Operating and Training Guide

F600 In-ground Fence



Version: WT-F600-V1 PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

Important Safety Information

- **Underground Cable Installation:** Turn off the product before installing the boundary wire. Underground cables may carry high voltage. Mark all cables before digging. Avoid any installation during thunderstorms.
- **Power Tools Safety:** Follow all safety instructions for your power tools. Be sure to always wear your safety goggles.
- Static Stimulation Risk: Use the Fence Transmitter indoors in a dry location only.
- This system is not a solid barrier: It is designed as a deterrent to remind pets to stay within the established boundaries through warning. Regular reinforcement of training is essential. Tolerance to static correction varies among dogs, so this product cannot guarantee that every dog will remain within the boundaries under all circumstances. Not all dogs can be trained to avoid crossing the boundary. Therefore, if you have reason to believe your dog could be a danger to others or could harm itself if it crosses the boundary, do not rely solely on this system to contain your dog.
- Remove the collar before playing with your dog.
- Keep this product away from children; it's not a toy.
- Do not open the product casing to avoid battery issues or fire risks.

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Components

	Transmitter	1
	Receiver B	1
	Receiver S with Spring Buckle	1 (The supply may vary based on the package you purchased.)
	AWG20/24 Wire	1 (Provide based on the purchased package.)
	Type-C Charging Cable	1
Â	Contact Points	1
	Test Light Tool	1
	Wall Screws	2
	Waterproof Wire Nuts	2(Provide based on the purchased package.)
Buckty	Boundary flag	20/25 (Provide based on the purchased package.)
An and a second se	Product Guide	1

Other Items You May Need

- Measuring Tape
- Drill
- Wire Stripper
- Additional Boundary Wire to Fit Your Desired Fence Range
- Additional Waterproof Wire Nuts

How the System Works

The F600 In-ground Electronic Fence functions by connecting the transmitter to a boundary wire that can cover up to 40 acres, creating a wireless signal. This wire outlines the area where your dog is permitted to roam. When the receiver is active, it will issue a sound alert, vibration, or static correction when your dog nears the warning zone at the boundary. To train your dog, you should clearly define the boundary area and place visual markers. When your dog enters the warning zone, the correction alert will grab their attention, and you should train them to return to the safe area after receiving the warning.

Key Terms

Fence Transmitter: The power source that transmits a radio signal through the boundary wire.

Boundary Area: The area within the boundary where your dog can roam freely.

Warning Zone: The perimeter around the boundary area where your dog's receiver collar starts a correction, warning them not to cross the boundary.

Power Indicator Light: Indicates that the fence transmitter is on and supplying power to the boundary wire.

LOOP Indicator Light: The loop indicator light shows green when the boundary wire forms a complete circuit, allowing signal transmission. A broken wire will cause the light to turn red and emit a beeping sound.

Dial: Adjusts the boundary width by turning clockwise or counterclockwise, with 10 levels of signal strength adjustment.

Receiver B: Emits a sound + vibration/sound + static correction at the boundary zone, training the dog to stay within the safe boundary. Suitable for medium to large dogs and untrained dogs.

Receiver S: Emits a sound warning at the boundary zone, suitable for training dogs that respond to sound recall. Suitable for small dogs and well-trained dogs.

Operating Guide

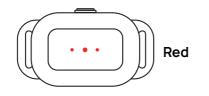
Step Prepare the Receiver Collar

1.1 Charging

Please use a 5V2A adapter and the included charging cable.

Receiver B:

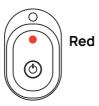
Red light flashes slowly while charging; green light remains on when fully charged.





Receiver S:

Red light flashes slowly while charging; green light remains on when fully charged.

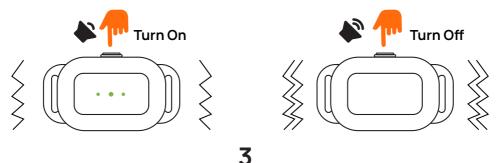




Note: After charging, the receiver needs to be powered on again.

