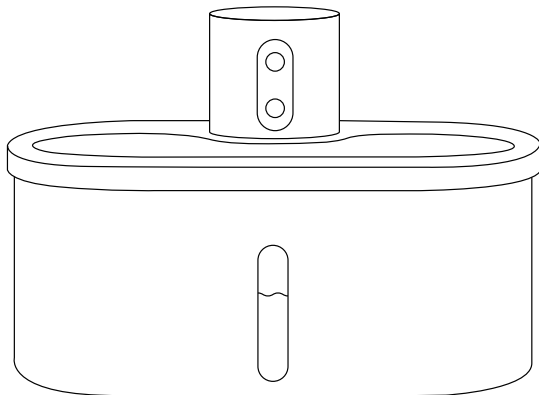


# User Manual

W4 Lithium Battery Operated  
Water Fountain



Please read the manual carefully before using this product.

## Safety Precautions

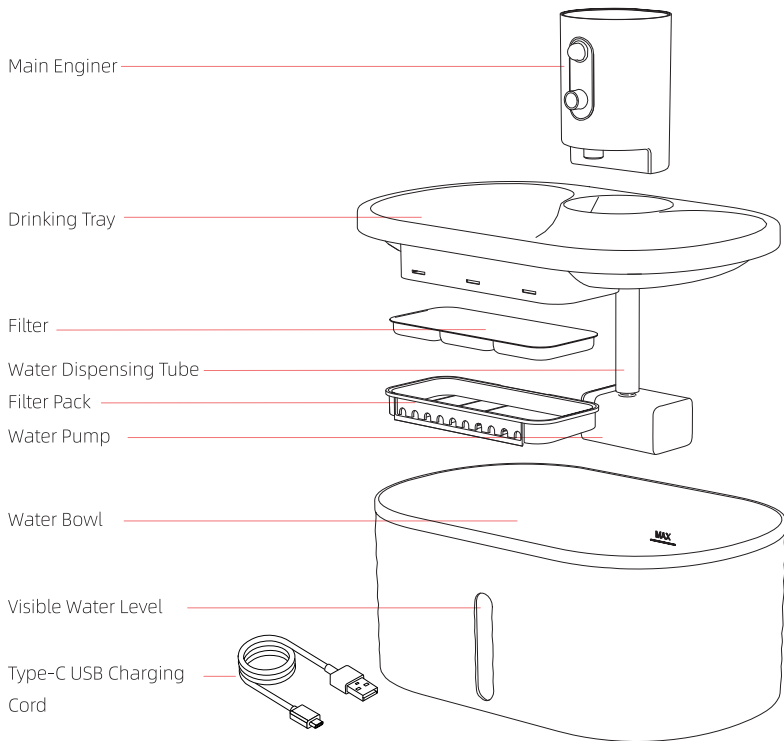
### ① Working Conditions

1. Place the device horizontally and securely, tilt, sway or turning upside down are forbidden.
2. Exposure to sunlight could damage the internal electronics or cause discoloration; Be sure the device is indoor using only.
3. Do not use or store this water fountain in temperatures below 0 °C or above 40 °C

### ⚠ Matters needing attention

1. Plug using when unattended to ensure the stable working of device.
2. This product was not intended for use or play by children, and we recommend you do not allow children to play or tamper with it, to reduce the risk of important settings being changed or damage to the water fountain and its moving parts. Adult supervision should always be required when children are near the device.
3. Any parts of the filter are inedible. Do not use if the filter is broken.
4. Do not submerge the main engine in water; this could damage the internal electronics.
5. Do not disassemble, maintain or refit the device, or give rise to the invalid of warranty.
6. Do not make the power cord or plug contact with any liquids to prevent electric shock.
7. Ensure charging port is working under a dry condition.
8. Device should be charged by 5V/1A or 5V/2A adapter only, or give rise to the invalid of warranty.
9. Turn off and store the water fountain in a dry place when not in use. Device needs to be charged and maintained every 6 month's storage.
10. Properly dispose of all packing materials immediately after unpacking product, as the bags used for packaging could present a suffocation or choking hazard.
11. This device is only for pets' drinking. Any other applications are forbidden.
12. Make sure to check the level of water regularly to ensure the water fountain is working properly.
13. Do not try to repair it on your own, please get in touch with local distributors for further guidance.

