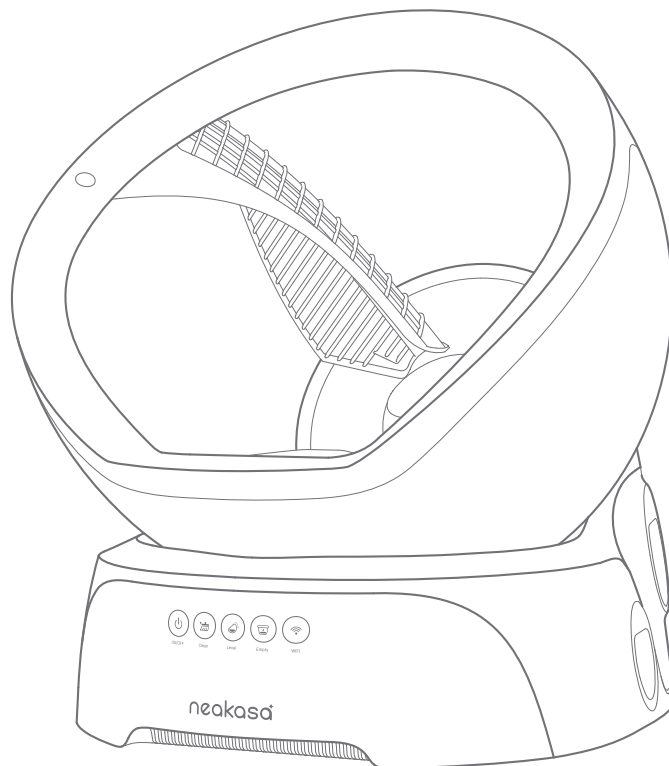


neakasa

Neakasa M9 Litter Box

User Manual / Manuel d'utilisation / Bedienungsanleitung
/ Manuale utente / Manual de usuario

EN / FR / DE / IT / ES



EN Scan QR for Usage Video
FR Scannez le code QR pour regarder la vidéo d'utilisation.
DE QR-Code scannen, um das Anleitungsvideo anzusehen
IT Scansiona il codice QR per guardare il video di utilizzo.
ES Escanee el código QR para ver el video de uso.

Safety Instructions

- Place the product in a stable, indoor, cool, and dry location, avoiding exposure to direct sunlight to prevent component aging.
- Keep out of reach of children. Children and those with disabilities should use the product under adult supervision.
- Do not use gasoline or other organic solvents to clean the product. Avoid washing or immersing the entire product in water.
- To save electricity, turn off the power switch and clean out any remaining litter when the product is not in use for an extended period.
- Do not connect the boost transformer to the power plug.
- The product must not be used in areas with water splashes.
- Ensure the product is securely installed before use. Always place the product on a clean and flat hard surface.
- When cutting off the power supply, please do not directly pull the power cord to avoid damaging it.
- Keep flammable and volatile substances away from the product.
- During transportation and handling, handle with care to prevent collisions and scratches on the product and accessories.
- The product is not suitable for outdoor use. It should be placed in a well-ventilated, dry environment with a temperature between 4~40°C and a relative humidity not exceeding 90%, and free from corrosive gases in the surroundings.
- It is recommended to use bentonite cat litter. Empty the litter chamber and trash bin after the product is not in use.
- Keep the power plug clean and avoid unplugging it with wet hands.
- When the litter chamber rotates, the machine may produce slight vibrations and noise, which is normal.
- Strong magnetic objects nearby may cause fires, product damage, or circuit malfunctions.
- When moving the product, handle it gently and avoid dragging it.
- Do not place other items on top of the product, as it may affect its normal operation.
- Use only the dedicated accessories provided by our company with the product.
- For kittens (weight < 2 kg / 4.4lbs, or body length < 25 cm / 9.9 inch, or age < 4 months), the kitten guard must be installed during use. Please also enable Kitten Mode in the APP (which disables automatic cleaning) and clean manually using the button.
- For cats weighing less than 1.5 kg, pregnant cats, and nursing cats, please enable Kitten Mode in the APP (which disables automatic cleaning) and clean manually using the button.

