

ENSEMBLE DE DRESSAGE CANICOM VOICE 800
REMOTE TRAINING SYSTEM CANICOM VOICE 800
SISTEMA DE ADIESTRAMIENTO CANICOM VOICE 800
AUSBILDUNGSHALBAND CANICOM VOICE 800
COLLARE EDUCATIVO CANICOM VOICE 800

Guide d'utilisation/User's guide/Guía de uso/ Bedienungsanleitung/Guida per l'uso



DECLARATION DE CONFORMITE UE

NUM'AXES déclare que l'ensemble de dressage **CANICOM Voice 800** est conforme à la législation d'harmonisation de l'Union applicable. Pour prendre connaissance de l'intégralité de la déclaration de conformité, rendez-vous à l'adresse internet suivante :

www.numaxes.com/fr/content/14-declarations-de-conformite

EU DECLARATION OF CONFORMITY

NUM'AXES declares that the remote training system **CANICOM Voice 800** is in compliance with the relevant Union harmonization legislation. To view the full declaration of conformity, go to the following internet address :

www.numaxes.com/en/content/14-declarations-of-conformity

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09/2020 – M. Pascal GOUACHE – Président du Directoire

A handwritten signature in black ink, appearing to be 'P. Gouache'.



WARNING

Any person with individual device for cardiac assistance (pacemaker, defibrillator) must take precautions when they use the Canicom Voice.

This device emits some static magnetic fields (a magnet is located in the remote control).

Frequency: 869,525 MHz

Maximum emission power: 250 mW

Thank you for choosing a NUM'AXES product.

Before using your product, please read the instructions in this guide carefully and keep it for future reference.

English

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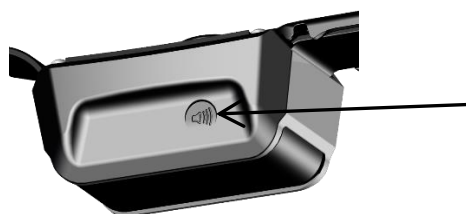
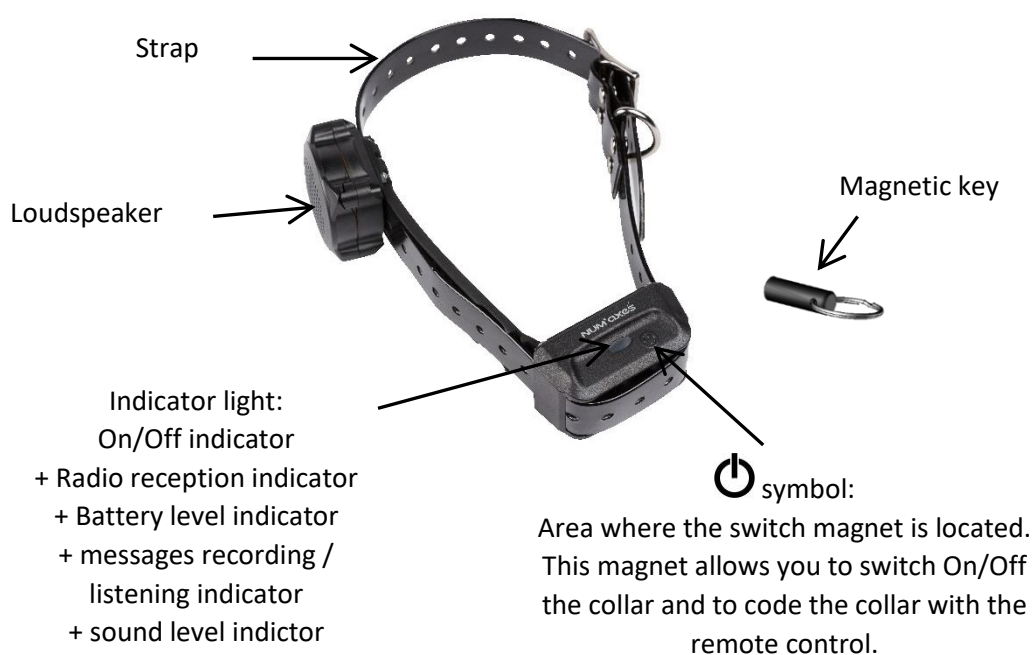
- **Contents of the product**

- 1 Canicom Voice receiver collar
- 1 3-V CR2 lithium battery for the collar
- 1 polyurethane strap
- 1 Canicom Voice 800 remote control equipped with 3-V CR2 lithium battery
- 1 magnetic key (magnet)
- 1 carry strap
- 1 user's guide

- **Description of the product**

Diagram 1

Receiver collar



At the back of the collar: location to
adjust the loudspeaker volume.