1.2 Turn on/ off

Receiver B: Press and hold the power button to turn on; it will flash green, and beep + vibrate once. Hold for 2 seconds to turn off; it will flash green, and beep + vibrate twice.



Receiver S: Press and hold the power button to turn on; it will flash green once. Hold for 2 seconds to turn off; it will flash green twice.



1.3 Correction Type

Receiver B: Two correction types (vibration or static) can be selected by toggling the switch on the right side of transmitter .



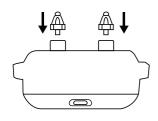
Vibration Mode: Beep + Vibration (1-5 levels of automatic progressive warning escalation)

Static Mode: Beep + Static (1-5 levels of automatic progressive warning escalation)

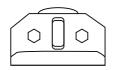
Notes: After one round of automatic 5-level warnings, if the dog does not return to the designated area, the device will stop working for 30 seconds. If the dog still does not return after two rounds of automatic 5-level warnings, the device will enter protection mode and stop working.

Receiver S: Only sound correction type, which automatically increases the beep speed progressively from levels 1 to 3.

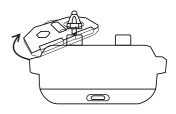
1.4 Install Contact Points



Install the contact points



Take test light



Tighten the contact points using the test light

1.5 Test the static stimulation function

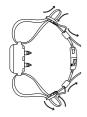
Note: After completing step 7 (Test the Receiver Collar), then test the static stimulation function.

Attach the test light to the contact posts. If the light activates when exiting the fence boundary, the static correction type is functioning correctly.



1.6 Fit the Receiver Collar

Receiver B



- 1. Determine the appropriate strap length for your dog's neck.
- 2. Thread the excess strap through the D-ring and silicone loop.



3. Place the receiver on your dog's neck, ensuring the device is positioned directly in front of the dog's throat.

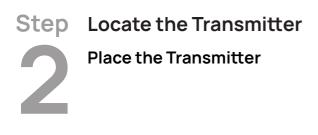


4. Make sure the strap fits snugly but is loose enough to allow one finger's width between the strap and your dog's neck.

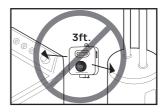
Receiver S



- 1. Open the spring buckle and attach the Receiver S
- 2. Hook the spring buckle onto the D-ring of the leash.





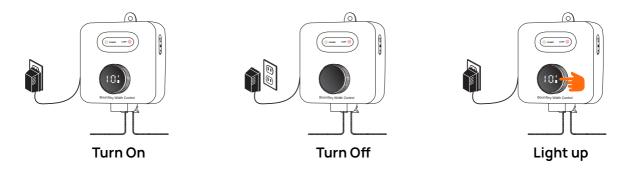


- The transmitter is not waterproof. Choose a dry and well-ventilated location.
- Keep at least 3 feet away from large metal objects or appliances, which may interfere with the signal.
- To prevent fire and electrical hazards, install the transmitter in a building that meets local regulations.
- Use wall-mount screws or similar fixtures to securely mount the transmitter.

Notes: After installing the transmitter, ensure that the boundary wire is away from the building. You may need to drill through windows or walls to avoid having the boundary wire cut or pinched by windows, doors, etc., which could damage the wire.

Turn On/Off

Turn the device on or off by connecting or disconnecting it from the power source. When the device is on and the knob screen is off, briefly press the knob to light up.



Correction Type

Use the side button on the transmitter to toggle between vibration and static correction types (for Receiver B).





Boundary Width Adjustment

Adjust the boundary width using the transmitter's knob. Turn clockwise to increase, with 10 levels of adjustment. Higher levels increase the boundary width.

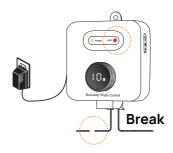




Wire Breakage Indication

When the wire is normal, the POWER indicator will be green. If a wire break is detected, the LOOP indicator will turn red.



