3. Pour out the water, and then disassemble the pet fountain.
4. Discard the carbon filter and the foam filter. See steps 1-3 on page 6 for cleaning your pump. Use a solution of 80% water and 20% white vinegar to remove hard water buildup.
5. Wash all other parts with warm water and soap or place in the top rack of the dishwasher.

NOTE: Do not place the adaptor or pump in the dishwasher.

Replacement Parts and Accessories

Replacement parts, filters and cleaning kits for your pet fountain can be purchased by visiting www.petsafe.com or by contacting our Customer Care Centre. For a listing of Customer Care Centre telephone numbers, visit our website at www.petsafe.com.

Terms of Use and Limitation of Liability

1. **Terms of Use**

The use of this product is subject to your acceptance without modification of the terms, conditions and notices contained with this product. Use of this product implies acceptance of all such terms, conditions, and notices. If you do not wish to accept these terms, conditions, and notices, please return the product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care location together with proof of purchase for a full refund.

2. **Proper Use**

Proper Use includes, without limitation, reviewing the entire Product Manual and any specific safety information statements. The specific temperament or size/weight of your pet may not be suitable for this product. If you are unsure whether this product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. For products used with pets where training is desired, Radio Systems Corporation recommends that these training products are not used if your pet is aggressive and accepts no liability for determining suitability in individual cases.

3. **No Unlawful or Prohibited Use**

This product is designed for use with pets only. This product is not intended to harm, injure or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

4. **Limitation of Liability**

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.

5. **Modification of Terms and Conditions**

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.

Compliance

CE - Europe

Radio Systems Corporation declares under its own responsibility, that the following product(s) is (are) in compliance with the essential requirements under the EMC Directive 2014/30/EU, and the RoHS Directive 2011/65/EU.

Unauthorised changes or modifications to the equipment that are not approved by Radio Systems Corporation may violate EU EMC regulations, could void the user's authority to operate the equipment, and will void the warranty.

Hereby, Radio Systems Corporation, declares that this part is in compliance with the essential requirements and other relevant provisions. The Declaration of Conformity can be found at:

http://www.petsafe.com/customer-care/eu_docs.php.

IC - Canada

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

ACMA - Australia

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).



Important Recycling Advice

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. At the end of the product life, do not place it in the normal municipal waste system. Please check the regulations in your area or return it to where it was purchased so that it can be placed in our recycling system. If these options are not possible, please contact the Customer Care Center for further information.

Warranty

Two Year Non-Transferable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at www.petsafe.com and/or are available by contacting your local Customer Care Centre.

Europe – Radio Systems PetSafe Europe Ltd., 2nd Floor, Elgee Building, Market Square, Dundalk, Co. Louth, A91 YR9X Ireland

Canada – Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA

Australia/New Zealand – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows: Radio Systems Australia Pty Ltd. (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of two (2) years from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labour and parts for the first two years of ownership; after the first two years, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorised dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

Claims Procedure: Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd. Customer Care Centre at:

Radio Systems Australia Pty Ltd.

PO Box 3442, Australia Fair QLD 4215, Australia

Australia Residents: 1800 786 608

New Zealand Residents: 0800 543 054

Email: aus-info@petsafe.net

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product. If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).

PetSafe® products are designed to enhance the relationship between you and your pet. Please visit www.petsafe.com to learn more about our extensive product range.

- Containment & Avoidance Systems
- Training Systems
- Bark Control
- Pet Doors
- Health & Wellness
- Waste Management
- Play & Challenge
- Travel, Access & Mobility

Les produits PetSafe® sont conçus dans le but d'améliorer votre relation avec votre animal. Visitez le site www.petsafe.com pour en savoir plus sur notre vaste gamme de produits.

- Systèmes de prévention et anti-fugue
- Systèmes de dressage
- Contrôle des aboiements
- Porte pour animaux
- Santé et bien-être
- Gestion des déjections
- Jeu et épreuve
- Déplacement, accès et mobilité

PetSafe®-producten zijn ontworpen om de relatie tussen u en uw huisdier te verbeteren. Ga naar www.petsafe.com voor meer informatie over ons uitgebreide productassortiment.

- Systemen voor insluiting en vermindering
- Trainingssystemen
- Blafbeheersing
- Huisdierluiken
- Gezondheid & welzijn
- Afvalbeheersing
- Spel & uitdaging
- Vervoer, toegang & mobiliteit

Los productos PetSafe® están diseñados para mejorar la relación entre usted y su mascota. Para saber más acerca de nuestra amplia gama de productos, visite www.petsafe.com.

- Sistemas de contención y evasión
- Sistemas de adiestramiento
- Control de ladridos
- Puertas para mascotas
- Salud y bienestar
- Gestión de residuos
- Juego y reto
- Viajes, acceso y movilidad

I prodotti PetSafe® sono progettati per migliorare la qualità della relazione tra voi e il vostro animale domestico. Per saperne di più sull'estesa gamma dei nostri prodotti, si prega di visitare il nostro sito web: www.petsafe.com.

- Sistemi antifuga e di evitamento
- Soluzioni per l'addestramento
- Controllo dell'abbaiare
- Porte per animali domestici
- Salute e benessere
- Gestione dei rifiuti
- Gioco e prova
- Viaggio, accesso e mobilità

PetSafe® Produkte sind darauf ausgelegt, die Beziehung zwischen Ihnen und Ihrem Haustier zu verbessern. Um mehr über unsere breite Produktpalette zu erfahren, besuchen Sie bitte www.petsafe.com.

- Kontroll- und Unterbindungssysteme
- Trainingssysteme
- Bellkontrolle
- Haustiertüren
- Gesundheit & Wohlbefinden
- Haustiertoiletten
- Sport und Spiel
- Reise, Zugang und Mobilität

Radio Systems Corporation
10427 PetSafe Way
Knoxville, TN 37932
+1 (865) 777-5404

Radio Systems PetSafe Europe Ltd.
2nd Floor, Elgee Building, Market Square
Dundalk, Co. Louth, A91 YR9X Ireland
+353 (0) 76 892 0427

Radio Systems Australia Pty Ltd.
PO Box 3442, Australia Fair
QLD 4215, Australia
+61 (0) 7 5556 3800

petsafe.com

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