

# **IQ FLEX**

COLLIER DE DRESSAGE POUR CHIEN

## **GUIDE D'UTILISATION**

Lire ce manuel avant d'utiliser le produit,  
et le conserver pour les utilisations ultérieures.

**DESIGN BREVETÉ**

# IMPORTANT SAFETY AND PRODUCT INFORMATION

## **WARNING**

**Please read all safety and product information below before using your Dogtra product. Failure to follow these safety instructions could result in injury to you, your dog and others, or it could result in damage to your Dogtra product or other property.**

## **PRODUCT SAFETY**

### **Training Methods**

Dogtra products may be used with a variety of training methods. However, each dog may have a different reaction to training methods and to Dogtra products. Closely observe your dog when determining the right training method to use with your Dogtra product.

### **Aggressive Dogs**

Do not use Dogtra products with aggressive dogs as such dogs may react adversely and cause injury to people or other dogs. Seek the assistance of a dog-training specialist or veterinarian when dealing with aggressive dogs.

### **Children**

Dogtra products are not toys. Adult supervision and close attention are necessary when Dogtra products are used by or near children.

## **PRODUCT DAMAGE**

### **Electrical Product**

Your Dogtra product contains electrical components and batteries. Do not use or keep your product near heat or flammable sources.

Such use or storage may damage your product and/or cause fire, explosion, injury, or property damage.

### **Medical Device Interference**

Dogtra products contain electrical and magnetic components that emit low level electromagnetic waves and radio frequencies. These electromagnetic waves or radio frequencies may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician or medical device maker before using your medical device around a Dogtra product. If you think that your Dogtra product is interfering with your pacemaker, defibrillator, or other medical device, stop using the Dogtra product.

### **Inadvertent Activation**

The digital microprocessor offers thousands of unique codes to eliminate frequency match-up with other Dogtra e-collars. The Constant button will automatically shut down after being held down for 12 seconds or more as a safety feature.

### **UNAUTHORIZED USE**

Your Dogtra product should be used only in a humane manner to train and educate your dog. Dogtra products are not intended for use in any other manner nor are they intended for use with other animals or with humans.

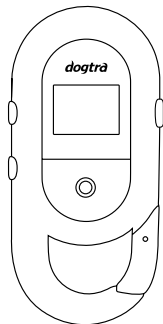
### **BATTERY**

Your Dogtra product contains batteries. Take care when removing and installing batteries as your fingers may get caught. Dispose of batteries as provided by your local regulations. Do not disassemble, crush, heat, or otherwise alter the battery as it may cause fire, injury or property damage.

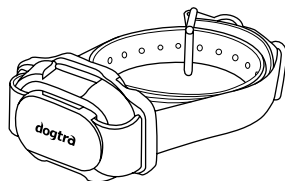
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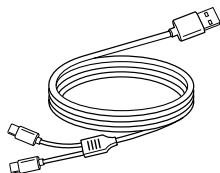
## PACKAGE CONTENTS



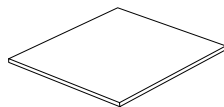
Transmitter



Receiver



USB C-type  
Charging Cable



Owner's Manual

## MAIN FEATURES



NICK/  
CONSTANT/  
PAGER



'FUNCTION' BUTTON FOR  
PAGER, CONTINUOUS,  
OR BOOSTED CONTINUOUS



IPX9K  
WATERPROOF  
RECEIVER



PLASTIC CONTACTS  
(Nickel free)



400M  
MAXIMUM  
RANGE  
400 METRES



99 STIMULATION LEVEL  
WITH SAFETY  
LEVEL LOCK



LCD/SINGLE  
BUTTON/  
BOOST



USB C-TYPE  
CHARGING  
CABLE



EXPANDABLE  
3-DOG  
SYSTEM



MULTI DOG UNIT  
(Custom level settings per dog)



CARABINER  
HOOK



RECEIVER FIT  
FOR ANY  
NECK SIZE

# OVERVIEW

## TRANSMITTER

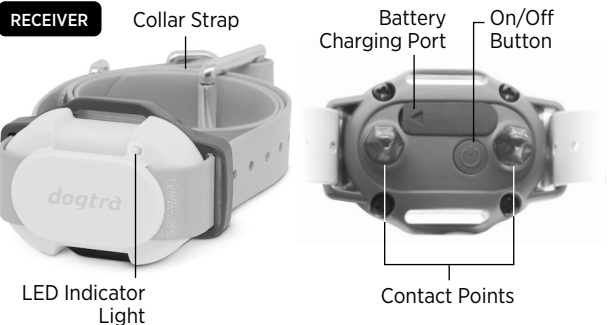
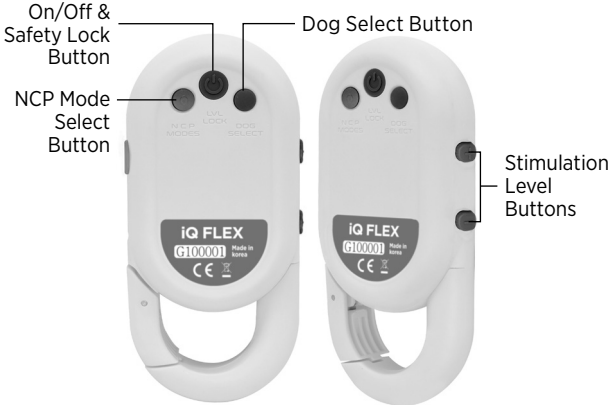


PATENTED DESIGN

## TRANSMITTER LCD SCREEN



LCD screen will dim after 10 minutes of no action to reserve the battery.