Package Contents



1. Main Unit
Base



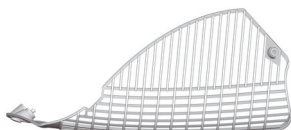
2. Litter
Chamber



3. Litter Chamber
Lid



4. Waste
Bin



5. Litter
Sifter



6. Deodorizing
Filter



7. Retaining
Ring



8. Kitten
Safety Fence



9. Lid Lock
Clip



10. Power
Adapter



11. Trash
Bags



12. Litter
Emptying Bag



13. Quick Start
Guide



14. User
Manual

Usage Instructions



Scan the QR code to view
the product video instructions.

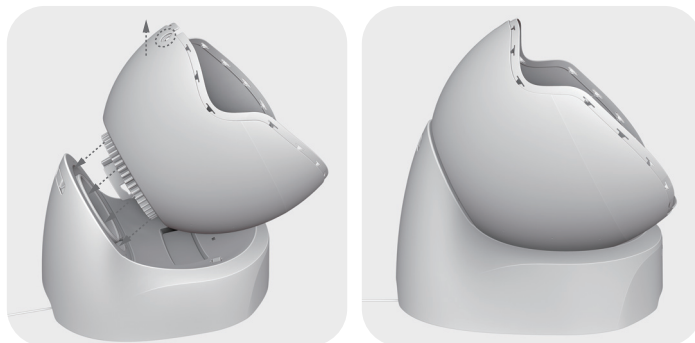
Installation

1 Check Accessories



Take all parts and components of the litter box out of the packaging, then check and confirm each item name. There are 14 items in total.

2 Install the Litter Chamber

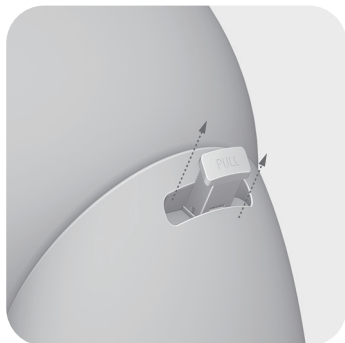


In an open area, insert the litter chamber into the base.

Note: The side of the litter chamber with the small holes should face upward.

Usage Instructions

3 Install the Retaining Ring



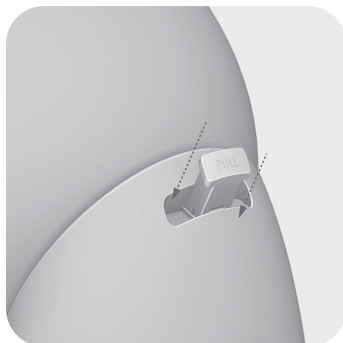
A. Locate the orange locking lever on the back of the base. Pull it fully upward.



B. Hold the orange retaining ring with the notch facing upward.



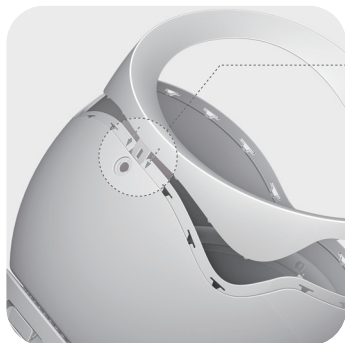
C. Insert the retaining ring into the center opening of the litter chamber. Push it down fully.



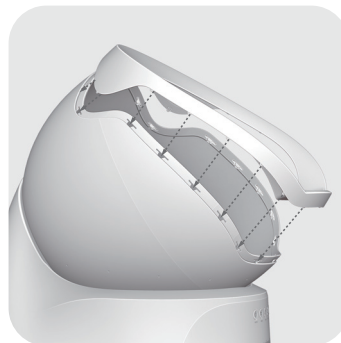
D. Push the orange locking lever fully downward to lock the retaining ring in place.