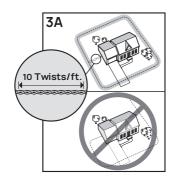


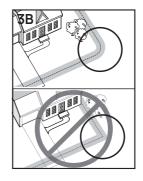
Step Lay out the System

3

Warning: Underground cables can carry high voltage. Have all underground cables marked before you dig to bury your wire. in most areas this is a free service. Avoid these cables when you dig.

- The Boundary Wire must start at the Fence Transmitter and make a continuous loop back (**3A**). The minimum line length is set at 30 meters.
- Twisting the Boundary Wire cancels the signal and allows your pet to cross over that area without correction. Plastic or metal piping will not cancel the signal. Twist the Boundary Wire 10 to 12 times per foot to cancel the signal (**3A**).
- The cable from the transmitter is a dual-wire, and it's best to use twisted wires. If parallel wires are used, there will be some signal attenuation.
- Design a layout that is suitable for your yard. Always use gradual turns at the corners with a minimum of 3 foot radius to produce a more consistent boundary (**3B**). Do not use sharp turns, as this will cause gaps in your boundary.
- To properly contain your pet, we recommend setting a Boundary Width for the Warning and Correction Zones to approximately 16-54 feet (8 to 27 feet on each side of the wire).
- The Receiver Collar can be activated inside the house if the Boundary Wire runs along the outside wall of the house. If this occurs, remove your pet's Receiver Collar before bringing him inside, decrease the range using the Boundary Width Control knob or consider an alternate layout.





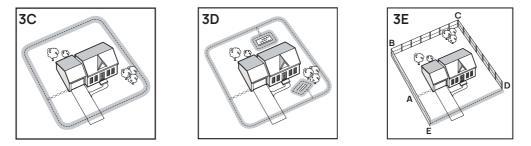
Sample Layouts

Single Loop

Sample 1: Perimeter Loop The Perimeter Loop is the most common layout. This will allow your pet to freely and safely roam your entire property (**3C**). It can also protect gardens, pools and landscaping (**3D**).

Sample 2 (3E): Perimeter Loop Using Existing Fence

This layout allows you to include your existing fence as part of your layout and keep your pet from jumping out or digging under your existing fence. Lt reduces the amount of wire which will need to be buried. From the Fence Transmitter, run the wire to **A**, **A** to **B**, **B** to **C**, **C** to **D**, **D** to **E**, **E** to **A**, twist the wires from **A** back to the Fence Transmitter. See the "Install the Boundary Wire" section for more information on attaching the wire to a fence.

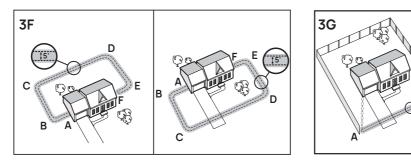


Double Loop

A Double Loop must be used when you are not establishing the Boundary Zone on all sides of your property. When using a Double Loop, the Boundary Wire must be separated by a minimum of **5 FEET** to avoid canceling the signal. Remember that a Double Loop will require twice as much wire.

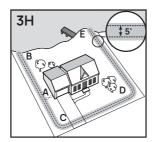
Sample 3 (3F): Front or Back Yard Only From the Fence Transmitter, run the wire to A, A to B, B to C, C to D, D to E, E to F, make a U-turn and follow your path all the way back to A, keeping the wire separated at least 5 feet. Twist the wire from A back to the Fence Transmitter.

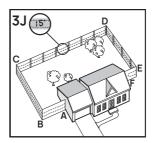
Sample 4 (3G): Front Boundary Only From the Fence Transmitter, run the wire to A, A to B, B back to A keeping the wire separated at least 5 feet. Twist the wire from A back to the Fence Transmitter.



Sample 5 (3H): Lake Access From the Fence Transmitter, run the wire to A, A to B, make a U-turn and go to C, C to D, D to E, make a U-turn and follow your path all the way back to A keeping wire separated at least 5 feet. Twist the wire from A back to the Fence Transmitter.