# HOW TO USE IQ FLEX

## 1. TURNING THE IQ FLEX ON/OFF

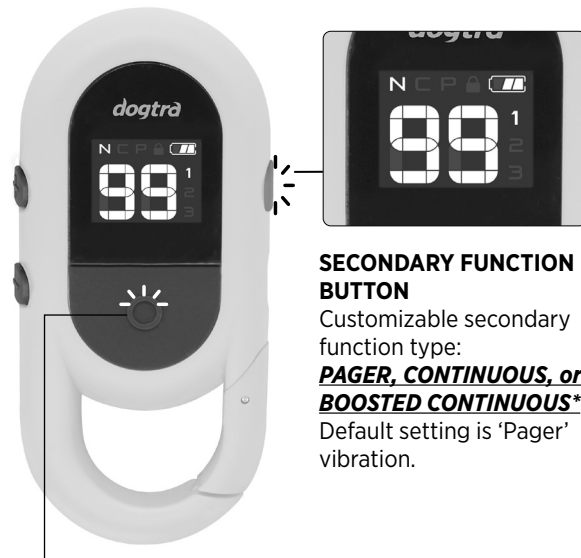


The transmitter's power button is located on the back of the product. **Press and hold the power button for 3 seconds to power on or off.**



The power button on the receiver is located between contact points. **Press and hold the power button for 3 seconds to power on or off.** If the LED light turns green when powered on, it is operating normally.

## 2. PRIMARY & SECONDARY STIMULATION BUTTONS



### SECONDARY FUNCTION BUTTON

Customizable secondary function type:

**PAGER, CONTINUOUS, or BOOSTED CONTINUOUS\***.

Default setting is 'Pager' vibration.

### PRIMARY FUNCTION BUTTON

Select your most used function type:

**NICK, CONTINUOUS, or PAGER.** It will apply the stimulation level that's on the display screen.

\* Boosted Continuous will immediately apply higher stimulation as you arranged

### 3. PRIMARY FUNCTION BUTTON SET UP

Three stimulation modes available for the primary function button: **NICK, CONTINUOUS, PAGER**



To select a mode, use the 'NCP Mode Select' button located on the back of the transmitter. Verify your current mode on the top line of the LCD screen.

#### **N** NICK

Provides one short stimulation burst when tapped. Holding the button does not apply additional stimulation.

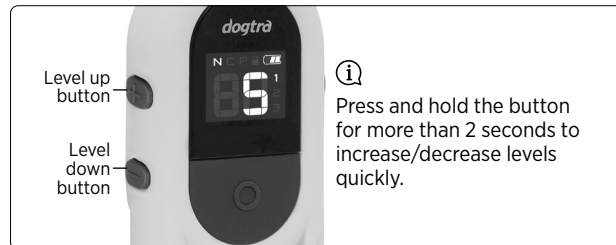
#### **C** CONTINUOUS

Provides continuous stimulation while pressed. As a safety feature, stimulation will stop if held more than 12 seconds.

#### **P** PAGER

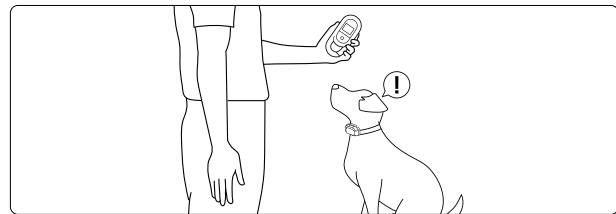
Provides a non static vibration correction. As a safety feature, vibration will stop if held more than 12 seconds.

Use Stimulation Level Buttons to select the output level.



The primary button will apply the selected stimulation level, which will be the base level for BOOSTED CONTINUOUS

#### **i** Finding the Right Stimulation



Start with the lowest stimulation level initially to gauge your dog's reaction.

Observe subtle responses such as the dog looking around or shaking its head as a appropriate starting level.

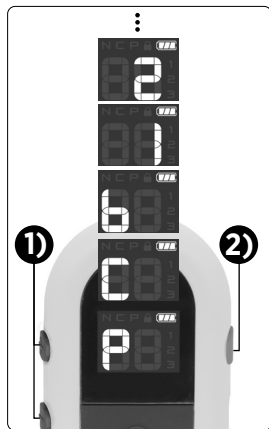
## 4. SECONDARY FUNCTION BUTTON SET UP

The 'red' secondary function button can be customized as:  
**PAGER, CONTINUOUS, or BOOSTED CONTINUOUS**



### STEP 1.

At any stimulation level, press and hold the 'NCP Mode Select' Button for 5 seconds until the LCD screen blinks.



### STEP 2.

1) Use the 'Stimulation Level' (+) / (-) buttons to select a function among "P, C, B, 1, 2, 3..."

3  
2  
1 } Incremental stimulation amount for Boosted Continuous

**B:** Boosted Continuous\*  
**C:** Continuous  
**P:** Pager Vibration

2) Tap the red function button to set the function type.

\* Selecting "B" will set the incremental stimulation amount as "+1".

## WHAT IS BOOSTED CONTINUOUS?

Allows users to quickly increase stimulation levels without having to manually press the level increase button. Users can custom set their BOOSTED CONTINUOUS level to a desired incremental level jump.

