



# d-mute basic

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Elektronický obojek proti štěkání | Návod k použití  
Elektronisches Anti-Bell-Halsband | Gebrauchsanweisung  
Electronic Anti-Bark Collar | User Manual  
Collier anti-aboiement électronique | Mode d'emploi  
Elektronikus ugatásgátló nyakörv | Használati útmutató  
Collare elettronico antiabbaio | Manuale d'uso  
Elektryczna obroża antyszczekowa | Instrukcja obsługi  
Elektronický obojek proti štekaniu | Návod na použitie



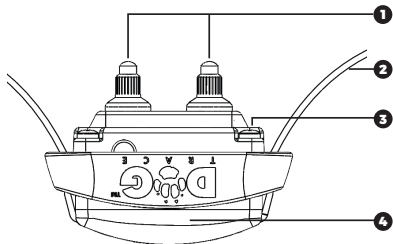
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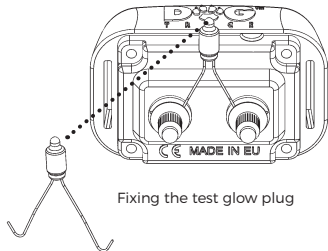
**1. Product description** - chapter 5.



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## 1. IMPORTANT NOTICES

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- Please read the user manual carefully before use. Keep the manual for future reference.
- d-mute electronic collars are intended solely for correcting unwanted barking in dogs. It is prohibited to use electronic collars in a manner that causes injury, pain, or fear to the animal.
- Do not use the electronic collar on dogs that are not in good physical condition (e.g., heart problems, epilepsy, etc.) or have behavioral issues (aggressive dogs, etc.).
- Do not leave the collar on your dog for more than 12 hours a day. Prolonged contact of the contact points with the dog's skin may cause irritation. If this occurs, do not use the electronic collar until all signs of irritation have disappeared.
- Do not use the collar with the electronic receiver to lead the dog or to restrain it. The contact points would put excessive pressure on the dog's neck, or the receiver unit could be mechanically damaged..
- If you encounter any problems or need further advice, do not hesitate to contact a professional trainer.
- The battery in the device must be replaced every two years, even if the system has not been used for a long time. Never leave a dead battery in the device—it could damage your device.

## 2. DECLARATION OF CONFORMITY

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The manufacturer, VNT electronics s.r.o., declares that the d-mute electronic anti-bark collar complies with Council Directive 2014/53/EU and meets all applicable standards. For more information, visit [www.dogtrace.com](http://www.dogtrace.com).

## 3. ECMA

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VNT electronics s.r.o. is an active member of the ECMA (Electronic Collar Manufacturers Association), which brings together the leading manufacturers of electronic dog training aids. The goal of all association members is to develop and manufacture high-quality, reliable training systems that prioritize the safety of the animal. For more information, visit [www.dogtrace.com](http://www.dogtrace.com) or [www.ecma.eu.com](http://www.ecma.eu.com).



## 4. PACKAGE CONTENTS

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- Electronic collar with strap
- CR2 3V lithium battery
- Set of contact points: 2 x 10 mm, 2 x 17 mm
- Test glow stick
- Instructions and warranty card

## 5. PRODUCT DESCRIPTION

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1. Contact points
2. Woven strap
3. Lid screws
4. Battery compartment lid

## 6. BASICS OF USING THE ANTI-BARK COLLAR

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The d-mute device activates automatically when a dog barks (and sometimes when it howls or growls). When the dog barks, the collar emits electrostatic pulses of increasing intensity. The collar is easy to use, compact, and waterproof. It is ideal for dogs of all breeds and sizes.

- With batteries installed, the device is in standby or active mode (the device can only be turned off by removing the battery).
- In standby mode, the device waits for the dog to make a sound, i.e., for vocal cord vibration.
- After the first bark, it emits a low-intensity impulse.
- If the dog continues to bark, the collar emits an impulse of higher intensity than the first.
- If the dog still does not stop barking, it sends another impulse of higher intensity than the second, and so on. The process can repeat up to 5 times and then stops automatically.
- After 15 seconds, the system returns to standby mode and is ready to respond to your dog's barking again.
- The collar is factory-set to the lowest intensity level. If you want to reset your d-mute basic to the lowest level during use (for example, to put the collar on a dog other than the one who usually wears it), you must restart the collar. To restart the collar, remove the battery and reinsert it after 30 seconds. Your d-mute basic is now set to the lowest intensity level again.
- The collar does not respond to sounds, but to vibrations of the vocal cords. This means that the collar cannot be activated by another dog's barking or any other external sound. For this reason, and so that the receiver can detect barking or howling, the collar must be placed directly over your dog's vocal cords.

## 7. PREPARING THE DEVICE

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### 7.1 Selecting Contact Points

Stainless steel contact points (Fig. 1/1 on page 2) are used to ensure the transmission of stimulation pulses from the device to the dog's skin. Each package contains two types. If your dog has short hair, use the short contact points. If your dog has longer or thicker hair, choose the longer ones. For anti-bark collars, flat contact points are used, which also ensure waterproofing around the contact points when fully tightened. Tightening them is one of the conditions for ensuring waterproofing. Tighten the contact points by hand only. Do not use pliers or other tools to tighten them, as you may cause irreparable damage to the product.

