



Wireless pet fence system CANIFUGUE FUG1034

User guide



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Thank you for choosing a product from the **NUM'AXES** range. Before you use your product, please read the explanations in this guide carefully and keep it for future reference.

Warnings

- This device may be used by children of at least 8 years of age and by people with reduced physical, sensory or mental capacities or who have no experience or knowledge of this type of system, as long as they are correctly monitored or if they have been given instructions on how to use the device in complete safety and if the risks involved are understood. Children must not play with the device. Children must not clean and service the device without supervision.
- Before putting the collar on, we strongly recommend that you have your dog examined by a vet to ensure that there are no contra-indications.
- Do not put the collar on a dog who is in poor health (heart problems, epilepsy or other conditions) or who has behavioural problems (aggressiveness, etc.).
- Check your dog's neck regularly as repeated rubbing of the contact points against the animal's skin may cause irritation. If this happens, remove the collar until all signs of skin irritation have disappeared. **Do not leave the collar around your dog's neck for more than 8 hours** per day.
- The initiation period may be started on a young dog at least 6 months old that has received basic dog training: To 'sit', 'lie down' and come to you.
- The collar has 9 stimulation levels. **Always start with a low stimulation level**, then set the intensity level at which your dog reacts, gradually increasing (if necessary).
- Do not hesitate to use the services of a professional to train your dog in an appropriate way.

Composition of the product

- 1 transmitter
- 1 receiver collar
- 1 black strap
- 1 charging cable with mains adapter (Europe + UK) for transmitter
- 1 power pack with AC adapter (Europe or UK) + USB charging cable for collar
- 2 sets of contact points (short and long), 1 set of contact points protection caps
- 1 magnetic key
- 1 neon test lamp
- 1 user guide

Presentation of the product

This wireless pet fencing system consists of two components: a transmitter and a collar. The transmitter creates a "virtual" safety perimeter for your dog. You can adjust the transmitter's power, allowing you to determine the zone in which you want your pet to roam freely.

As the system is wireless, you can easily take it with you when you go away for the weekend or on holiday with your pet.

The transmitter has 2 operating modes:

- Fence mode: allows you to keep your dog within an authorized zone.
- Protection zone mode: allows you to restrict your dog to a specific zone.

The collar must be paired (by you) **with your transmitter**, and will send audible beeps or vibrations (depending on its setting) to warn your dog to leave the zone. If your dog does not respond to warnings and stays too long in the zone, he will receive a few stimulations.

Once your dog has been conditioned and has understood how the product works, you can choose a non-stimulation operating mode (mode 1 on the collar). In this case, only the warning will remain active on the collar, followed by no further stimulation.

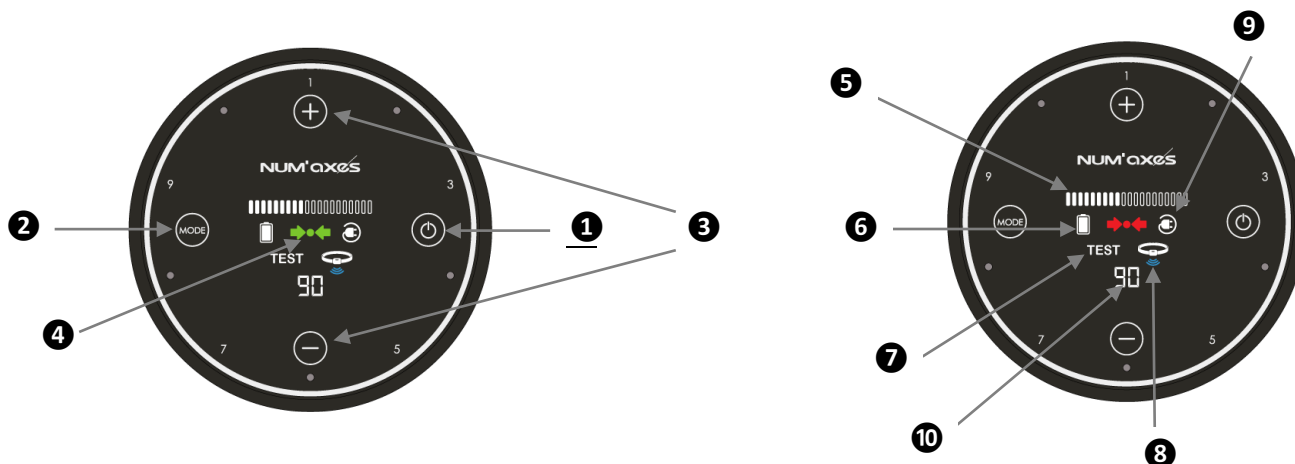


Transmitter: you can add additional transmitters at any time to extend the authorized zone or to protect certain areas such as a vegetable garden, swimming pool, flower bed... Simply code your collars with your new transmitter. You can code up to 8 transmitters on a single collar.