Sample 6 (3J): Wire Loop Attached to Existing Fence This layout allows you to include your existing fence as part of your layout and keep your pet from jumping out or digging under your existing fence. It reduces the amount of wire which will need to be buried. Run the wire from the Fence Transmitter to A, A to B, B to C, C to D, D to E, E to F make a U-turn and follow your path all the way back to A, keeping the wire separated at least 5 feet. Twist the wire from A back to the Fence Transmitter. See the "Install the Boundary Wire" section for more information on attaching the wire to a fence.

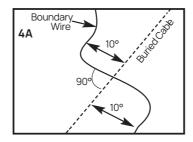




Step Position the Boundary Wire

Note: There is a risk of tripping over the ground wire, so please be careful when laying out the boundary wire and testing the product.Lay out the Boundary Wire using your planned boundary and test the system BEFORE burying the wire.

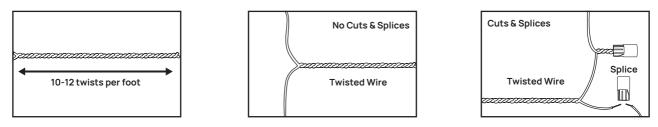
Running the Boundary Wire parallel to and within 10 feet of electrical wires, neighboring containment systems, telephone wires, television or antenna cables or satellite dishes may cause an inconsistent signal. If you must cross any of these Boundary Wire 3A do so at 90-degree angles (perpendicularly) (4A).



To Twist the Boundary Wire

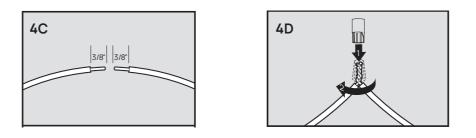
Twisting the boundary wire means canceling the signal, so your dog will not receive correction when crossing the twisted boundary wire area. To ensure the signal is indeed canceled, it is recommended to cut and splice the boundary wire between each twisted section.

For the correct method of twisting the wire, please refer to Figure . You can twist the wire yourself by intertwining two lengths of boundary wire together. It's better to twist 10 to 12 times per foot. After completing the boundary layout, insert the twisted wire into the fence transmitter.



To Splice or Repair the Boundary Wire

If you need additional Boundary Wire to expand your wire loop, you will need to splice the wires together. Note the locations of all splices for future reference.Strip approximately 3/8 inch of insulation off the ends of the Boundary Wires to be spliced (**4C**). Make sure the copper Boundary Wire is not corroded. If the Boundary Wire is corroded, cut it back to expose clean copper wire.Insert the stripped ends into the waterproof wire nut and twist the waterproof wire nut around the wires (**4D**). Ensure that there is no copper exposed beyond the end of the wire nut and the waterproof wire nut is secure on the wire splice. If your splice pulls loose, the entire system will fall.



Additional Boundary Wire

We provide two types of wire for option: 20-gauge and 24-gauge, one of which will be included in your kit depending on the package you purchase. The 20-gauge wire comes in a 500-foot roll, and the 24-gauge wire comes in a 230-foot roll.

The table below indicates the approximate length of Boundary Wire needed for a square, Single Loop layout. The actual length may vary depending on the amount of twisted wire and the layout used.

You can purchase extra direct burial Boundary Wire at the store where you purchased the kit, based on the length you need.

Note: When adding Boundary Wire, it must form a continuous loop.

rom both 12

20-gauge Wire

Yard Size(Acres)	1/4	1/3	1/2	1	2	5	10	20	40
FT.OF Wire Needed	415	480	590	835	1180	1870	2800	3750	5330

24-gauge Wire

Yard Size(Acres)	1/4	1/3	1/2	1	2	5	10	20
FT.OF Wire Needed	415	480	590	835	1180	1870	2800	3750

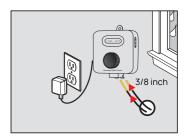
Step Connect the Wires to the Fence Transmitter

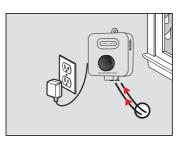
Varning: Do not install or remove this product during a thunderstorm, as thunderstorms can ause dangerous surges. Unplug the transmitter's power when not in use for extended periods r before a thunderstorm to prevent damage.

