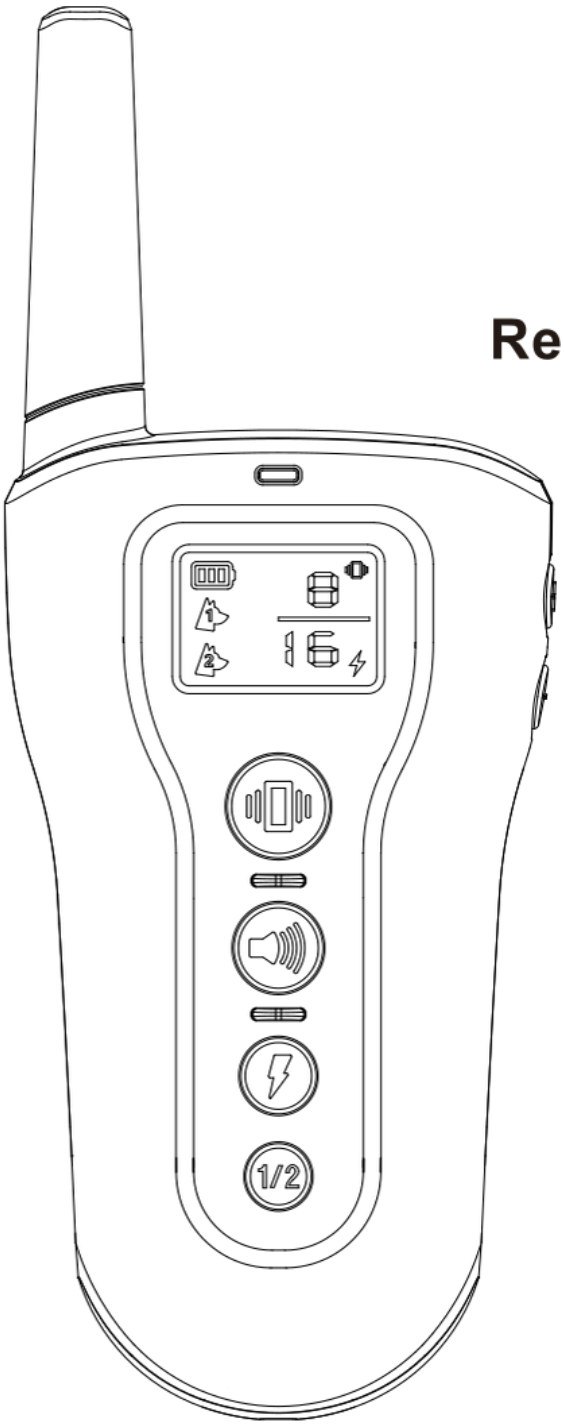
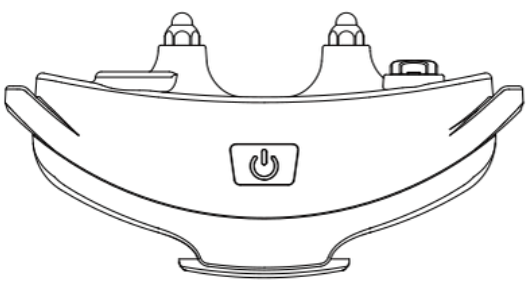


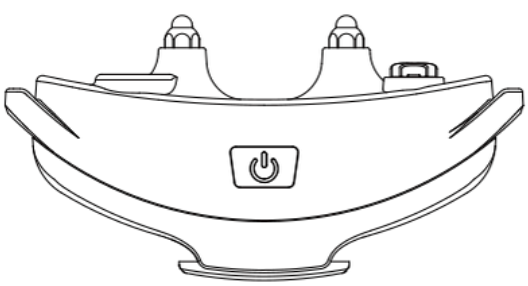
Remote Training Collar

operating and training guide



For 1 Dog

p-collar 320



For 2 Dogs

p-collar 320B

PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

B-320-TEX-014(4)

Important Safety Information

⚠WARNING **Not for use with aggressive dogs.** Do not use this Product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

⚠CAUTION **Safety during on-leash training.** It is vitally important that you and your dog remain safe while learning during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

CAUTION **Risk of skin damage.** Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a lead, don't put pressure on the electronic collar.

- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.

These steps will help keep your pet safe and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area.
If redness or sores are found, discontinue use until the skin has fully healed.

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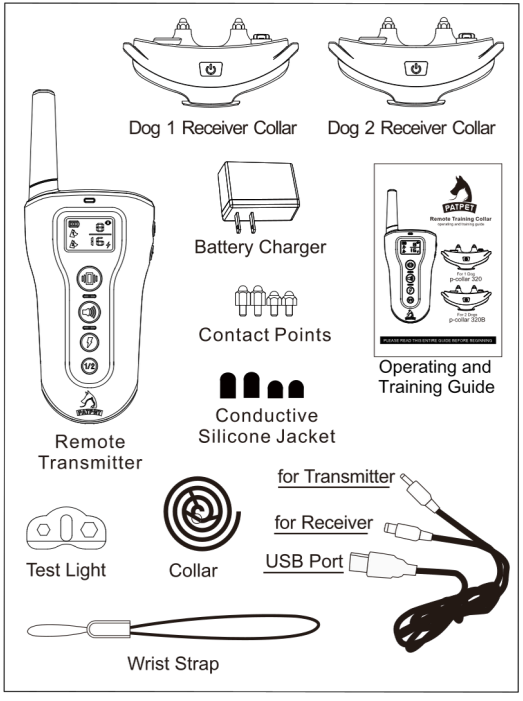
Components



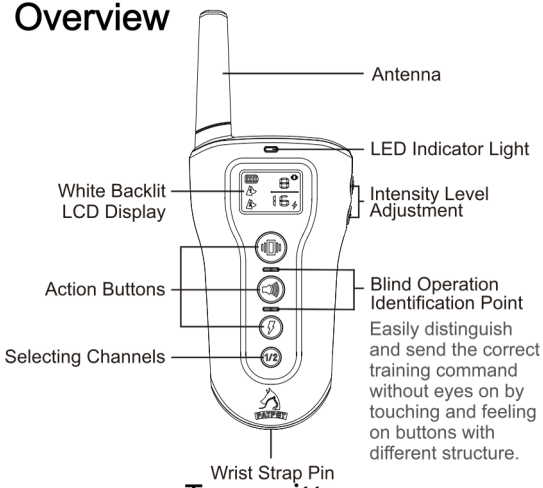
Other Items You May Need

- Screwdriver
- Scissors
- Lighter

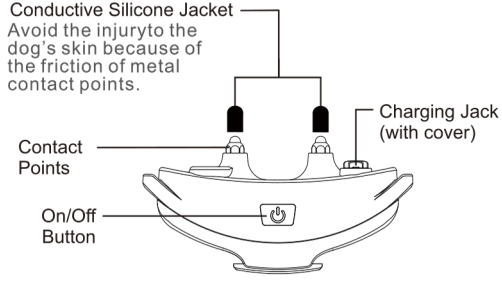
Main Features

- Vibration, Tone and Shock
- 8 Adjustable Intensity Levels for Vibration and 16 Adjustable Intensity Levels for Shock
- 100% Waterproof Receiver Collar
- 2-hour Rapid Charging Lithium Polymer Battery
- 300M Remote Training Range
- User Expandable to a Two-dog System
- Touch Distinguishing Mode Buttons
- Backlit LCD Display Shows Intensity Level, Battery and Dog 1/2

Overview



Transmitter



Receiver Collar

Operating Guide

Step 1 How to turn the p-collar 320 on/off

To turn the Transmitter on

1. Press any of to active the Transmitter. The backlight on.
2. Backlight will stay for about 30 seconds. if no operation then, backlight off.
3. LCD display will stay for about 5 minutes. if no operation then, LCD display shuts off.