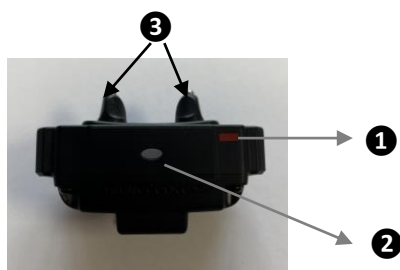
Collar: You can add additional collars at any time. Simply code them with your transmitter. The number of collars is unlimited.

Presentation of the transmitter



1	ON/OFF and validation of collar/transmitter pairing
2	Choice of Fence or Protection zone operating mode/collar pairing/test mode.
3	Change of mode (Fence/Protection zone) or setting transmitter emission level
4	Fence mode (green) or Protection zone mode (red)
5	Transmitter emission level (from 1 to 20)
6	Battery charge level
7	Test mode activated
8	Pairing with transmitter in progress
9	Mains connection effective
10	Countdown to collar/transmitter pairing mode or test mode

Presentation of the collar



Front collar



Backside collar

1	ON/OFF; Choice of modes or collar/transmitter pairing
2	Indicator light
3	Contact points
4	Choice of warning: beeps or vibrations
5	Charging connector (under silicone cap)

System installation

Installing the transmitter:

The transmitter can be connected to the mains using the power and adapter supplied. In this case, the plug symbol on the transmitter will be lit up.

If you don't have electricity where you want to use it, it can also run on batteries (3 LR6 or 3 rechargeable LR6). In this case, the battery symbol and charge level will be shown on the transmitter display.

WARNING: We advise you to use batteries even if you're on mains power, as they will take over in the event of a power cut.

You can choose to place your transmitter on the ground or fix it to a wall or pillar. Note that fixing it high up will increase the transmitter's range. For example, fixed at 1 m from the ground, the minimum and maximum ranges will be multiplied by 2.

Charging the collar:

Charge the collar using the USB cable and the AC adapter supplied. The collar LED lights up steady red during charging and turns steady green when the collar is fully charged. A full charge takes about 1 hour.

To increase your battery's lifetime, we recommend you to disconnect your collar as soon as it is fully charged.

Mounting short or long contact points on the collar :

Two different series of contact points are supplied. The length of the contact points must be sufficient to have proper contact with the dog's skin, enabling the device to operate correctly.

If you have a long-haired dog and the short contact points fitted to the collar in the factory are inadequate, remove and replace them with the long ones supplied with the system.

Carefully tighten them manually (do not use a key).

Fitting the strap and collar adjustment :

Fit the strap supplied onto your collar. The strap must be adjusted so that the contact points are in contact with the skin of the dog.

Collar adjustment is very important. If the strap is too loose, the collar is likely to move and repeated friction of the contact points can irritate the skin of your dog. Furthermore, it will not function correctly.

If the collar is too tight, the dog must have breathing difficulties.

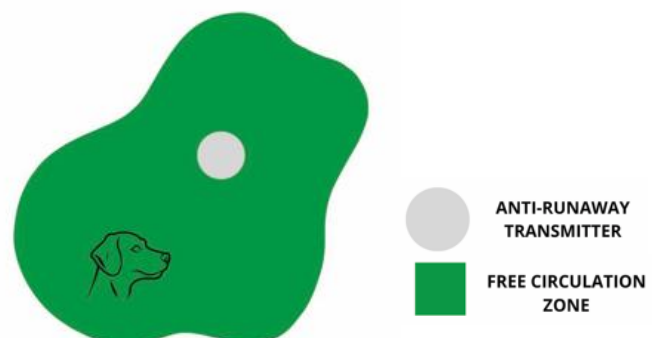
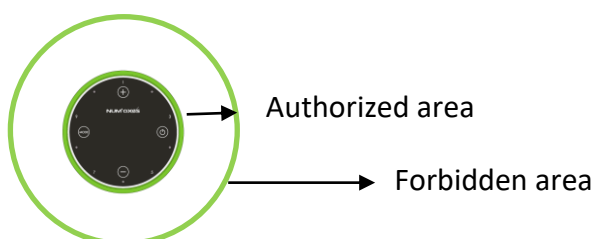
The strap is properly adjusted when you can insert two fingers, one on top of the other, between the strap and your dog's neck.