Boundary Wire Connection:

1. You can run the boundary wire through a window, under a door, or through any suitable passage to connect it to the fence transmitter. Alternatively, you can drill a hole in the wall for the boundary wire to pass through.

2. Strip approximately 3/8 inch of insulation from both ends of the boundary wire.





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3. Insert the stripped wire ends into the transmitter's wire terminals and secure them.

4. Select a 5V 2A power adapter and connect the transmitter to the power supply.

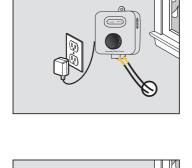
5. If the Power and Loop indicators on the transmitter light up green, the device is powered on normally. If the Loop indicator turns red, it usually indicates a wire break or that the boundary wire is too short.

Step Set the Boundary Width

Use the fence transmitter knob to set the warning zone width and adjust it according to your specific usage scenario. The numbers on the transmitter knob indicate signal strength, not the actual boundary width, so you will need to adjust the knob to achieve the desired range.

Note: The distance adjustment knob does not change the level of vibration or static correction.

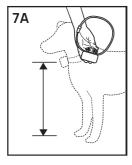


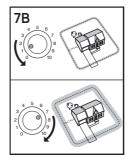


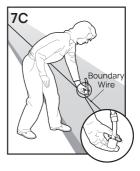
Step Test the Receiver Collar

Note: When testing the receiver, do not place it on your dog to avoid unintended corrections.

- 1. You can use a ruler to measure and mark the desired boundary width. Adjust the boundary width using the knob during this process.
- 2. Set the correction type to vibration and place the receiver at the height of your dog's neck (**7A**). With the receiver indicator facing the boundary wire, slowly walk from inside the boundary towards the boundary line until you hear the warning beep.
- 3. When you hear the warning beep, the correction zone width is determined. Return to the boundary area until the beep stops. Avoid allowing the receiver to give five consecutive warnings, as this will trigger protection mode.
- 4. If the receiver does not emit a beep within the desired range, adjust the boundary width control knob to achieve the needed range. Turning the boundary width control knob clockwise increases the boundary width, while turning it counterclockwise decreases it (**7B**).
- 5. Test the system at multiple different locations along the boundary area until you are confident it is functioning correctly.
- 6. Next, walk along the boundary area to ensure there are no locations where the collar receiver could be unintentionally activated due to signal coupling with underground wires or cables. Test the collar receiver inside and around the house. As mentioned earlier, cables and wires from cable TV, power lines, or telephone lines may emit dog fence signals inside and outside the house, unintentionally activating the collar. While this is rare, if it occurs, your boundary wire may be too close to these lines and should be moved or adjusted as shown in Figure 4A.
- 7. To test the correction zone prevention feature, walk towards the boundary line. When entering the correction zone (**7C**), the collar receiver should emit a beep, and the test light should illuminate. If you are satisfied that your system is functioning correctly, you can begin burying the boundary wire. If the collar receiver does not beep or the test light does not flash, refer to the "Troubleshooting" section.







Step Install the Boundary Wire



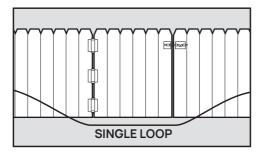
Burying the Boundary Wire is recommended to protect it and prevent disabling the system.

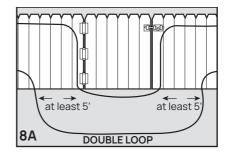
- 1. Cut a trench 1-3 inches deep along your planned boundary.
- 2. Place the Boundary Wire into the trench maintaining some slack to allow it to expand and contract with temperature variations.
- 3. Use a blunt tool such as a wooden paint stick to push the Boundary Wire into the trench. Be careful not to damage the Boundary Wire insulation.