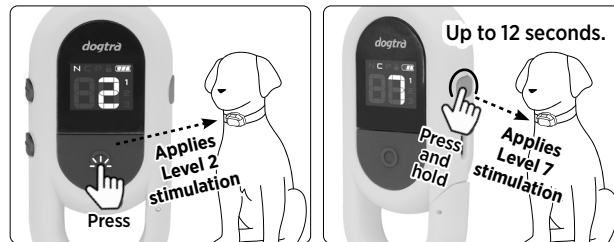
**Base Level + Incremental amount =  
Boosted Continuous Stimulation Level**

### Example

Selecting "5" as the Boosted Continuous button will apply the output level of displayed level + 5, as shown below.

Base displayed level	Incremental amount	Boosted Continuous output
1	+5	6
5	+5	10

Example: when you set the incremental level at 5



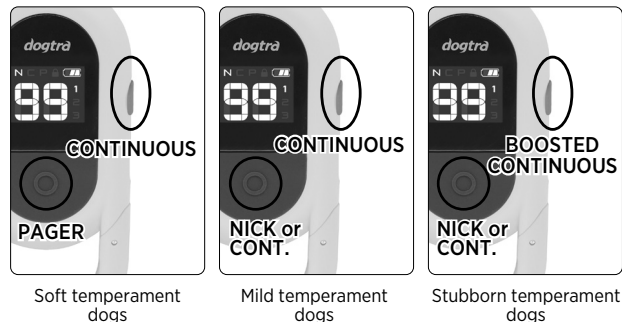


## PRIMARY & SECONDARY FUNCTION BUTTON LAYOUT SUGGESTION

Custom arrange the features that best suits to your dog's comfort/condition level and your usage level/style.



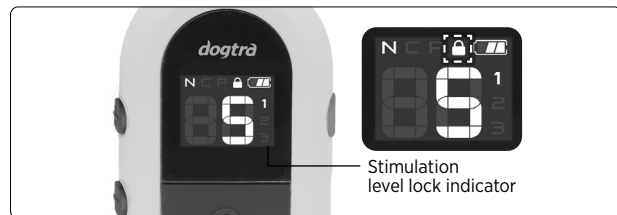
### Example:



## 5. SAFETY LEVEL LOCK/UNLOCK



Tap the power button after setting the level you want, this will lock the stimulation level into a non-adjustable mode.



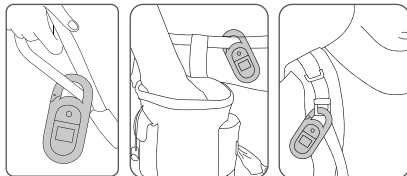
When it is locked, a lock icon will show on the LCD screen. In order to release the lock mode, Tap the power button again.

## 6. CARABINER



The carabiner of the iQ FLEX is not built for climbing or carrying heavy objects.

### Appropriate Example



PATENTED DESIGN

## 7. STIMULATION LEVEL SELECTION: 99, 50, or 24 levels

	CUE		
<div> <div>Max</div> <div>↑</div> <div>Min.</div> </div>	99	50	24
	84	43	20
	72	38	16
	56	31	12
	40	23	8
	20	11	4
	7	3	1

Three level options are available to choose from ranging from gradual, moderate or quicker level jumps. By default your unit is programmed at 99 levels.

**99 Level: Gradual level jumps**

**50 Level: Moderate level jumps**

**24 Level: Quicker level jumps**

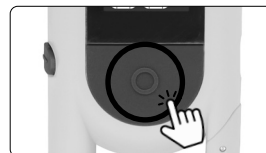
## HOW TO CHANGE THE STIMULATION LEVEL SETTING



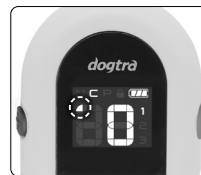
1. At any stimulation level, hold both 'Dog Select' button and 'NCP Mode Select' button for 5 seconds.



2. Use the 'Stimulation Level' buttons to determine the stimulation levels – 99, 50, 24.



3. Tap front primary function button to complete the set up. Upon completion, the stimulation level will set to zero again.



**99 LEVEL SET UP  
CONFIRMATION**



**50 LEVEL SET UP  
CONFIRMATION**



**24 LEVEL SET UP  
CONFIRMATION**

## 8. MULTI DOG DEVICE SELECTION



If you purchase additional receivers, you can select the dog that you want to give stimulation using 'Dog Select' button. You can check the selected dog on the LCD screen, and the transmitter remembers the level set for each receiver.

**NOTE** You can select the device to be either 2-Dog system or 3-Dog system



1. Hold 'Dog Select' button for **5 seconds**
2. Use the 'Stimulation Level' buttons to determine 2-Dog or 3-Dog system
3. Click 'Dog Select' button again to finish the set up.

## 9. HOW TO ADD ADDITIONAL RECEIVER DEVICES



1. Turn the transmitter on, and set it to following:  
C (Continuous) mode, stimulation level at 0.



2. Turn off the receiver you want to pair, and hold its power button for 6 seconds until the LED starts flashing.
3. Press the Base Stimulation Button on the transmitter to complete the pairing. The receiver's LED should stay on for 1 second.



Restart the pairing steps if the LED on the receiver stays on or flashing for more than 1 second. The pairing between the devices has timed out or failed.