Diagram 2
Remote control



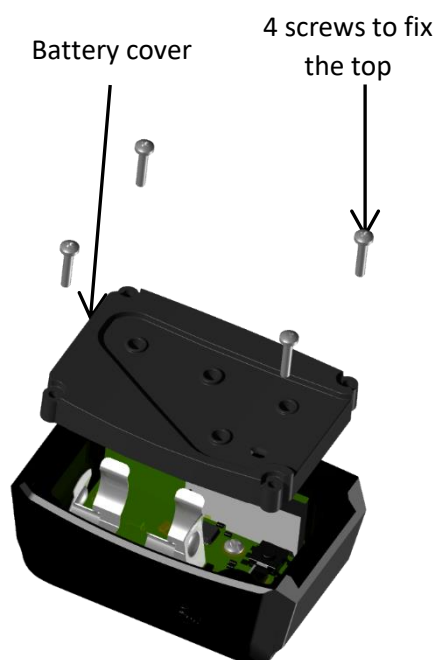
- **First use from new**

- **Fitting the battery in the receiver collar**

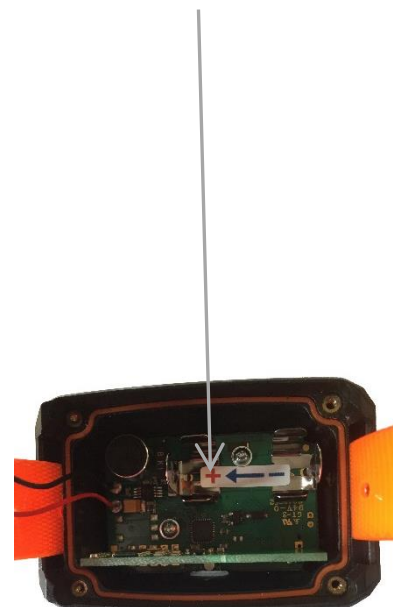
Diagram 3

WARNING

When inserting the battery, make sure to follow polarity indicated on the electronic card.





Polarity indicator on the sticker



- **Activate/deactivate the remote control**

Remote control is supplied with battery fitted. No manual handling is required.



- **Activate :** Press the **On/Off red button**  located on the side of the remote control **for 1 second**. Indications appear on the LCD screen.
- **Deactivate :** Press the **On/Off red button**  **for 1 second**. The LCD screen is off.

To increase the battery life, we recommend you to remove the battery from the remote control if you are not using it for a long period.

- **Activate/deactivate the receiver collar**

The receiver collar can be activated with the magnetic key or with the remote control.

Activate/deactivate the collar with the magnetic key or the remote control

- **Activate:** approach the magnetic key or the area where the On/Off switch magnet is located in the remote control until coming in contact with the  symbol located on the collar, hold for 1 second (Diagram 4). The indicator light on the collar will flash in green indicating the collar is **On**.
- **Deactivate:** move the magnetic key or area where the On/Off switch magnet is located in the remote control until coming in contact with the  symbol located on the collar, hold for 1 second (Diagram 4). The indicator light on the collar flashes from green to red then goes out indicating the collar is **Off**.

To increase the battery life, we recommend you to deactivate the collar if you are not using it for a long period.

Diagram 4

Activate/deactivate the receiver collar with the magnetic key or the remote control



- **Fitting the strap on the collar**

To fit the strap on the collar, glide the strap (side without buckle) alongside the case, pass the strap that does not have a loop in the first pass of the collar. Continue and slide the strap under the collar then into the second pass and finally into the strap guide and loudspeaker.

- **Coding of the remote control with the receiver collar**

The coding of the remote control with the receiver collar supplied enables the two units to work together (you can add additional collars at any time).


IMPORTANT: before beginning the coding procedure, make sure no other person is using his Canicom Voice or other products from the NUM'AXES range close by. Your receiver collar could accidentally record the code of his remote control. If that occurs, re-code the remote control with the receiver collar.

Collar A = black collar – Collar B = yellow collar

CODING PROCEDURE

Warning : if you have several collars, you have to code them one at a time.