To Attach the Boundary Wire to an Existing Fence (8A)

The Boundary Wire of the F600 In-ground fence system can be attached to a chain link fence, split rail fence, or a wooden privacy fence. The Boundary Wire can be attached as high as needed. However, make sure the Boundary Width is set to a high enough range for the dog to receive the signal.

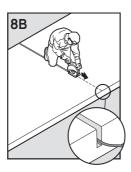
- Chain Link Fence: Weave Boundary Wire through the links or use plastic quick ties.
- Wooden Split Rail or Privacy Fence: Use staples to attach Boundary Wire. Avoid puncturing the insulation of the Boundary Wire.
- **Double Loop with an Existing Fence:** Run the Boundary Wire on top of the fence and return it to the bottom of the fence to get at least 5 feet of separation.
- Gate (Single Loop): Bury the Boundary Wire in the ground across the gate opening.Note: The signal is still active across the gate. Your dog can't pass through an open gate.
- Gate (Double Loop): Bury both Boundary Wires across the gate opening while keeping the mat at least 5 feet apart.

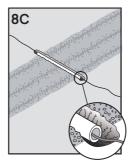




To Cross Hard Surfaces

- Concrete Driveway or Sidewalk (8B): Place the Boundary Wire in a convenient expansion joint or create a groove using a circular saw and masonry blade. Place the Boundary Wire in the groove and cover with an appropriate waterproofing compound. For best results brush away dirt or other debris before patching.
- Gravel or Dirt Driveway (8C): Place the Boundary Wire in a PVC pipe or water hose to protect the Boundary Wire before burying.



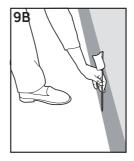


Step Place the Boundary Flags

Boundary flags serve as visual reminders for your dog, indicating the location of the warning zone.

- 1. Keep the receiver collar at the height of your dog's neck, with the contact points facing upward.
- 2. Walk towards the warning zone until the collar receiver emits a beeping sound (9A).
- 3. Place a boundary flag on the ground (9B).
- 4. Walk back into the safe zone until the beeping stops.
- 5. Repeat this process around the warning zone, placing a boundary flag every 10 feet.





Training Guide

Kind Reminder

It is crucial to provide proper training for your pet before successfully implementing the F600 In-ground Electronic Fence. We strongly recommend thoroughly reviewing the following training guidelines.

Please note that the F600 In-ground Electronic Fence is not a solid barrier. It is designed as a deterrent to remind your dog to stay within the established boundaries. A minimum of 14 days of training is recommended, though the duration may vary depending on your pet's personality and learning pace.

Important Notes

- If your pet shows signs of stress, it is recommended to slow down the training pace, extend the training period, or increase playtime within the safe radius.
- Common signs of resistance and stress include: ears pinned back against the body, tail tucked under, low body posture, raised hackles, tense muscles, or excessive activity/stiffness.
- Each training session should last 10 to 15 minutes, avoiding rushed sessions. Shorter and more frequent training is more effective than longer but less frequent sessions.
- Even if you notice positive responses from your pet, it is crucial to complete the entire training plan; reinforcement is key!
- Remove the receiver collar after each training session.
- At the end of each training session, ensure that your pet feels completely comfortable near the boundary markers. Always end the training on a positive note and maintain pleasant interactions with your pet throughout the process. Training should be fun, fair, consistent, and firm.

Prepare System

- 1. Connect the transmitter to the power supply and check the wiring to ensure there are no breaks; charge the receiver to ensure it can receive commands properly.
- 2. Install the static contact points: The collar comes with both long and short contact points. Short contact points are suitable for short-haired pets, while long contact points are suitable for long-haired or dense-haired pets (you may also trim the hair around the contact points).
- 3. During training, use additional methods to control your pet, such as an extra collar or leash.
- 4. If you need to take your pet outside the in-ground fence area during training, first remove the receiver, then either accompany your pet or place them in a vehicle to leave the fenced area.

Phase 1 Days 1 to 3 - Boundary Awareness

Conduct training three times a day for 10-15 minutes each session.