# HOW TO USE IQ FLEX: RECEIVER

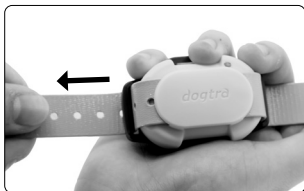
## 1. CONVERTIBLE RECEIVER FITTING

The iQ FLEX receiver is wearable in two different orientations based on dog's neck size or shape. If the dog's neck is long and/or thin, wear the receiver vertically. It will fit better on the dog's neck.

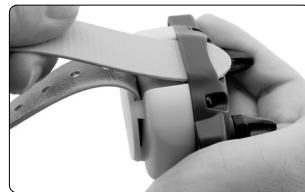
## 2. HOW TO CHANGE THE RECEIVER ORIENTATION



1. Unstrap the collar from the side of receiver.



2. Slot the strap into the loop on the other side of the receiver and make sure and make sure to slide the strap under the front loop as well.

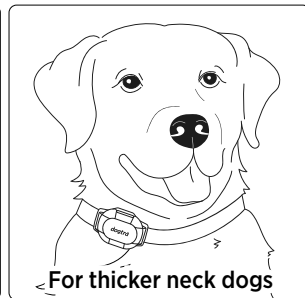


3. Slot the strap into the opposite side's loop to ensure secured fit.

### Minimum neck size



Vertical orientation: ~25cm



Vertical orientation: ~30cm

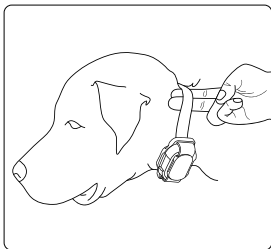
### 3. RECEIVER FITTING

#### Improper Fit

A loose fit can allow the receiver to move around on the dog's neck. When this happens, the contact points may rub against the skin and cause irritation. If the receiver is too loose, the contact will not be consistent and cause the corrections to be inconsistent. Dogtra uses medical grade stainless steel contact points and antimicrobial plastic to protect the dog's skin.

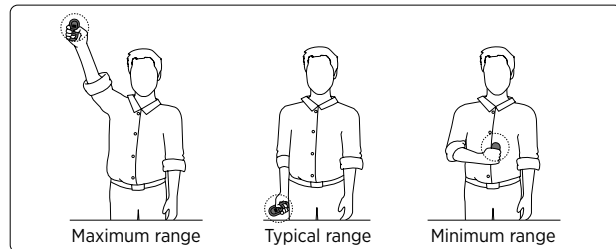
#### Proper Fit

The receiver should be fitted so that the antimicrobial plastic contact points press firmly against the dog's skin. You should be able to fit two fingers underneath the collar strap. The best location is on either side of the dog's windpipe.

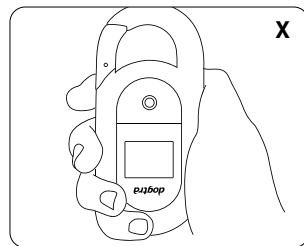
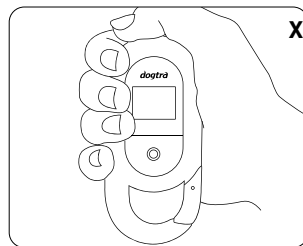


**Attention!** Leaving the receiver in the same location on the dog's neck for an extended period of time can cause skin irritation due to the sensitivity from the contact points. If the dog is to wear the receiver for long periods, occasionally reposition the receiver every few hours so that the contact points are moved to a different location on the dog's neck and remove the receiver after 8 hours of usage. Make sure you check for skin irritation each time you use the unit.

### 4. MAXIMIZING THE DISTANCE



The iQ FLEX has a maximum range of 400 metres. Depending on the way you use your transmitter, the transmitter range may vary. To get the greatest range, hold the transmitter away from your body and avoid touching the antenna. Keep your unit properly charged for maximum signal strength.



An antenna is inserted into the top of transmitter. If you use it upside down (when the part of antenna is covered by your hand), it might be hard to connect with receiver.

## 5. LED INDICATOR

The LED indicator flashes every 4 seconds when the receiver is on and ready for use. The LED indicator will blink on the receiver when the transmitter buttons are pressed.

The LED indicator color indicates the battery life level.

**Green = Full charge**

**Amber = Medium charge**

**Red = Needs charge**

If the unit is used while the LED indicator is red, it may shut down automatically.



### Receiver Indicator Light

When the Constant button on the transmitter is pressed, the receiver indicator light will glow steadily (either green, amber, or red based on the remaining battery life), as long as you hold the button down, for up to 12 seconds. When the Nick button is pressed, the light comes on for a fraction of a second.

## 6. CARE FOR LCD TRANSMITTERS IN COLD TEMPERATURE

In cold temperatures (-12°C or below), the Liquid Crystal Display (LCD) on your transmitter may be dim or slow to respond.

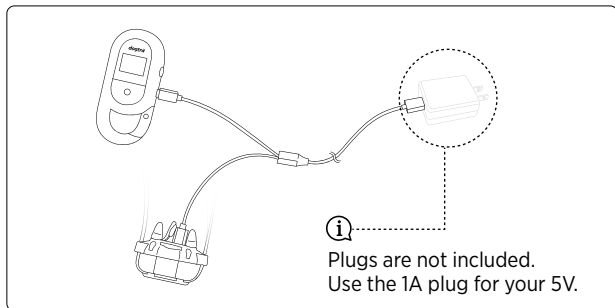
Wait until the display becomes visible before selecting any training level. Even though the LCD screen might be dim or slow to respond when you press the buttons, the transmitter will still function properly. If you press the +/- button, the level on the screen may not change but the actual intensity from the receiver will change in agreement with the dial.