Do not leave the collar positioned at the same place for long periods because this can cause irritations. If your dog must wear the collar for long periods, change regularly the position on the neck of your dog.

Transmitter operating modes

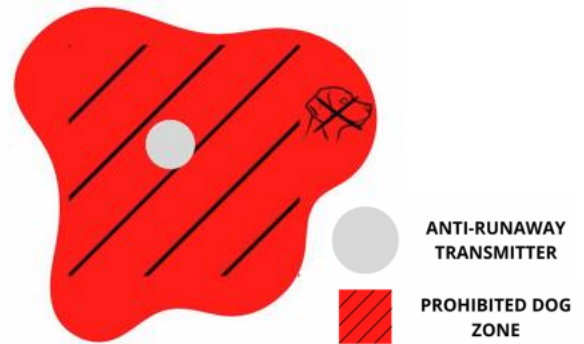
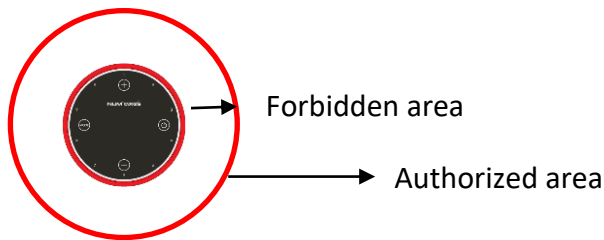


Fence mode: the dog must remain within the perimeter defined by the transmitter. If he approaches the limit of the authorized zone, he is warned by beeps or vibrations, depending on the warning mode you have selected on the collar. After a certain time, if the dog doesn't react to the warnings, the collar will emit stimulations to encourage the dog to move closer to the transmitter to stay within the authorized zone. In this mode of operation, you define the area in which your dog is allowed to roam freely, which may be all or only part of your garden.