To code the the collar A, black collar:

- 1 - **Activate the remote control:** press **On/Off red button** located on the side of the remote control **for 1 second**.
- 2 - Select the collar you want to code on the remote control: Select the collar "A" by pressing the "dog button" on the side of the remote control (the letter A with a dog icon appears at the bottom of the screen).
- 3 - **Receiver collar in position "deactivated" (indicator light off):** approach the area where the On/Off switch magnet is located in the remote control until coming in contact on the collar  symbol located on the receiver collar, **hold for 6 seconds**. The indicator on the collar lights in fixed green then flashes in red.
- 4 - Move the remote control away from the receiver collar.
- 5 - Press the "beep sound" button of the remote control. The collar emits a beep sound; it is then synchronized with your remote control.


If you have two collars, renew the same procedure.

- **Reprogram a receiver collar**

The receiver collar can be re-coded indefinitely, either with the same remote control, or with a new Canicom Voice remote control (ref. Coding procedure).


- **How to use the remote control**


The Canicom Voice 800 remote control is designed to operate with 1 or two collars.


-  button: selecting the dog

Before any action, you have to select the dog you want to send a message to:

- Dog A (black strap collar) or dog B (yellow strap collar).


To select the dog you want to act on, briefly press the button  with a dog pictogram on the side of your remote control. The letter A or B with the dog pictogram below will appear at the bottom of your screen.


-  button: beep sound

If you press the  button, the receiver collar will emit sound signals. The collar will continue to beep for as long as the button is pressed. It is possible to use the beep sound in several ways depending on the training method you use. It can:

- send a warning to your dog when he is disobedient,
- draw his attention from distance,
- serve as a reminder to call him back...

It's very important to always use the beep sounds in the same way in order not to disturb your dog.

-  button: vibrations

If you press the  button, the receiver collar will emit vibrations. The collar will continue to vibrate for as long as the button is pressed.

Vibration can be used in several ways depending on the dressage method you use.

With the vibrations you can:

- send a warning to your dog when he is disobedient,
- draw his attention from distance,
- can be used as a reward when the dog obeys...

It's very important to always use the vibrations in the same way in order not to disturb your dog.


-     buttons: messages

- Touch 1: is used to record or read message N°1
- Touch 2: is used to record or read message N°2
- Touch 3: is used to record or read message N°3
- Touch 4: is used to record or read message N°4

➤ Save a message to:

Before any action, you must select the dog for which you want to record messages.

As a reminder: Dog A (collar with black strap) or dog B (collar with yellow strap).

To select the dog for which you want to record messages, briefly press the  button with a dog pictogram on the side of your remote control. The letter A or B with the dog pictogram below will appear at the bottom of your screen.

To save the messages, your collar must be open. Unscrew the 4 screws from the battery cover and push it on the side. With your finger, hold it on the side for the duration of the recording. Choose short orders that you are used to using and keep the same intonation as usual. When recording, do not yell or force your voice. Leave the collar on the table at a minimum distance of about 40 cm.

To save your first message, continuously press the N°1 touch. The LED of the collar will flash in purple and then switch to fixed purple, release the N°1 touch: you can then speak and record your message. At the end of the message, briefly press the N°1 touch. Make several recordings to find the optimum recording distance.

Do the same for the following messages (2 to 4).

➤ Listen to the message you just saved:

To listen to your message, briefly press the N°1 touch, the collar will restore your message 1. Do the same manipulation to listen to the following messages (2 to 4).

➤ To delete your message:

To delete a recorded message, 2 options are available to you:

Option n°1: Do this in a very quiet environment.

Do the same manipulation as to save a message, continuously press the message touch N°1 until the LED turns to fixed purple and hold it down until the LED flashes again to green. **Don't talk until the LED flashes again to green.**

Option n°2:

Record a new message directly instead of the old one. Press the N°1 button continuously, the led flashes purple and then fixed purple: you can then save your new message. Your 1st message will be automatically overwritten and replaced by your new message.

- **Adjustment of the loudspeaker volume**

You can adjust the loudspeaker volume on the collar. Keep in mind that the loudspeaker will be placed near your animal's ears. It is not necessary to adjust the sound volume to the maximum, a dog has much more developed hearing than man.

Turn it on, then position the remote on the symbol at the back of your collar. The LED then changes to fixed blue and the sound beeps scroll as long as you leave your remote in contact with the symbol. Remove your remote as soon as you reach the desired sound volume. Check your choice by listening to one of your messages.

