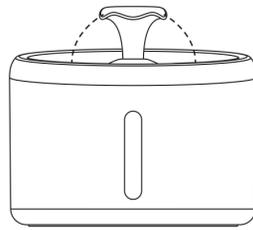


User Manual

W9-N Pet Water Fountain



Please read the manual carefully before using this product.

Safety Precautions

Please carefully read the user manual.

Working conditions

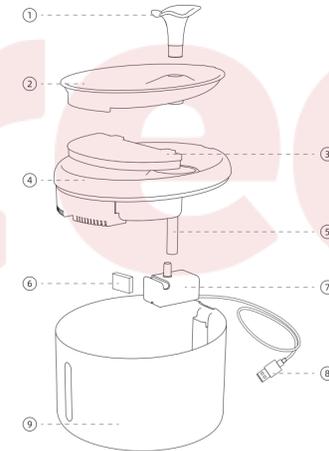
1. The device should be placed on a level and stable surface. Do not tilt, shake, or invert it.
2. Please use the device indoors, avoiding environments with high temperatures, high humidity, or direct sunlight.
3. Do not install or store the device in places where the temperature is below 0°C or above 40°C.

Attentions

1. Do not turn on the power without water or below the minimum water level.
2. For safety reasons, always disconnect the power when not in use.
3. This product is only suitable for cats and small dogs.
4. This product is suitable for people aged 12 and above. When used by children, close supervision by a guardian is required.
5. The filter inside the filter is not edible. Do not use if there is any damage.
6. Do not disassemble, repair, or modify the device without authorization, as this may void the warranty.
7. To prevent electric shock, do not immerse the connector or plug of the power cord in water or any other liquid.
8. If the connector of the power cable has moisture or comes into contact with water, disconnect the power supply immediately and ensure that the power cable is completely dry before continuing to use it.
9. The device only supports charging with a 5V/1A adapter. Do not use adapters that exceed this specification.
10. Properly dispose of all packaging materials. Some parts may be packaged in plastic bags, which can cause suffocation. Keep them away from children and pets.
11. Do not use the pet water dispenser for purposes other than its intended use.

Components

①	Water Outlet	⑤	Water Tube
②	Drinking Tray	⑥	Pump Filter
③	Filter (Ion Exchange Resin, Activated Carbon, KDF)	⑦	Pump
④	Filter Tray	⑧	USB Cable
		⑨	Water Bowl



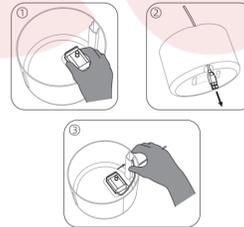
Parameters

Product Name	Pet Water Fountain
Product Model	W9-N
Dimension	201mm*201mm*178mm
Material	ABS
NW	Around 0.62KG
Capacity	2.5L
Pets Appliance	Cats & Small size dogs
Power	USB 5V1A
Rated Power	5W

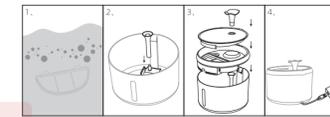
Product installation and use

Pump Assembly

- ① Take out the water pump.
- ② Place the water pump into the rectangular groove inside the water bowl.
- ③ Thread the USB cable of the water pump through the water bowl and secure the cable in the slot.



Product Usage



1. Rinse the filter with clean water for 5 minutes to remove any dust on the surface, then place the filter onto the filter tray.
2. Align the water with the water pump's outlet and install it.
3. Filling water and sequentially install the filter tray, water tray and water outlet.
4. Insert the USB cable of the water pump into a 5V/1A adapter and plug it into the socket. Once the power is on, the white light on the water pump will be on, indicating the water dispenser is operating.

Light Indicator

When connected to a power supply, the device continuously dispenses water, with the pump's light staying solid white.

Device Maintenance and Care

Disconnect power

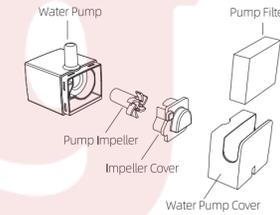
Before cleaning, disconnect the power supply and then clean the whole machine.

Cleaning the Filter

Use clean water to wash the filter. Do not use any detergents.

Water Pump Cleaning

- ① Remove the pump filter.
- ② Remove the water pump cover.
- ③ Remove the impeller cover.
- ④ Take out the impeller and clean it with warm water or clean water.



Maintenance

- ① It is recommended to replace the filter and pump filter every 2-4 weeks. (Depending on the frequency of use, for frequent use or continuous water dispensing, it is recommended to replace the filter every two weeks.)
- ② It is recommended to clean the water pump and water dispenser at least every two weeks.

Troubleshooting

Issues	Solution
Black Powder Sediment	The filter may not have been fully soaked. Before first use, place the filter in a clean bowl and soak it in water for 5 minutes.
Overflow	The filter has not been cleaned for a long time, causing clogging. Clean or replace the filter in timely.
Bubbles	The water level in the water bowl is too low.
Unusual noise from water pump	The water level in the water bowl is too low.
	Clean the water bowl, water pump, and other components.
Slow water flow	When first used (or after long storage), the water pump needs to expel air. This is a normal phenomenon.
	If there is dirt or hair inside the water pump, it needs to be cleaned.
Dirt on water bowl and filter tray	Please clean the water bowl in timely (it is recommended to clean it weekly), replace the filter with a new one, and use clean water.
	Before using a new filter, soak it in clean water in advance.

The device has been approved for use in EU countries and is therefore provided with the **CE mark**. All necessary documentation is available on the website: www.electric-collars.com
Changes to technical parameters, properties, and printing errors are reserved.

Service center and distribution

Reedog s.r.o.

Sedmidomky 459/8

Praha 10 - Michle, 101 00

Phone: +1 646 980 4569

Email: info@reedog.eu