In this situation, it is ideal to either wait until your transmitter is back in working order before emitting a correction or gradually press the +/- button while holding down the Constant button to see your dog's reaction.

### Attention!

When using the unit in cold temperatures, it is recommended that the transmitter is placed under your jacket next to your body. The warmth of your body will greatly improve the battery life and usage.

## HOW TO USE IQ FLEX: BATTERY CHARGING



The Dogtra iQ FLEX uses a lithium polymer battery. Recharge the unit if the indicator light is red, the unit does not turn on, or the system will not stay on when any button is pressed

**NOTE 1:** Only use Dogtra-approved batteries, chargers, and accessories for your Dogtra e-collars. This will prevent any damage that can be incurred from attempting to use a different charger.

**NOTE 2:** The unit has a partial charge when it leaves the Dogtra facility. Upon receipt of the system, be sure to give it a full 2-hour initial charge before the first use away from any flammable substances.







**NOTE 3:** When a charger is not in use, disconnect it from the power source. Fully charge the batteries if the unit is to be stored without use for a period of 3 months or more.

### Follow the steps below to charge your system:

1. Open the rubber plug on the battery charging receptacle and plug in the charging cable.
2. Plug the charger into a 220-volt wall outlet or, if using the auto charger, plug into a cigarette lighter only for lithium polymer batteries. All indicator lights should glow red when properly plugged in and the unit will automatically shut off during the charging process. You will need to turn the unit on again before use once the unit is fully charged and unplugged from the battery cable.
3. The lithium polymer battery is fully charged within 2 hours. The lights will stay red during the charging process and turn green once the unit is fully charged.
4. After charging, cover the battery charging receptacle with the rubber plug.

### Recharging is required when:

- The LED on the receiver is red
- The LED on the receiver is not illuminated
- Only one battery status bar remains on the Transmitter LCD screen
- 'Lo' appears on the transmitter LCD screen
- The transmitter or receiver does not work when the button is pressed in continuous stimulation mode

	<p>The GS mark, which is regulated by German law and recognized worldwide, is a <b>seal of approval for "Geprüfte Sicherheit" (Tested Safety)</b> and means that the product is in compliance with the German product Safety Law.</p>
	<p>The Conformité Européenne (CE) Mark is the European Union's (EU) mandatory conformity marking for regulating the goods sold within the European Economic Area (EEA).</p>
	<p>A Class II or <b>double insulated</b> electrical appliance is one which has been designed in such a way that it does not require a safety connection to electrical earth (ground).</p>
	<p>For indoor use only</p>
	<p>Do not dispose of your product with your household waste. It has to be disposed of in compliance with your local WEEE (Waste Electrical and Electronic Equipment) Regulations.</p>
	<p>A power supply with this marking is in compliance with the global energy efficiency regulations, including the upcoming US Department of Energy's (DoE) Level VI efficiency standard.</p>

## GENERAL TRAINING TIPS

Your dog must know some basic obedience commands before beginning training with the iQ FLEX. A dog learns by first being shown a command, followed by lots of repetition over an extended period. As the dog becomes proficient at these commands, the trainer can introduce distractions and different locations to strengthen the commands.

### Obedience Training on the Leash

Your dog must fully understand the obedience commands (sit, stay, here, heel, and kennel) before using the e-collar for reinforcement of these commands. A leash attached to a standard collar is used to "teach" the dog the basic obedience commands (here, heel, sit, and stay). A tug on the leash/collar is used to reinforce the command. When the dog complies with the command, use positive reinforcement/praise. Once the dog understands these commands, the e-collar can be used to reinforce them.

### Beginning E-Collar Training

When you feel your dog understands the obedience commands on the leash we can now start with the e-collar training. With the dog on the leash and wearing the e-collar, continue with your obedience drills. Apply light stimulation (Nick or Constant) when a command is given; the stimulation can be removed as the dog complies. Through repetition, the dog learns to perform the command.



The final step is the avoidance phase in which the dog learns that he can avoid the stimulation altogether by performing your commands. When these training procedures are complete, the e-collar is used as a reminder when the dog does not comply with your commands at home or in the field. Keep your initial training sessions short and positive as dogs have a short attention span.

### **How Much Stimulation to Use**

Always start with low levels of stimulation and work your way up depending on the disposition of your dog and the given situation. By using the correct amount of stimulation to get your point across, you will have a more controllable environment and a dog that is under less stress. Animals (and humans) perform better in a less stressful environment.

**For more training information, please consult with a professional dog trainer.**

## **MAINTENANCE**

### **Basic Maintenance**

Make sure the rubber charging cap is securely in place when the receiver is in use. After each training session, carefully inspect the unit for any missing parts or damage to the casing. Damaged or broken casing may affect the waterproof guarantee on the unit. After confirming that there is no damage to the casing, rinse the receiver and clean out any dirt or debris.

### **Storage Maintenance**

The iQ FLEX should be fully charged before storing for extended periods. While in storage, the unit should be given a full charge once a month and before the first use. Store the units in room temperature. Do not keep the units exposed to extreme climates.

