



Tractive DOG 6

# User Manual



# Get Started

ENGLISH



1

**Turn on your tracker**

Press and hold power button for 3 seconds to turn it on.

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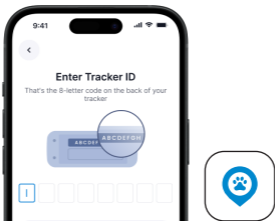
[tractive.com/start-dog6](https://tractive.com/start-dog6)

2

**Download the app**

Download the Tractive GPS app for iOS or Android.

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3

### Activate your tracker

Follow the instructions in the app to set up your tracker.

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A



B



4

### Attach your tracker

Choose method A or B, depending on collar width.

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Standard USB-C  
Charging Cable



### TRACKER CHARGING

Charge the tracker by inserting the USB-C cable into the port as shown. The bottom LED bar will gradually light up from left to right as the device charges.

The tracker is fully charged when the entire LED bar is lit. A full charge takes around 2 hours.

Note: The device is still waterproof if the protective cover gets lost. You can re-attach a spare part to your device. Visit [help.tractive.com](https://help.tractive.com) for more information.



## TRACKING MODES

There are 2 different tracking modes: default and live tracking.

### Default Tracking

From the moment your tracker is on, it will be in "default tracking" mode. That means it's sending location updates every 2-10 minutes. That way, it saves on battery.

## **LIVE Tracking**

Press LIVE on the map screen in the app to go into LIVE mode and get real-time location updates. It should start quickly but can take up to around 30 seconds. As LIVE Mode uses more battery, it turns off after 5 minutes (but you can extend this timeout in the app).



## **VIRTUAL FENCES**

Set safe zones and no-go zones for your pet in the app to get an alert when your pet leaves or enters one of them.



## **WELLNESS MONITORING & HEALTH ALERTS**

Once your tracker is up and running, use your tracker regularly for several weeks, for at least 12 hours per day. That way, you'll get a Wellness Score to check on your dog's well-being and will activate Health Alerts in case your dog's activity and sleep show unusual changes.



## **BATTERY LIFE**

To extend your tracker's battery life, set up a Power Saving Zone at home with your Wi-Fi or Tractive Base Station. As long as it's in range, your tracker knows it's in "trusted territory", and saves battery on location updates.

**Learn more about our features at [help.tractive.com](https://help.tractive.com)**









## LED STATES

Press the power button shortly. If the tracker is on, the lights show connection and battery status.



<b>Status</b>	Green - Green <span>1</span> <span>2</span>
<b>What it means</b>	Green on left (1) shows good network. Green on right (2) shows good GPS. The tracker knows its GPS location and can send it to your phone.
<b>What to do</b>	Everything works as it should. You are ready to start tracking.



## LED STATES

<b>Status</b>	<b>Red - Green</b>  
<b>What it means</b>	The tracker knows its GPS location, but cannot connect to cellular networks to send it to your phone.
<b>What to do</b>	Move your device to an area with good cellular network connection.



<b>Status</b>	<b>Green - Red</b>  
<b>What it means</b>	The tracker is connected to cellular networks, but cannot detect its GPS location. Your device might be indoors or in an area with limited GPS coverage, like a forest.
<b>What to do</b>	If you are indoors with your device, go outside, wait for a minute, and press the power button to check the GPS status again.






## LED STATES

<b>Status</b>	<b>Red - Red</b>  
<b>What it means</b>	The tracker does not know its GPS location, and cannot connect to cellular networks.
<b>What to do</b>	If you are indoors, go outside, wait for a minute, and press the power button to check the GPS and network status again.

<b>Status</b>	<b>White - White</b>  
<b>What it means</b>	The tracker is in a Power Saving Zone tied to your Wi-Fi or Tractive Base Station.
<b>What to do</b>	LIVE Tracking will become available again once your tracker moves out of the Power Saving Zone.

## LED STATES

<b>Status</b>	<b>Blue - Blue</b>  
<b>What it means</b>	<p>There is water in the USB-C port of your device and it cannot be charged.</p>
<b>What to do</b>	<p>Open the charging port and allow it to dry.</p>

<b>Status</b>	<b>White bottom light</b> 
<b>What it means</b>	<p>The bottom light bar shows your tracker's battery level.</p> <p>25% </p> <p>50% </p> <p>75% </p> <p>100% </p>
<b>What to do</b>	<p>Tap the power button to check battery level before a longer walk. Recharge if battery level is low.</p>



## **NO GPS OR NETWORK CONNECTION?**

If the red lights on top (1 + 2) persist, try restarting the app and resetting the tracker:

1. Hold the power button down for 10 seconds.
2. Release the power button. The LED will light up for 2 seconds and you will hear a high-pitched tone, this means your tracker has been successfully reset.
3. Once reset, give the tracker around 10 minutes to connect to local cell networks and determine accurate GPS positions.
4. Try a short test walk outside with the tracker in hand and LIVE tracking activated.



## **NEED MORE HELP?**

If you continue to face difficulties, please visit our Help Center at [help.tractive.com](https://help.tractive.com)



## **CLIPS TOO SMALL FOR YOUR COLLAR OR HARNESS?**

Buy spare accessories, like larger attachment clips, at our shop at [tractive.com](https://tractive.com)



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**Model: TG6A**