Usage Instructions

4 Install the Litter Chamber Cover



A. Align and insert: Align the protruding structure on the top of the litter chamber lid with the notch on the top of the litter chamber, and insert it at an angle until fully seated.



B. Fully wrap around the chamber rim: Adjust the lid downward so that it properly covers the entire outer rim of the litter chamber, ensuring there is no misalignment or folding.



C. Critical step – Press each of the 6 snaps firmly, one by one: Following the order shown (①→⑥), use the heel of your palm to press vertically at each marked point until each one is fully seated.

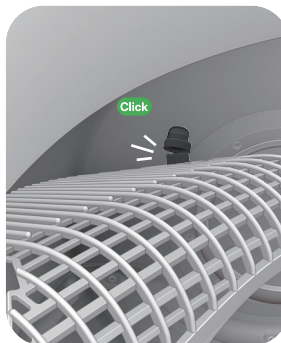
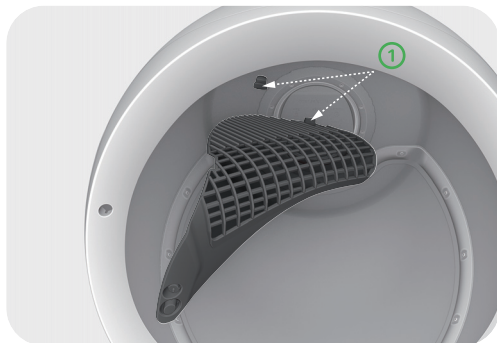
Check: Ensure there is no lifting or gaps around the entire circumference, and that the lid does not feel loose when gently pulled.



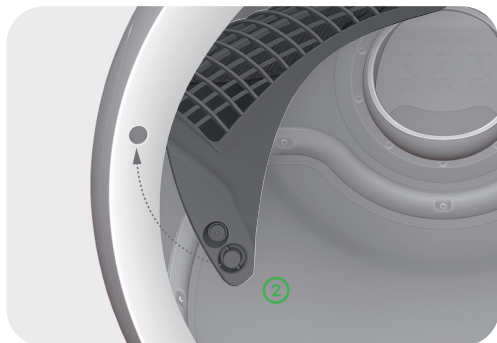
D. Insert and lock: After confirming that the lid is fully and properly installed, insert the lid lock clip vertically into the lock hole on top of the litter chamber, then rotate it 90° clockwise to the horizontal position to lock it in place.

Usage Instructions

5 Install the Litter Sifter



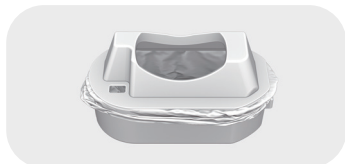
A. Pick up the litter sifter at the angle shown in the diagram. Align the ① two magnetic connectors and gently snap them together.



B. Gently place the entire litter sifter into the litter chamber. Insert the protruding part ② of the litter sifter from the inside out through the hole in the litter chamber lid to complete installation.

Usage Instructions

⑥ Install the Waste Bin and Deodorizing Filter



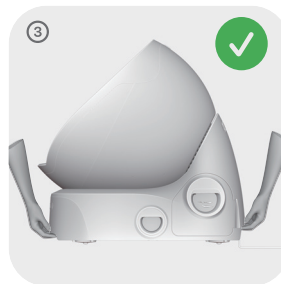
A. Place the trash bag over the waste bin and close the lid. Pay attention to the lid direction.



B. Remove the plastic film from the deodorizing filter. Insert the waste bin and deodorizing filter fully into the base in the direction shown, then close the waste bin door panel.

Usage Instructions

7 Move and Place the Litter Box Correctly



You can move the litter box by dragging it on the floor, or by lifting it from the front and back as shown in Figure ③. Do not lift the litter chamber directly, as this may cause the litter box to crack or become damaged.