## Product Overview



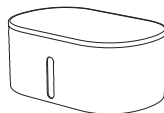
## Product Overview



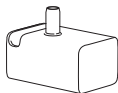
Main Engine



Drinking Tray



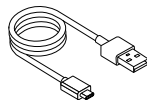
Water Bowl



Water Pump



Filter



Type-C USB Charging Cord

## Operation Interface Overview

### Battery Indicator:

#### Indicator flashes in red:

Plug in for charging (Low battery warning)

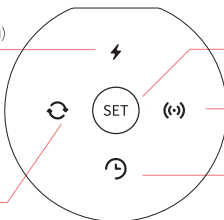
#### Indicator flashes in white:

on charging (indicator becomes green solid when full charged)

#### Indicator becomes white solid:

Works normally and above low battery

Regular Flow Mode  
(Work under plug in only)



### Touch SET Button:

Short Touch: Switch water dispense mode

Long Press for 3 seconds: ON/ OFF water fountain

Induction Mode

Timer Mode  
(Dispense water for 15 seconds every 15 minutes)

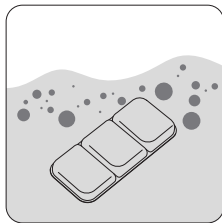
## How to assemble & set up your water fountain

1. Soak the filter in water for 5 minutes and rinse it thoroughly.

Notes:

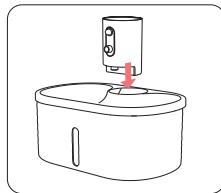
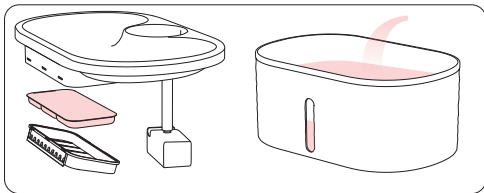
1) Make sure the filter has been soaked thoroughly, or water flow will get stuck by the filter, which gives rise to the water overflows.

Do not soak the filter in water bowl to avoid any dusts on the surface.



2. Place the filter into the filter pack and fill in the appropriate water into water bowl.

3. Align the Main Engine and downward into the device.

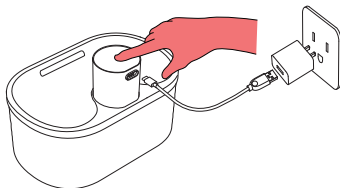


4. Long touch SET button to turn on the water fountain and make sure the device is working under a sufficient power or plug in using.

5. Select water dispense mode you need.

**Note:**

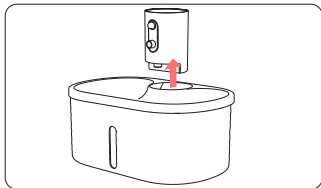
It's recommended to run the water fountain with plug and set up to Regular Flow mode. Then switch to other modes when your pets get used to it after a period using.



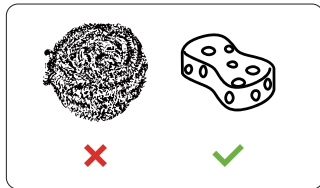
## How to clean your water fountain

### Clean the interior of water fountain and drinking tray

- ① Take out the main engine
- ② Wash all parts besides main engine. Do not use metal kitchen utensils such as steel balls or abrasive cleaning materials for cleaning to avoid any damages of product's surface.
- ③ The drinking tray of the water fountain is not dishwasher-safe.



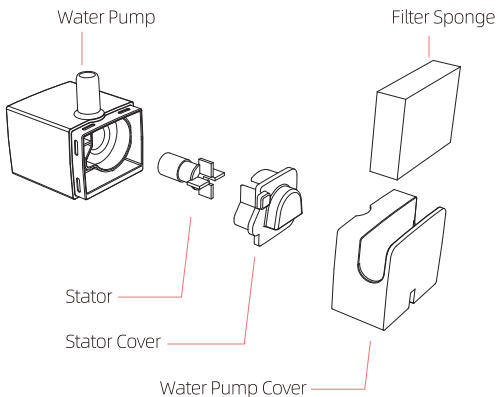
①



②

## How to clean your filter

- ① Remove filter sponge
- ② Remove water pump cover
- ③ Remove the stator cover and impeller as well
- ④ Clean the stator by water



## how to maintain your water fountain

- ① Filter and filter sponge are suggested to replace every 2-4 weeks. Below three conditions should replace every 2 weeks:
  - a. High-frequency use.
  - b. Multi-pets families
  - c. Water fountain works in regular flow mode
- ② Water Pump and water fountain need to be cleaned every week.

## Troubleshooting

Issues	Solutions
Water Overflows	Soak the filter in water for 5 minutes and rinse it thoroughly.
	Filter stuck or not use for a long period, please replace or clean it in time.
Water pump stops running	Water in bowl is below the minimum line
	Clean the water pump, water bowl and water fountain
	Unplug or low battery: please make sure the main engine is well assembled and plug in the adapter for checking the battery power as well as charge the battery
Low water flow	When first use or use after a long period storage, water pump needs venting.( Normal phenomenon)
	Dirt or fur inside of water pump, please clean the water pump follow the instructions.
	Water in bowl is below the minimum line, please fill the water.
Fouling in water bowl and filter	Please change the water in bowl on a regular basis.
	Please make sure the filter has been soaked and cleaned thoroughly before using.



The device has been approved for use in EU countries and is therefore provided with the **CE mark**. All necessary documentation is available on the website: [www.electric-collars.com](http://www.electric-collars.com)  
Changes to technical parameters, properties and printing errors reserved.

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