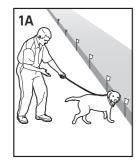
Goal: Help your dog understand that the warning and boundary flags from the receiver collar define the new boundary area.

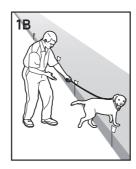
Setup:

- Set the F600 transmitter to vibration mode.
- Place a separate collar on your pet and attach a leash. (Note: Ensure that the leash does not intersect with the F600 receiver collar to avoid external pressure.)
- Prepare your pet's favorite treats (e.g., beef jerky, hot dogs) as rewards.

Steps:

- 1. Guide your pet within the boundary area using the leash, engaging with it and praising its behavior.
- 2. Maintain full control of the leash as you approach the boundary flags. When your pet enters the warning zone, a level 1 warning (low-intensity sound + vibration) will be triggered. If the pet remains in the warning zone, a level 2 warning will activate. Once the pet returns to the safe zone, the warning will stop. After the warning is triggered, bring your pet back to the safe zone and immediately praise it. (**1A**)
- 3. Repeat this process at the same boundary marker until your pet voluntarily avoids leaving the safe zone. (**1B**)
- 4. Continue training near 3 to 4 boundary flags, making the process enjoyable! If your pet quickly retreats or refuses to enter the warning zone, offer praise and rewards. (1C)







Phase 2 Days 4 to 6 - Continue Boundary Awareness

Conduct training three times a day for 10-15 minutes each session, for three days.

Goal: Train your pet to stay within the safe boundary and respect the limits.

Setup: Set the F600 Receiver B to static mode

Steps:

- 1. Repeat steps 1-4 from the first phase.
- 2. Pay attention to subtle reactions from your pet, such as raising ears, turning the head, or looking at the ground.
- 3. Continue training at the same flag until your pet refuses to enter the warning zone.

Phase 3 Days 7 to 9 - Distraction Phase

Conduct training three times a day for 10-15 minutes each session, for three days.

Goal: Train your pet to remain within the safe boundary even with external distractions.

Setup:

- Based on your pet's response from Day 4 to Day 6, continue using static/vibration mode.
- Adjust the duration your pet stays in the warning zone as needed (the longer the stay, the higher the warning intensity).
- Create distractions to draw your pet into the boundary area, such as:
 - A family member walking from inside the pet area to outside.
 - Throwing a ball or toy outside the safe radius.
 - A neighbor taking their pet out of the safe boundary.

Steps:

- 1. Use a leash to fully control your pet and distract it.
- 2. If your pet remains undistracted, praise and reward it.
- 3. If your pet reacts to the distraction, guide it toward the boundary area.
- 4. If your pet does not return to the safe area within 3 seconds, assist it in returning.
- 5. Reward your pet whenever it returns to the safe area, whether by itself or with your help.
- 6. Repeat the process and involve other family members to increase training effectiveness.
- 7. If your pet does not respond to static correction, check that the static column is installed correctly and perform a static test according to the manual to ensure functionality.
- 8. If the static correction is effective but your pet does not respond, allow your pet to stay in the boundary area longer and wait for the Level 5 warning.

Phase 4 Days 10 to 14 - Unleashed Supervision and Verification

Gradually increase the training sessions from 10-15 minutes to over 1 hour each, continuing for 4 days. Train your pet to clearly avoid the entire boundary area, regardless of any distractions or temptations. This step requires supervision.

Goal: Allow your pet to move, play, and run freely within the safe area without restraint.

Setup: Adjust the F600 collar to fit your pet based on the results from the first 9 days of training (If your pet no longer crosses the boundary area, you may choose the vibration mode).

Steps:

1. Put the F600 collar on your pet and enter the safe area (no additional collar or leash is needed).

- 2. Walk and play with your pet in the yard, ensuring you both stay within the safe area.
- 3. While doing other tasks, observe your pet in the yard and check periodically to prevent any escapes.

4. If your pet attempts to escape multiple times, consider increasing the intensity of the training.

Congratulations!