### **Troubleshooting**

If the unit is malfunctioning, please refer to the “Troubleshooting Guide” before sending it to Dogtra-Europe for service. If you have any questions or concerns, you may email them to [info@dogtra-europe.com](mailto:info@dogtra-europe.com), or call customer service at +33 (0) 130-62-65-65.

# TROUBLESHOOTING GUIDE

## 1. My dog is not reacting to the system.

- Make sure the receiver and transmitter are on.
- Make sure the collar strap is tight enough so both contact points are touching the dog's skin.
- The contact points may be too short for your dog's thick or long coat. You might need to trim down the hair on the dog's neck, so both contact points are touching the skin.
- The intensity level may be too low for your dog. Keep increasing the stimulation until the dog responds usually by neck movement, head shaking, looking over his shoulder, etc. (response may be very subtle so pay attention.)

## 2. The LED indicator light comes on, but I do not feel any stimulation.

- The battery may be low, so check the LED light for battery life.

## 3. The transmitter has no range or stimulation is less when the dog is farther away.

- The antenna(s) may be damaged. To order parts, please contact customer service at +33 (0) 130-62-65-65 or go to [www.dogtra-europe.com](http://www.dogtra-europe.com).
- The range indicated on the unit's box is for flat terrain. Heavy brush, trees, hills, or moisture will affect the range of your unit. For best range, hold the transmitter vertically above your head, and/or try moving to higher

ground.

- Any electrical conductors will affect the range, such as cars, chain-link dog runs, metal structures, and radio towers. For best results, operate away from these objects.

## 4. My units are not holding a charge.

- The batteries might not be charged properly, or the charger, splitter, and the charging port may not be functioning properly. You can send in your charging units to have us inspect them.
- The charging pin may be damaged. Inside the charging port, there is a metal pin that should be standing straight up and stiff. If the pin is wobbling, broken, or missing, you will need to send the unit in to the Repair Department. The charging port must be clean prior to charging; clean the dirt out with a cotton swab and some rubbing alcohol. If the dog is in saltwater, be sure to rinse the receiver and charging port with clean water.
- If the above does not resolve your issues, contact Dogtra customer service at [info@dogtra-europe.com](mailto:info@dogtra-europe.com) or +33 (0) 130-62-65-65.

## 5. My dog has skin irritation.

- This may be due to an improper fit or from wearing the unit too long. If your dog exhibits signs of skin irritation, consult with a veterinarian. Once the dog's skin returns to a normal condition, continue to use the receiver and check your dog's neck each time you use the unit.

# WARRANTY & REPAIR INFORMATION

## LIMITED WARRANTY

### For Dogtra Products Purchased from Dogtra Authorized Dealers

#### Two-Year Limited Warranty

Dogtra-Europe provides the original purchaser with a 2-YEAR LIMITED WARRANTY for the products sold by Dogtra-Europe and its authorized distributors/retailers. The warranty begins from the date of the original purchase. The replaceable batteries of YS100, iQ No Bark Collar, iQ CLiQ and BALL TRAINER are not covered by Warranty.

\* The cost of shipping products under warranty back to Dogtra-Europe is the customer's responsibility. Dogtra-Europe will provide/pay (via regular ground service) the shipping cost back to the customer. Any expedited shipping service will be at the customer's expense.

If a repair is not covered by warranty, the cost of Parts, Accessories, Labor fees, and Shipping fees incurred are the customer's responsibility. Labor fees will be variable depending on the extent of the work required.

#### To Qualify for the Dogtra Warranty

A proof of purchase is required to initiate repair work under warranty. We strongly recommend keeping the original receipt.

#### Not Covered Under Warranty

Dogtra-Europe DOES NOT cover the cost of repairs and replacements due to misuse by the owner or dog, improper maintenance, and/or lost units. Any water damage on the Water Resistant Transmitters of the **Dogtra 175NCP, 180NCP, 200NCP, 400NCP, 410NCP, iQ PLUS, iQ FLEX, iQ CLiQ** and **BALL TRAINER** and the Water Resistant Receivers of the **RRS, RRD, RR Deluxe** and **BALL TRAINER**, will not be covered. All replacement costs for either the transmitter or receiver will be the owner's responsibility. The warranty does not cover failure resulting from damage, abuse or loss of parts. The warranty is void if the unit has been altered or an unauthorized person has damaged the unit while attempting repair work. Battery replacement by the customer during the warranty period is not recommended. If the customer chooses to replace the batteries, any damage to the unit during the change-out by the owner will void the warranty. The removal of serial numbers from any Dogtra products will void the warranty. Dogtra

reserves the right to retain and discard any parts or accessories that have been found damaged upon replacement and repair.

#### Out of Warranty Repair Work

For repair work that is no longer covered by warranty, the cost of repair will include parts, labor and shipping. The owner will be informed about the repair costs before the product is repaired. Write a note briefly explaining the problem. Include your name, address, city/zip code, phone number and email address.

#### Procedure for Repair Work

If the unit is malfunctioning, please refer to the "Troubleshooting Guide" in the Owner's Manual and contact customer service by phone at +33 (0)1 30 62 65 65 or by email at [info@dogtra-europe.com](mailto:info@dogtra-europe.com), for technical support, before sending it to Dogtra-Europe for Service.