8 Kitten Safety Fence Installation



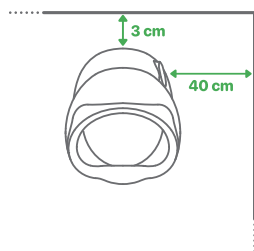
Pick up the kitten safety fence, tilt it into the retaining ring in the direction shown in the diagram, and press down the top center clip to complete installation.

Usage Instructions

Machine position & power connection

Machine position

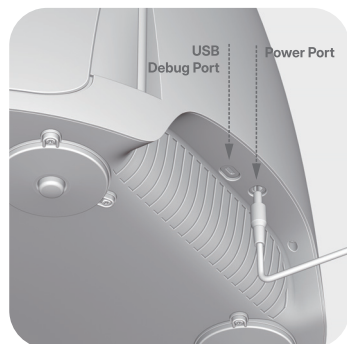
Move the machine to your desired location (we recommend lifting it from the bottom of the unit for safe handling). Once positioned, connect the power supply.



Note: When in use, the litter box must be placed in a location where it does not touch any walls on any side.

Place the machine on a level floor. We recommend placing it where the old litter box was, or next to it. Do not place the machine outdoors. After power is connected, the machine will perform a chamber position check. The litter chamber will automatically rotate to its initial position. Do not manually rotate the litter chamber.

Power connection



The round power jack is located at the lower left on the back of the base. **Note:** The flat interface is a USB debugging port – do not use a USB cable to power the litter box.

Usage Instructions

Adding Litter



Add litter up to the scale mark range. Do not let the level drop below 50% of the scale or exceed the MAX line.

▲ MAX

▼ 50%



Please use mineral or bentonite clay litter with good clumping ability.
Do not use plant-based litter, crystal litter, or mixed/blended litter.

Leveling the Litter



After pouring in the litter, press the  to smooth it out. Alternatively, you may wait approximately 3 minute, and the machine will automatically level the litter.

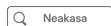


Level

Usage Instructions

APP Connection

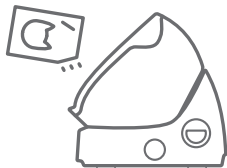
Download the Neakasa APP and follow the steps in the APP to connect.



**Please turn on Bluetooth and enable location services when connecting with your M9.
(Please turn on precise location).**

Usage Instructions

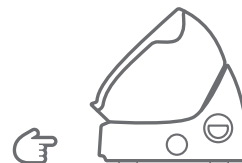
Guiding cat to use the litter box



A. Add a small amount of used litter from your cat's old box into the new litter box to help your cat become familiar with it. (When first switching to this litter box, we recommend continuing with the same litter your cat is used to.) Alternatively, place the new litter box in the same spot where the old litter box was located.



B. Place some of your cat's favorite treats near the entrance of the litter box to help your cat discover the new box.



C. For more timid cats, we recommend using the manual cleaning mode for the first few days. Switch to automatic cleaning mode only after your cat has become familiar with the box and is using it normally.



D. For kittens (**weight < 4.4 lbs, or body length < 9.9 inch, or age < 4 months**), the kitten safety fence must be installed.

Usage Instructions

Buttons and Indicator Light

Button	Basic Functions	Indicator Lights
 ON/OFF	Long press for 3 seconds to turn on or off	Powered on: Steady white light; Powered off: Not lit
 Clean	Single short press (press time < 1 second) to perform cleaning once	Normal state: Not lit; Cleaning in progress: Green light breathing
 Level	Single short press (press time < 1 second) executes one litter box flattening	Normal state: Not lit; Leveling in progress: Green light breathing
 Empty	Long press for 3 seconds to dump all the cat litter	Normal state: Not lit; Dump litter in progress: Green light breathing
 Wi-Fi	Long press for 3 seconds to reset the network	WIFI connected: White light; WIFI disconnected: Yellow light; Connecting to the network: White light blinking
 Clean	Long press the Cleaning Button for 10 seconds to restore the factory settings	Five green lights blinking for 2 seconds indicating a successful factory reset.
Interruption: During cleaning or emptying, pressing any button will interrupt the operation, and the machine will perform a reset action.		