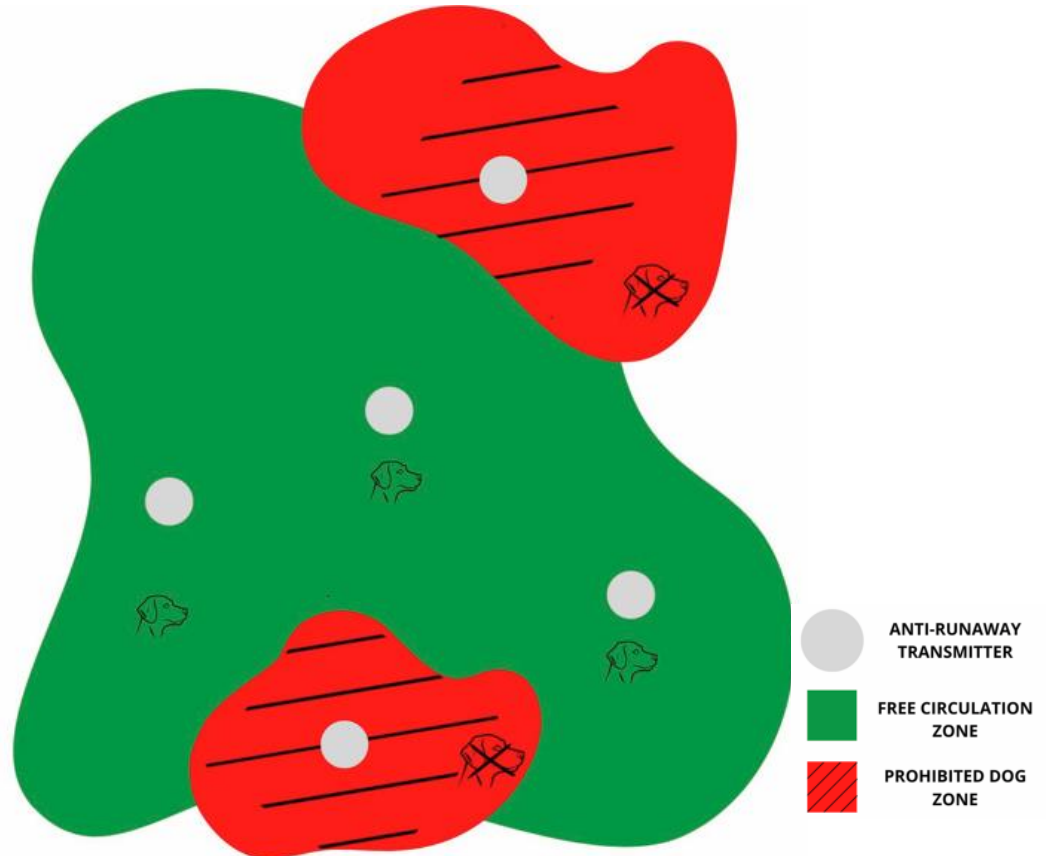


Protection zone mode: the dog must not enter into the perimeter defined by the transmitter, this is a protection zone. If he enters into the zone, he is warned by beeps or vibrations, depending on the warning mode you have selected on the collar. After a certain time in the zone, if the dog does not react to the warnings, the collar will emit stimulations to encourage the dog to leave the forbidden zone. This mode of operation can be used to protect a flower bed, swimming pool, vegetable garden or any other part of your garden where you don't want your dog to be seen.



You can accumulate several transmitters on your property and have as many collars as you wish. If you have several transmitters, you can operate them in different modes, for example the main one in "fence mode" and the others in "protection zone mode" to protect flowerbeds, a swimming pool or a vegetable garden...In this case, you'll need to pair each collar with all the transmitters on the property.

WARNING: a single collar can only be coupled with a maximum of 8 transmitters.





Transmitter settings

Please note that the radiation from the transmitter will not be a perfect circle. Buildings, dense vegetation and climatic conditions will influence the transmitter's waves and cause them to vary. To set your distance and evaluate it, we advise you to use a collar fitted with the neon test lamp beforehand (when it's switched off) and mount the strap on it. In this way, you can test your range in complete safety, holding the collar by the strap.

Switching on the transmitter and selecting the operating mode:




Switch on the transmitter by pressing the on/off button ❶: the transmitter lights up in fixed green or red depending on its configuration. Then press "Mode" ❷ continuously until the transmitters flashes. The LEDs around the bollard should flash and a 60-second countdown should appear.

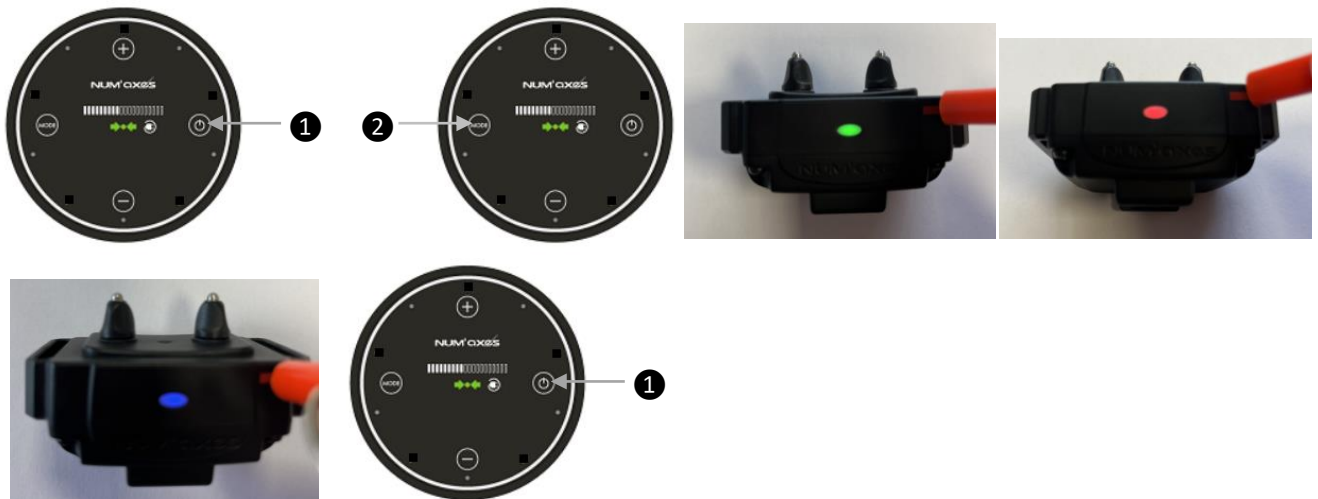
Then choose your operating mode using the + or - ❸ keys. Green mode  corresponds to fence. Red mode  corresponds to zone protection.