The cost of shipping products under warranty back to Dogtra-Europe is the customer's responsibility. Dogtra-Europe is not responsible for units damaged or lost in transition to Dogtra. Dogtra-Europe is not responsible for loss of training time or inconvenience while the unit is in for repair work. Dogtra-Europe does not provide loaner units or any form of compensation during the repair period. A copy of the sales receipt showing the purchase date is required before warranty work is initiated.

Please include a brief explanation outlining the problem and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address. If the repair costs are not covered under warranty, we will call you for payment information and authorization. For any questions concerning your Dogtra products, call us at +33 (0)1 30 62 65 65, or email us at [sav@dogtra-europe.com](mailto:sav@dogtra-europe.com).

#### Send repair units to:

**Dogtra-Europe**  
**12-14 Rue Augustin Fresnel,**  
**78310 Coignières, France**

The diagrams and representations in the manual may differ slightly from the actual product depending on the model type.

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# **DECLARATION UE DE CONFORMITE**

**EU DECLARATION OF CONFORMITY  
EU KONFORMITÄTSERKLÄRUNG  
DECLARACION DE CONFORMIDAD UE  
DICHIARAZIONE DI CONFORMITA' CE**

# EU DECLARATION OF CONFORMITY

**Applicant :** Dogtra Co., Ltd. **Manufacturer :** Dogtra Co., Ltd.

**Declare the following apparatus**

**Product Name :** DOG TRAINING DEVICE

**Model Name :** CUE Tx

**Family model names :** iQ Flex Tx, 400Flex Tx, Dogtra 430C Tx, CUE GEN2 Tx

**Frequency Band(s) :** 27.195 MHz

**Output power :** -21.60dBm

**with reference to the following standards applied:**

Description	Applied Standards
Safety	EN IEC 62368-1:2020 + A11:2020
EMC	ETSI EN 301 489-1 V2.2.3 (2019-11) ETSI EN 301 489-3 V2.1.1 (2019-03) EN IEC 61000-3-2:2019/A1:2021 EN 61000-3-3:2013/A1:2019/A2:2021
Radio	ETSI EN 300 220-1 V3.1.1 ETSI EN 300 220-2 V3.1.1 ETSI EN 300 220-2 V3.2.1 EN 50663: 2017

**Applicant :** Dogtra Co., Ltd. **Manufacturer :** Dogtra Co., Ltd.

**Declare the following apparatus**

**Product Name :** DOG TRAINING DEVICE

**Model Name :** CUE Rx

**Family model names :** iQ Flex Rx, 400Flex Rx, Dogtra 430C Rx, CUE GEN2 Rx

**with reference to the following standards applied:**

Description	Applied Standards
Safety	EN IEC 62368-1:2020 + A11:2020
EMC	ETSI EN 301 489-1 V2.2.3 (2019-11) ETSI EN 301 489-3 V2.1.1 (2019-03) EN IEC 61000-3-2:2019/A1:2021 EN 61000-3-3:2013/A1:2019/A2:2021
Radio	ETSI EN 300 220-1 V3.1.1 ETSI EN 300 220-2 V3.1.1 ETSI EN 300 220-2 V3.2.1

EMC Directive 2014/30/EU, Radio Equipment Directive 2014/53/EU, and LVD Directive 2014/35/EU of the European Parliament and the Council of 26 February 2014.

The full text of the device's statement of compliance is available on written request to the following address : 12-14 Rue Augustin Fresnel, 78310 Coignières, France. It is also available on the following website : [www.dogtra-europe.com](http://www.dogtra-europe.com)

**Authorized Signatory :**



Name/Position : H.K. YANG / CEO  
Coignières, 30/07/2023



12-14, Rue Augustin Fresnel, 78310 Coignières, France

T. + 33 (0)1 30 62 65 65 E. [info@dogtra-europe.com](mailto:info@dogtra-europe.com) W. [www.dogtra-europe.com](http://www.dogtra-europe.com)



## **Elektro- und Elektronikgeräte Informationen für private Haushalte Hersteller-Informationen gemäß § 18 Abs. 4 ElektroG**

1. Besitzer von Altgeräten haben diese einer vom unsortierten Siedlungsabfall getrennten Erfassung zuzuführen. Altgeräte gehören insbesondere nicht in den Hausmüll, sondern in spezielle Sammel- und Rückgabesysteme.
2. Besitzer von Altgeräten haben Altbatterien und Akkumulatoren, die nicht vom Altgerät umschlossen sind, im Regelfall vor der Abgabe an einer Erfassungsstelle vom Altgerät zu trennen. Dies gilt nicht, soweit Altgeräte einer Vorbereitung zur Wiederverwendung unter Beteiligung eines öffentlich-rechtlichen Entsorgungsträgers zugeführt werden.
3. Besitzer von Altgeräten aus privaten Haushalten können diese bei den Sammelstellen der öffentlich-rechtlichen Entsorgungsträger oder bei den von Herstellern oder Vertreibern im Sinne des ElektroG eingerichteten Rücknahmestellen unentgeltlich abgeben.
4. Rücknahmepflichtig sind Geschäfte mit einer Verkaufsfläche von mindestens 400 m<sup>2</sup> für Elektro- und Elektronikgeräte sowie diejenigen Lebensmittelgeschäfte mit einer Gesamtverkaufsfläche von mindestens 800 m<sup>2</sup>, die mehrmals pro Jahr oder dauerhaft Elektro- und Elektronikgeräte anbieten und auf dem Markt bereitstellen. Dies gilt auch bei Vertrieb unter Verwendung von Fernkommunikationsmitteln, wenn die Lager- und Versandflächen für Elektro- und Elektronikgeräte mindestens 400 m<sup>2</sup> betragen oder die gesamten Lager- und Versandflächen mindestens 800 m<sup>2</sup> betragen. Vertreter haben die Rücknahme grundsätzlich durch geeignete Rückgabemöglichkeiten in zumutbarer Entfernung zum jeweiligen Endnutzer zu gewährleisten. Die Möglichkeit der unentgeltlichen Rückgabe



This symbol on the product or on its packaging indicates that this product must not be disposed of with your household waste.