Diagram. 5

Adjustment of the loudspeaker volume




At the back of the collar: location to adjust the loudspeaker volume.



- **Checking/replacing battery of the remote control**

Performance (radio range) of the remote control may deteriorate as battery becomes weak. Be prepared to replace battery.

To check the condition of the battery, turn on the remote control and look at the battery level indicator on the LCD screen. The symbols which appear indicate the following:

-  battery fully charged.
-  weak battery: prepare to replace the battery.
-  dead battery : your Canicom Voice 800 switches to safety mode and the system locks up. The battery must be replaced.

Remove the old battery and replace it : 1 3V Lithium CR2 battery.

Replace the old battery with a new one as follows:

- On the back of the remote control, unscrew the screw and remove the battery cover.
- Remove the old battery.
- Insert the new battery (3-V CR2 lithium) paying attention to follow polarity indicated on the battery housing (Diagram 6).

- Put the battery cover back in place and retighten the screw.
- Check the remote control operates properly.



Diagram 6

Fitting the battery in the remote control

WARNING

When inserting the battery, make sure the polarity is correct.

- **Checking/replacing battery of receiver collar**

To check the condition of the battery, observe the indicator light located on the front of the receiver collar when you switch it on or when you press a button of the remote control:

- Flashes slowly green: battery sufficiently charged.
- Flashes quickly red: weak battery. Be prepared to replace battery.

Replace the old battery with a new one (see § First use from new: Fitting the battery in the receiver collar) then check the collar operates correctly.

- **Fitting the receiver collar**

Collar adjustment is very important:

- If the strap is too loose, the collar is likely to move and the loudspeaker won't be on the top of the neck.
- If the strap is too tight, the dog will have breathing difficulties.

The strap is properly adjusted when you can insert two fingers between the strap and your dog's neck.

You should always direct the collar to your dog's neck as follows: the loudspeaker should be positioned on the top of your dog's neck (Diagram. 7)

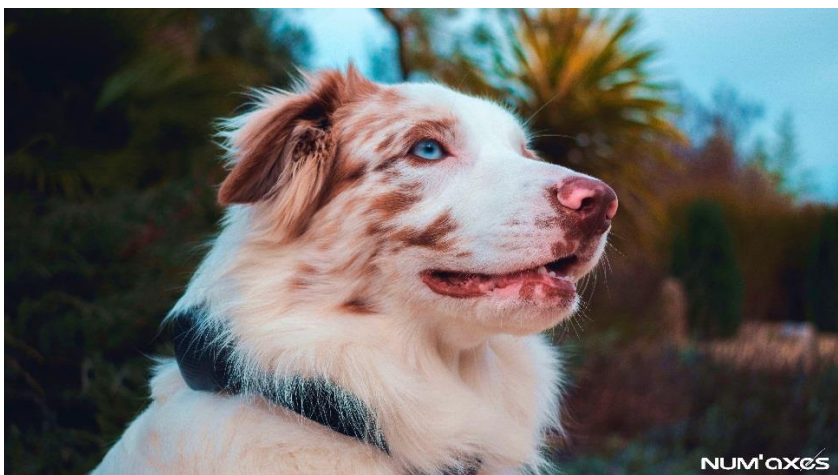


Diagram 7

Collar positioning

- **Getting the best results**

The training instructions you send to your dog are sent from the remote control to the receiver collar by radio waves.

These radio waves are sensitive and the range reaches approximately 800 m. The range depends on geography and environment.

The performances of your product will be optimal if you follow these recommendations:

- To obtain a good radio range, do not cover the antenna when you hold it in your hand.
- Check the batteries (remote control and receiver collar) before using the unit and replace them as soon as the level of load is weak.
- The performances of the batteries decrease slightly under temperatures lower than 0°C. If possible, keep the remote control warm (e.g. inside a pocket) before using it.

- **Starting out with the training collar**

- Your dog will need to get used to the collar; for a few days let the dog wear the collar but do not use it.
- Positive and effective training takes time. Do not rush:
 - Choose a familiar area, a place your dog is used to.
 - Choose the right moment to press the button: at the exact time your dog does something wrong.
 - Give your dog plenty of encouragement: he will learn faster and his desire to respond will only increase.