To confirm your choice, briefly press on/off again ❶.



Pairing the collar:

- Switch on the transmitter by pressing the on/off button ❶ for a few seconds: the terminal lights up green or red, depending on its settings. Then press "Mode" ❷ continuously until the transmitter flashes. **The LEDs around the transmitter should flash and a 60-second countdown should appear. The collar symbol is also lit on the terminal display.**
- Switch on your collar by placing the supplied magnetic key in front of the red rectangle symbol on the front of your product  (the LED lights up green), then move the magnetic key away from your collar. Then switch it off by placing your magnet back in front of the red rectangle symbol  (LED turns red). **When switching off, leave your magnetic key in front of the symbol .** Your collar's indicator light starts flashing blue: it's ready to be paired with the transmitter.
- Press the on/off button ❶ on the transmitter to validate the pairing. The collar will then beep and the collar indicator light will change to flashing green. **The collar is paired with this transmitter.**



If you have several transmitters, the collar must be paired with all your transmitters. You therefore need to repeat the "pairing collar" operation with each of them. Remember that you can choose a different operating mode for each transmitter.

WARNING: if you change the operating mode of your transmitter during use, you must pair your collar with it again. The change of mode will then be taken into account by the collar.

Setting the transmitter's emission power :

The transmitter's coverage distance varies from approx. 1.5 to 2 m (6.56 ft) at its lowest setting, and up to approx. 120 m (394 ft) at its maximum setting, in all directions, if positioned on the ground. Note that if you raise the transmitter by one meter, for example by fixing it to a wall, the minimum and maximum distances will be multiplied by 2.

- Switch on your transmitter by pressing its On/Off button ❶. The transmitter will light up steady green or red.
- Briefly press the "Mode" button ❷: a 90-second countdown will start and the LEDs around your device will flash. You can then adjust the coverage distance of the transmitter with the + or - ❸. During this countdown you can test the limits of your zone using the collar, fitted beforehand with the neon test lamp.

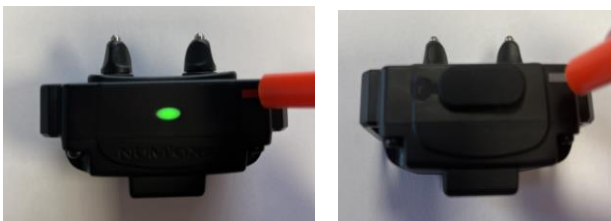
When you are satisfied with your setting, confirm it by pressing the On/Off button. The LEDs around the terminal will turn steady green or red, depending on the operating mode you've chosen.

The transmitting power of the transmitter will remain in memory.

Collar operating modes and settings

Choice of warning mode on collar:

To choose the warning mode you want for your dog, turn on your collar front ❶ and place your magnetic key on the grey rectangle ■ on the back of your collar ❷. If it beeps once you're in beep warning, if it vibrates you're in vibration warning. Leave your magnetic key in front of the rectangle to change the warning mode (the 2 modes rotate in a loop).



Evacuating the area:

To prompt the dog to leave the area, the collar emits 4 beeps + 1 stimulation. After 3 cycles, the collar goes to safety and stops punishing the dog, only the beep sounds continuously.

Setting the stimulation on the collar :

The collar has 9 stimulation levels. Levels correspond to the number of beeps heard. We advise you to always start with the lowest level (2) and determine your dog's sensitivity level and adapt the stimulation level to it.

To switch on and scroll through the stimulation level place your magnetic key in front of the red rectangle ■ on the front collar ❶ and hold it until you reach the desired level (the 9 levels rotate in a loop).



Number of beeps heard	Stimulation level
1	No stimulation (level 0). This mode provides a warning only: beep or vibration. This mode is recommended once your dog is conditioned to the wireless pet fencing system.
2 3 4	Low stimulation levels: for small or sensitive dogs
5 6 7	Medium stimulation levels: for medium-sized or normal dogs
8 9	High stimulation levels: for large dogs or dogs with a difficult character

System maintenance

Do not use volatile liquids such as benzine to clean the collar, transmitter and strap. Use a soft cloth slightly moistened with soap and water or a neutral detergent solution.