It is your responsibility to dispose of your waste equipment by handing it over to an authorized collection point for the recycling of waste electrical and electronic equipment. In most EU Member States, consumers may also return waste equipment to the retailer when buying a new one (1 for 1 basis). Large retailers (with sales area dedicated to selling electronic equipment over 400m<sup>2</sup>) should also allow consumers to return small WEEE (products having no external side bigger than 25cm) without a new product purchase obligation (1 for 0 basis). For more information about where you can drop off your waste equipment for recycling, please contact your local authorities.



Este símbolo en el producto o en su envase indica que no debe eliminarse junto con los demás residuos domésticos. El usuario se deberá responsabilizar de reciclar el equipo usado transportándolo a un punto de recogida autorizado para el reciclaje de residuos de aparatos eléctricos y electrónicos. En la mayoría de los Estados miembros de la UE, los consumidores pueden devolver los residuos al minorista a cambio de adquirir uno nuevo (1 por 1). Los grandes minoristas (con áreas dedicadas a la venta de equipos electrónicos cuya superficie supere 400 m<sup>2</sup>) deben permitir a los clientes devolver pequeños residuos (productos que no tengan ningún lado exterior más largo de 25 cm) sin obligación de adquirir un producto nuevo (1 por 0). Para obtener más información sobre los puntos de recogida de residuos eléctricos y electrónicos para su reciclaje, póngase en contacto con su ayuntamiento.



Questo simbolo presente sul prodotto o sulla sua confezione indica che il prodotto non può essere smaltito insieme ai rifiuti domestici.

L'utente è responsabile di smaltire le apparecchiature dismesse consegnandole al punto di raccolta autorizzato per il riciclaggio dei rifiuti elettrici ed elettronici. Nella maggior parte degli Stati membri dell'UE, i consumatori possono anche restituire le apparecchiature dismesse al rivenditore in cambio dell'acquisto di un nuovo prodotto (1 per 1). I rivenditori più grandi, con area dedicata alla vendita delle apparecchiature elettroniche superiore a 400 m<sup>2</sup>, devono inoltre permettere ai consumatori di restituire prodotti RAEE di piccole dimensioni (con lato esterno non superiore a 25 cm) senza costringere l'utente ad acquistare un nuovo prodotto (1 per 0). Per ulteriori informazioni su dove depositare le apparecchiature destinate al riciclaggio, contattare gli enti della propria città.

eines Altgerätes besteht bei rücknahmepflichtigen Vertreibern unter anderem dann, wenn ein neues gleichartiges Gerät, das im Wesentlichen die gleichen Funktionen erfüllt, an einen Endnutzer abgegeben wird. Außerdem besteht die Möglichkeit der unentgeltlichen Rückgabe bei Sammelstellen der Vertreter unabhängig vom Kauf eines neuen Gerätes für solche Altgeräte, die in keiner äußeren Abmessung größer als 25 Zentimeter sind, und zwar beschränkt auf drei Altgeräte pro Geräteart.

5. Datenschutz-Hinweis: Bitte beachten Sie, dass für die Löschung personenbezogener Daten auf zu entsorgenden Altgeräten der Endnutzer selbst verantwortlich ist.
6. Das auf Elektro- und Elektronikgeräten regelmäßig abgebildete Symbol einer durchgestrichenen Mülltonne weist darauf hin, dass das jeweilige Gerät am Ende seiner Lebensdauer getrennt vom unsortierten Siedlungsabfall zu erfassen ist.



La présence de ce symbole sur le produit ou son emballage signifie que le produit ne doit pas être éliminé avec les déchets ménagers.

Il est de votre responsabilité d'apporter vos équipements usagés dans un point de collecte prévu pour le recyclage d'équipements électriques et électroniques usagés. Dans la plupart des Etats membres de l'UE, les consommateurs peuvent également rapporter l'équipement usagé au distributeur lors de l'achat d'un équipement neuf (base 1 contre 1). Les grands distributeurs (dont l'espace dédié à la vente d'équipement électronique dépasse 400 m<sup>2</sup>) doivent également permettre aux consommateurs de rapporter des produits DEEE de petite taille (dont aucun côté extérieur ne dépasse 25 cm) sans obligation d'achat d'un nouveau produit (base 1 contre 0). Pour en savoir plus sur les centres de collecte et de recyclage des appareils usagés, contactez les autorités locales dans votre pays.

The device has been approved for use in EU countries and is therefore provided with the **CE mark**. All necessary documentation is available on the website: [www.electric-collars.com](http://www.electric-collars.com)  
Changes to technical parameters, properties and printing errors reserved.

**Service center and distribution**

Reedog, sro

Sedmidomky 459/8 101

00 Prague 10

Phone: +1 646 980 4569

Email: [info@electric-collars.eu](mailto:info@electric-collars.eu)