Usage Instructions

Indicator Light for Malfunctions

Light Button	Indicator Lights Status	Malfunctions reason	Solution
 ON/OFF	Red blinking	Weight sensor overloaded.	Check if there are other objects placed in the cat litter box. If so, just remove the items; if not, please contact customer service
 Clean	Red blinking	Litter chamber not in place	Install the litter chamber into the machine, attach the orange retaining ring, and push the locking lever at the back of the base to lock it in place
	Steady red	Litter chamber motor malfunction	Open the orange locking lever at the back of the base, remove the orange retaining ring and the litter chamber, and check whether there is any other object stuck in the gear. If so, just clean it, if not, please contact customer service
	Yellow blinking	Cleaning interrupted by the cat, and the light will go off after resuming.	Wait for the cat to leave or hold the cat away. After about 1 minute, the machine will automatically start to perform the work before interruption.
 Level	Red blinking	Waste bin load cell malfunction	Press any button once to attempt initialization. If the malfunction persists, please contact customer service
	Steady red	Main unit load cell malfunction	Press any button once to attempt initialization. If the malfunction persists, please contact customer service.
 Empty	Red blinking	Waste bin is full	Clean the waste bin and put on a new trash bag
	Red & green blinking; the other steady red	Suspected cat entry into the waste box area	The litter box will activate safety measures to keep the waste box door open. Once the machine confirms it is safe, it will resume normal operation. To manually clear this status, open the waste box compartment, take out the waste box, and reinsert it.
 Wi-Fi	Yellow steady	Network disconnected	Check your wifi signal with your phone. If your network is down, please check your wifi router. If the network is working, please restart your machine first, otherwise, press and hold the  button for 3 seconds, reconnect it with the neakasa app.

Routine Maintenance

Add cat litter



We recommend adding litter when the level drops below 50% of the scale mark. Be careful not to exceed the **MAX** line. Approximately 1 minute after adding litter, the machine will automatically level it.

▲ MAX

▼ 50%



Only bentonite clay litter with uniform 2–4mm granules may be used.

Bentonite mineral litter



Bentonite clay litter



All other types of litter are strictly prohibited, including but not limited to crystal litter, paper litter, plant-based litter, and mixed/blended litter.

Crystal litter

All crystal (silica gel) litters



Plant-based litter

Corn litter



Tofu / corn litter



Cassava litter



Paper litter

Recycled paper litter



Wood shaving litter



Walnut shell litter



Wheat litter



Grass litter



Coconut shell litter



...



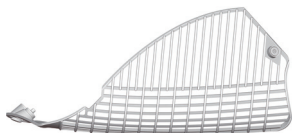
Mixed litter

Any blended litter containing any of the prohibited types above

Routine Maintenance

Empty all cat litter

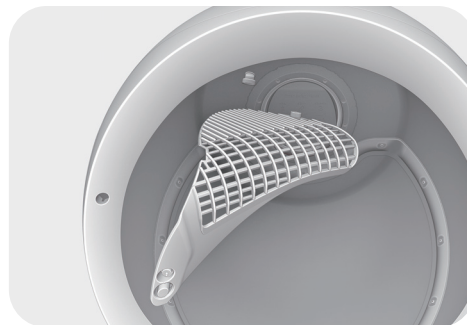
If you need to remove all litter, prepare the following:
Litter Emptying Bag and **Litter Sifter**.



Litter Sifter



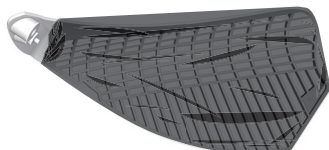
Litter Emptying Bag



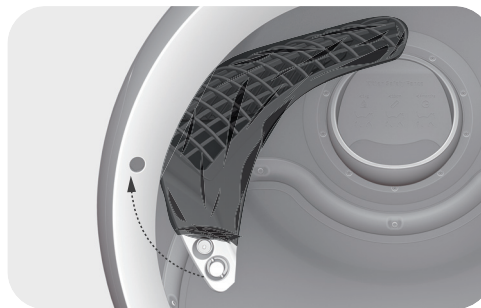
Remove the Litter Sifter: Use your left hand to press down firmly on the circular locking point on the litter chamber lid, while simultaneously moving the litter sifter downward with your right hand to detach it.