### 7.2 Inserting (Replacing) the Battery in the Device

- Use a Phillips-head screwdriver to remove the 4 screws from the bottom of the device (Figure 1/3 on page 2) and remove the cover.
- Insert a CR2 3V lithium battery with the correct polarity (the polarity is marked next to the battery compartment). When the battery is inserted correctly, the red LED next to the battery will flash. If this indicator does not flash, you must immediately remove the battery and reinsert it as described above. If the collar does not work after reinserting the battery, the battery may be low or the collar may be damaged and must be inspected by a qualified technician.
- Check that the rubber gasket is properly seated in the groove. If there is dirt on the gasket, clean it.
- Replace the device cover and tighten all 4 screws with moderate force.

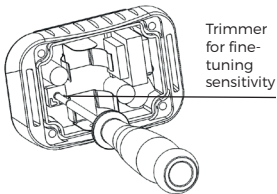
### 7.3 Adjusting the Vibration Response (Vibration Sensitivity) Using the Trimmer

"Response to vibrations" refers to the device being activated by vibrations from the dog's vocal cords. If your device responds only to strong vibrations or, conversely, only to weak vibrations from the vocal cords detected by the contact points, you can adjust the collar's sensitivity settings so that it activates only at the right moment. This sensitivity setting is important for the device to function properly.

### Adjusting the collar's sensitivity

You can use the fine-tuning trimmer to decrease or increase the collar's sensitivity (see illustration). It is set to the middle position by default. Turning the trimmer "to the left" (counterclockwise) with a small screwdriver decreases sensitivity, while turning it "to the right" increases it.

**Warning: The trimmer is prone to breaking!**



## 8. PUTTING ON THE COLLAR

The dog must wear the receiver on the lower part of its neck (over the vocal cords) so that the receiver can correctly interpret its barking (see Fig. 2 on page 2). The collar must be tight enough so that it does not slip on the dog's neck, but at the same time, it must not choke the dog. The collar is properly tightened if you can fit two fingers between the collar and the dog's neck. It is important that the contact points touch the skin; therefore, when putting on the collar, we recommend moving it back and forth several times to ensure the contact points make contact with the skin.

**NOTICE:** If the collar is too loose, the electronic collar unit will move around, and repeated friction may irritate your dog's skin. Furthermore, in this case, reliable contact between the contact points and the skin's surface cannot be guaranteed, which may prevent the d-mute collar from functioning properly.

## 9. FOR BEST RESULTS

- The d-mute electronic device is waterproof only if the seal is in good condition.
- Prevent water from entering the device when it is open.
- To maintain the collar's waterproofing, we recommend replacing the rubber seal under the cap once a year.
- Before putting on the collar, check that the contact points are secure.

## 9.1 Using the Collar in Winter

When using an electronic collar in the winter, keep the following in mind:

- **Low humidity** – reduces the skin's conductivity. Therefore, it is necessary to ensure better conductivity between the receiver's contact points and the dog's skin. This can be achieved by applying a lubricant to the dog's skin at the points of contact, such as medical petroleum jelly, ointment, or another skin moisturizer.
- **Dense coat** – when fitting an electronic collar, it is necessary to tighten the collar so that the contact points remain in constant contact with the dog's skin. If the coat is dense, it is advisable to trim the fur where the contact points touch the skin, or to choose a longer type of contact point.

## 10. TROUBLESHOOTING GUIDE

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1. Read this user manual again and check whether the problem is caused by low batteries or improper use.
2. Check that the battery is inserted with the correct polarity.
3. If it seems that the dog is not responding to the stimulation pulses:
  - Check again to see if the battery in the device is low.
  - Test the device's functionality using the test light as described in step 5 below.
  - Check that you have selected the correct contact point length (Section 7.1 Selecting Contact Points) and ensured contact with the dog's skin by tightening the collar (Section 8. Fitting the Collar).
  - If the dog has dry skin, moisten it.
5. **You can easily check the collar's function:** Connect the leads of the test glow stick to both contact points (loosen the contact points, insert the glow stick leads underneath them, and tighten them again—Fig. 3 on p. 2). Rub the collar's contact points against a rough surface. This activates the device and the test glow stick will light up. If you repeat the process, the glow stick's brightness will increase. If the glow stick does not light up, send the device to the service center.
6. If the problem persists, contact your dealer.

## 11. MAINTENANCE

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Never use volatile substances, such as paint thinner, gasoline, or other cleaners, to clean your d-mute device. Use a soft, damp cloth and, if necessary, a mild detergent.

**The d-mute device is waterproof only if the seal is in good condition.** To maintain water resistance, **we recommend replacing the rubber seal under the cap once a year.** Also, make sure to properly clean and position the seal after every battery replacement in the device and to tighten the screws securely. However, tighten them only with moderate force! If you do not use d-mute for an extended period, remove the batteries from the device.

## 12. TECHNICAL SPECIFICATIONS

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Power supply .....	CR2 3V lithium battery
Battery life .....	6-12 months in standby mode
Water resistance .....	waterproof from 17 to 50 cm
Adjustable strap circumference .....	approx. 18-50 cm
Operating temperature: .....	-10 °C to +50 °C
Weight: .....	50 g
Dimensions: .....	60 × 40 × 33 mm

The device has been approved for use in EU countries and is therefore provided with the **CE mark**. All necessary documentation is available on the website: [www.electric-collars.com](http://www.electric-collars.com)  
Changes to technical parameters, properties and printing errors reserved.

**Service center and distribution**

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