- **Cautions for use**

- The Canicom Voice collar is waterproof.
- The remote control is shower proof. It is only designed to remain a short time in the rain. Put it in a dry place as soon as possible. If the remote control falls into the water, it could be damaged in an irreversible way.
- Your dog should not wear a tag, metallic collar, or any other kind of collar together with the Canicom Voice collar.
- Avoid placing the remote control close to objects sensitive to magnetic fields which could be irreversibly damaged.
- Do not place or keep the unit in places exposed to high temperatures.
- **NUM'AXES advises to use the same type and same brand of batteries as those supplied in your new purchased product. Other brands may not operate or may not be completely compatible with your product. You can purchase the suitable batteries from NUM'AXES (www.numaxes.com) or from your distributor.**
- Remove the batteries from the remote control and receiver collar if you are not using the appliance for 3 months or more.
- It is necessary to replace the batteries every two years, even if the unit has not been used for long periods.
- Never leave discharged batteries in the unit (remote control and collar): they could leak and damage your product.
- Using a mobile phone within 1 metre from the collar can occasionally trigger it.
- Keep the Canicom Voice 800 out of reach of children.

- **Maintenance**

To clean the collar, use a soft cloth slightly moistened with a neutral solution. Do not use solvents or harsh detergents to clean your collar. The strap can be hand-washed with soapy water.

In order to maintain water tightness, we recommend the replacement of the seal located on the receiver collar every year.

- **Troubleshooting**

Should your product stop working or develop a fault, first read this guide over, then make sure the problem is not caused by weak batteries or an incorrect use.

If you encounter any problem, re-code the receiver collar with the remote control (see § Coding the remote control with the receiver collar).

If the problem persists, **contact your distributor or check out on www.numaxes.com.**

You can also **contact NUM'AXES at +33.2.38.69.96.27 or by email export@numaxes.com.**

Depending on the extent of the malfunction, you may have to return the product for service and repair.

For all repairs, please supply the following:

- the complete product
- the proof of purchase (invoice or sales receipt)

If you omit one of these items, the after sales service will have to invoice you for any repair costs incurred.

- **Technical specifications**

	Remote control	Receiver collar
Power	3-V CR2 lithium battery	3-V CR2 lithium battery
Battery life	Approximately 50 000 triggers	Approximately 3 months
Range	Approximately 800 m	-
Water tightness	Shower proof	Water proof
Battery level indicator	Indicator on LCD screen	Indicator light
Use temperature	Between -10°C and +40°C	Between -10°C and +40°C
Dimensions	108 mm x 55 mm x 24 mm	65 mm x 32 mm x 40 mm
Weight (battery included)	85 g	122 g
Collar adjustable to neck sizes	-	From 20 to 50 cm

- **Guarantee**

NUM'AXES guarantees the products against production defects for two years after purchase.

All postage and packing charges will be the purchaser's sole responsibility.

- **Guarantee conditions**

- 1 - The guarantee will be valid only if the proof of purchase (invoice or sales receipt), without cancellation, is submitted to the distributor or to NUM'AXES. The guarantee is limited to the original purchaser.

- 2 - This guarantee does not cover the following:
 - changing the batteries, strap,
 - direct or indirect risks incurred when sending the article back to the distributor or to NUM'AXES,
 - damage to the product caused by:
 - negligence or incorrect use,
 - use contrary to the instructions or not envisioned therein,
 - repairs performed by unauthorized persons.
 - loss or theft.
- 3 - If the product is found to be defective, NUM'AXES will either decide to repair or to replace it.
- 4 - No claim may be advanced against NUM'AXES, particularly in relation to incorrect use or breakdown.
- 5 - NUM'AXES reserves the right to modify the characteristics of its products with a view to making technical improvements or to comply with new regulations.
- 6 - The information contained in this guide may be subject to amendment without prior notice.
- 7 - Photos and drawings are not contractual.


- **Register your product**

Your product can be registered on our website at www.numaxes.com.

- **Spare parts**

You can purchase spare parts (batteries, strap, screw...) from your supplier or NUM'AXES (www.numaxes.com) at any time.

- **Collection and recycling of your device at the end of its life**

The pictogram  which appears on your product means that this one can't be thrown with household refuse. You have to bring the device to a collection location suitable for treatment, development, recycling of electronic wastes or bring it back to your distributor.

Adopting this process, you do something for the environment; you contribute to the preservation of natural resources and to the protection of human health.

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