Routine Maintenance

Empty all cat litter



Bag the litter sifter: Insert the large end of the litter sifter into the litter emptying bag, leaving the small end outside, and tighten the bag opening.



Reinstall the litter sifter: Place the bagged litter sifter back into the litter chamber in the original position.



Empty

Start emptying: Long press the  button for 3 seconds. The litter box will rotate continuously to expel litter, releasing a portion with each rotation cycle. If the waste bin becomes full during the process, the machine will stop. Please empty the waste bin and press the  button again. It will take approximately 5–7 rotation cycles to completely empty the litter.

Routine Maintenance

Clean the litter chamber

Do not rinse the main unit directly with water.
Use a damp cloth to wipe away dirt and dust from the unit body.
Do not press down forcefully on the litter chamber to avoid deforming the chamber or gears.



Washable parts

Litter Chamber ✓

Retaining Ring ✓

Litter Sifter ✓

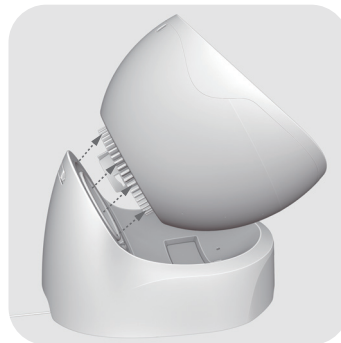
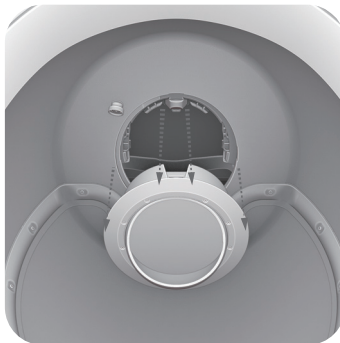
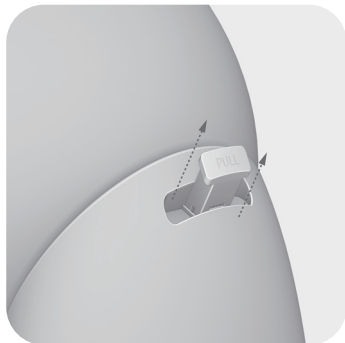


Non-washable parts

Main base unit ✗

Steps

Remove the litter sifter:



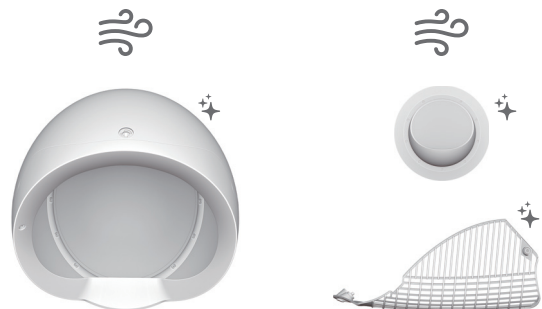
Remove the retaining ring and litter chamber: Locate the orange locking lever at the back of the base and pull it upward to ensure it is fully extended. Remove the orange retaining ring, then take out the litter chamber.

Routine Maintenance

Clean the litter chamber



Wash and dry: The removed litter chamber, retaining ring, and litter sifter can be rinsed directly with water.



Allow all parts to dry completely before reinstalling.

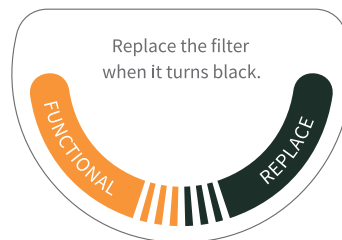
Routine Maintenance

Replace the deodorizing filter

Periodically remove the deodorizing filter and check the color change through transparent housing. If the indicated area has turned completely black, replacement is required.