To preserve the collar's watertightness, we strongly recommend changing the rubber seal every year.

Cautions for use

- The collar is waterproof.
- To avoid accidental triggering, we advise you not to wear a tag, metal collar or any other collar when your dog is wearing its anti-runaway collar.
- Do not store your product in areas exposed to high temperatures.
- If the product is not to be used for longer than approximately three months, it is advisable to remove the batteries from the transmitter.
- Never leave used batteries: they may leak and damage your transmitter.
- Do not make settings or test the collar while it is around your dog's neck.
- The collar must not be worn inside the house.
- The pet fencing system is a virtual barrier, so it cannot be considered as a physical, immovable and impenetrable barrier.
- As each animal reacts differently to electrostatic stimulation and training, the Groupe NUM'AXES cannot guarantee that your dog will remain within the defined perimeter under all

circumstances.

- Your pet's temperament may be incompatible with the product. If in doubt, seek advice from your vet or a professional dog trainer.

Technical specifications

	Transmitter	Collar
Battery type	Mains or 3 LR6 batteries (mains adapter supplied)	Rechargeable (mains adapter supplied)
Charging time	-	1 hour
Battery life	40 days with batteries	14 days (depending on settings)
Radio range	2 to 120 m radius / 6.56 to 394 ft	
Watertightness	IP54	IP67 (waterproof)
Battery status indicator	On LCD screen	Par indicateur LED
Stimulation levels	-	9
Operating temperature	de - 20°C à + 40°C	De - 20°C à + 40°C
Dimensions	Ø 120 mm x 40,5 mm	64,7 mm x 41 mm x 37,5 mm
Weight	239 g	59 g (without strap)

Troubleshooting

Should your product stop working or develop a fault, first read this guide over, and then check the batteries and charge them if necessary. Also check that you are using the product correctly.

If the problem persists, contact your distributor or check out on www.numaxes.com. You can also contact **NUM'AXES Group** at **+33.2.38.69.96.27** or by Email export@numaxes.com.

Depending on the extent of the malfunction, you may have to return the product for service and repair. For all repairs, please supply the complete product and the proof of purchase (invoice or sales receipt). If you omit one of these items, the After Sales Service will have to invoice you for any repair costs incurred.

Guarantee

NUM'AXES Group guarantees the product against production defects for 2 years after purchase. All postage and packing charges will be the purchaser's sole responsibility.

Guarantee conditions

1. The guarantee will be valid only if the proof of purchase (invoice or sales receipt), without cancellation, is submitted to the distributor or to NUM'AXES Group. The guarantee is limited to the original purchaser.
2. This guarantee does not cover the following:
 - changing the strap, batteries, power supply, USB cable
 - direct or indirect risks incurred when sending the article back to the distributor or NUM'AXES Group.

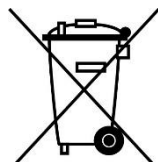
- damage to the article caused by: negligence or incorrect use, use contrary to the instructions or not envisioned therein, repairs performed by unauthorized persons
 - loss or theft
3. If the product is found to be defective, NUM'AXES Group will either decide to repair or to replace it.
 4. No claim may be advanced against NUM'AXES Group, particularly in relation to incorrect use or breakdown.
 5. NUM'AXES Group reserves the right to modify the characteristics of its products with a view to making technical improvements or to comply with new regulations.
 6. The information contained in this guide may be subject to amendment without prior notice.
 7. Photos and drawings are not contractual.

Accessories

You can purchase spare parts (strap, contact points, additional collars, additional transmitters...) on the NUM'AXES Group website www.numaxes.com at any time.

NGFUGBOR002	Additional transmitter – Wireless pet Fencing system
NGFUGBOR003	Additional collar – Wireless Pet Fencing system
CPMECSAN076	Black strap for collar
CPSSELOT086	Short contact points
CPSSELOT087	Long contact points

Collection and recycling of your device at the end of its life



The pictogram which appears on your product means that this one cannot be thrown with household refuse.

You have to bring the device to a collection location suitable for treatment, development, recycling of electric wastes or bring it back to your distributor.

Adopting this process, you do something for the environment; you contribute to the preservation of natural resources and to the protection of human health.

The device has been approved for use in EU countries and is therefore provided with the **CE mark**. All necessary documentation is available on the website: www.electric-collars.com
Changes to technical parameters, properties and printing errors reserved.

Service center and distribution

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