You have successfully completed the training program! Once your pet consistently responds to the warnings and no longer crosses the boundary, you can replace the large receiver with the small receiver and monitor whether your pet returns to the safe area after receiving a sound warning near the boundary.

Frequently Asked Questions

Question	Action
How many dogs can be managed at the same time?	This product can be paired with as many dogs as you want, and additional receivers need to be purchased separately.
What size of dogs is the product suitable for?	The large receiver is suitable for medium to large dogs, and the small receiver is for small to large dogs. You may have to purchase the small receiver separately as per the package list.
What if the collar hurts my dog's neck?	 Please ensure the collar is worn correctly and avoid using the collar to lead the pet. Regularly clean the contact points between the pet's neck and the collar. Monitor for skin reactions and discontinue use if discomfort occurs until recovery.
Can I twist a wire to make a door or a safe place for my dog to pass through?	No, the wire must be twisted in a certain way to cancel the signal. Please refer to the instruction manual for the section on twisting the boundary wire (Step 4).
What to do if the product is not charging or charging too slowly?	Use a 5V2A charger for charging. If still not charging, replace the charging cable or check again after 2 hours of charging. Using a charger with less than 5V2A may result in slow charging.
Does the number on the transmitter knob represent the width of the boundary?	No, the numbers represent the levels. The boundary width varies for each yard, and you must use the receiver to test the boundary width.

Question	Action
Can I use the system with an existing fence?	Yes. If you have issues with dogs digging under or jumping over traditional fences, this system can be used in conjunction with existing fences.
Can my child be hurt by the boundary wire?	The mild corrections are produced by the contact points on the collar receiver, not the boundary wire. When used properly, the system is safe for everyone.
I have an inconsistent signal. What's the matter?	 Position the fence transmitter at least 3 feet away from large metal objects or appliances. Make sure all boundary wire turns are gradual, with a minimum radius of 3 feet. Ensure the boundary wire does not run parallel to or within 10 feet of electrical wires, nearby containment systems, telephone lines, TV or antenna cables, or satellite dishes. If a neighboring containment system causes signal interference, move the boundary wire further away from it.
The receiver does not deliver a correction when my dog leaves the designated area.	Make sure the collar receiver is fully charged. Make sure the receiver is powered on: Press and hold the receiver power button to turn it on, and the indicator light will flash.
Can I attach a lead or leash to the collar receiver?	Do not connect a lead/leash to the collar receiver. You can place a separate non-metal collar on the dog's neck and attach the lead/leash. Make sure the extra collar does not interfere with the contact points.
How old does my dog have to be to start training on the in- ground fence system?	Since all dogs are different, once your dog has learned basic obedience commands like 'sit' and 'stay,' you can begin training with this system. The system is safe for all dogs weighing over 8 pounds.

Warranty Terms

Defects within 30 Days of Purchase

If the device is found defective within 30 days of purchase, the customer must provide picture or video evidence for approval by customer service. Upon approval, a replacement will be sent. The defective product must be returned within 7 days of receiving the replacement.

Defects within 1-Year Warranty Period

If the device becomes defective after 30 days but within the 1-year warranty period, the customer is entitled to free replacement parts or, if necessary, the whole system.

Warranty Coverage

This warranty only covers defects in the product or its parts. It does not cover any damage, loss, or issues caused by the use of the product. The warranty is limited to repair, replacement, or refund of the product itself or its parts.

Compliance



Indicates CE certification, ensuring compliance with local regulations of the European Economic Area (EEA).



Signifies that the equipment's electromagnetic interference is below the limit approved by the Federal Communications Commission.



Dispose of packaging materials by type. Cardboard and cartons can be recycled as waste papers, while packaging cases should be recycled accordingly.



The system is designed for EU and other European countries, capable of categorically collecting recyclable materials.

The device has been approved for use in EU countries and is therefore provided with the **CE mark.** All necessary documentation is available on the website: www.electric-collars.com Changes to technical parameters, properties and printing errors reserved.

Service center and distribution

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