The lifespan of the deodorizing filter depends on usage frequency, ambient humidity, climate, and other factors.

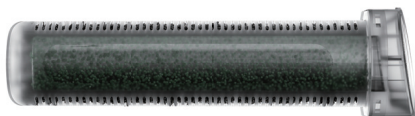
The actual color change of the deodorizing filter is the most accurate indicator for determining when to replace it.



New



In Use



Replace

Routine Maintenance

Fully disassemble the litter chamber

Only required when repackaging for storage.

Steps:

- A. Rotate the lid lock clip counterclockwise to unlock it.
- B. Pull out the orange locking lever at the back of the base and remove the retaining ring.
- C. Refer to the two methods below to remove the litter chamber lid.

Method 1: Two-Handed Simultaneous Tapping (Recommended)

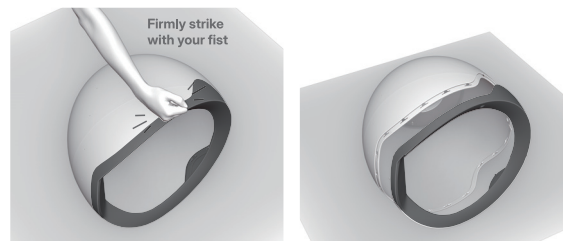
Place the litter chamber as shown in the diagram. Locate the circled areas and strike them simultaneously with the palms of both hands using firm force. The lid will come off.

If the lid does not come off after multiple attempts, use the Single-Side Striking Method.



Method 2: Single-Side Striking (Use when Method 1 is ineffective)

Place the litter chamber on a carpet or other soft surface. Hold the chamber body with one hand, and strike the circled area firmly with your fist using the other hand.



Product Specifications

Product Name: Neakasa M9 Litter Box

Product Model: PS0480

Rated Power: 12 W

Rated Voltage: 12 V

Cat Litter Maximum Capacity: 7 L

Waste Bin Capacity: 6 L

Litter Chamber Entrance Height: 28 cm / 11 inch

Operating Noise Level: 45 dBA

Warranty Service

- The warranty period is 24 months from the date of purchase. The warranty is only limited to free repair of the product purchased. Consumables and accessories are not subject to warranty.
- If it is damaged or malfunctioned during normal use, it will be repaired free of charge within the warranty period. If it cannot be repaired, a replacement will be provided.
- The following conditions are paid repairs even during the warranty period:
 - Failure and damage caused by misuse or carelessness;
 - Damage due to shipping;
 - Damage caused by pets (scratches, bites, touching the body or riding products);
 - Failure and damage caused by fire, earthquake, and other natural disasters;
 - Failure and damage during use other than general household use (long-term use for business, etc.);
- In the following situations, no repairs will be provided regardless of the warranty period:
 - Products not purchased directly from Neakasa sales channels (e.g. personal sales, auctions, etc.);
 - The customer disassembles the product or tries to reform it;
 - Consumables and accessories.
- Shipping cost will be borne or reimbursed by Neakasa when the product is covered by warranty service. However cost of packaging materials will not be covered.
- If it is not covered by the warranty, shipping cost and repair fees will be charged when returning.
- The warranty period for the exchanged product is subject to the warranty period before the exchange (counted from the original purchase date);
- Repair or replacement is only valid in certain countries.
- Please contact **support@neakasa.com** for guidance if you have a question or need to repair.
- Regulations may be changed without notice. Neakasa reserves the rights to update warranty when needed. All repairs and request will be handled according to the most updated warranty.

Přístroj byl schválen pro použití v zemích EU a je proto opatřen značkou CE. Veškerá potřebná dokumentace je k dispozici na webových stránkách: www.elektro-objky.cz Změny technických parametrů, vlastností a tiskové chyby vyhrazeny.

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