To turn the Transmitter off

Transmitter DO NOT have turn off function. In order to give a rapid reation by pressingTransmitter in time when dogs have a badbehavior. In this case, if need to turn on the transmitter, we may miss the best training time.

To turn the Receiver Collar on

Press once, the green light on and will flash every 5 seconds under working mode.

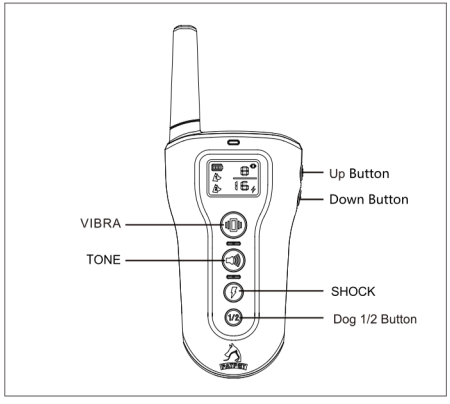
To turn the Receiver Collar off

1. Press and hold the On/Off Button until the Red LED light shuts off.(This takes approximately three seconds.)
2. Release the On/Off Button.

Note: To extend the life of the batteries, turn the Receiver Collar off when it is not in use.

Step 2

How the transmitter buttons work



1. Press (vibration)|(tone)|(shock) once to send a vibration, tone, shock command to Receiver Collar.

2. Press and hold (vibration)|(shock), Receiver Collar will have a continuous vibration/shock, and stop after 10 seconds.

Note: Do not suggest to press and hold (vibration)|(shock) for long time to avoid physical or psychological hurt to the dog.

Dog 1/2 Button

1. Press (1/2) once to switch between Dog 1 and Dog 2.

2. Press and hold (1/2) until the Vibration digit flashes.
Press " + - " to adjust Vibration Level from 1-8.

3. Press and hold (1/2) until the Shock digit flashes.
Press " + - " to adjust Shock Level from 1-16.

Step 3

How to use the collar correctly

Step 1.Unhitch the nylon belt and take off the Slide Buckle

Step 2. Pass the nylon belt through the Receiver

Step 3. Pass the nylon belt through the Slide Buckle

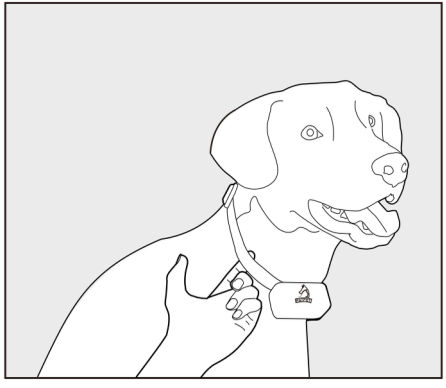
Step 4. Pass the nylon belt through the Side Release Buckle

Step 5. Pass the excess nylon belt through the Slide Buckle to make sure that your collar is secured tightly

Step 4 Collar fitting

The Receiver/Collar should be fitted so that the surgical stainless steel contact points press firmly against the dog's skin. When properly fitted, you should be able to fit a finger or two snugly in between the collar and you dog's skin. When properly fitted, the Receiver/Collar should not move on the dog. The best location for the Receiver/Collar box is either side of the dog's windpipe.

A loose fit can allow the Receiver/Collar to move around on the dog's neck. When this happens, the contact points may rub the skin and cause irritation. If the Receiver/Collar is too tight, the dogs may have difficulty breathing.



Step 5 How to find the best vibration/shock level

The unit comes with Up and Down buttons to control the Vibration/Shock Level, with Level 1 being the lowest level for Both Vibration and Shock, Level 8 being the highest for Vibration and Level 16 being the highest for Shock.

The level of Vibration/Shock best suited for your dog depends on your dog's temperament and threshold for Vibration/Shock. Always start at the lowest level and work your way up.

The appropriate level can be found when the dog responds to the Vibration/Shock with a mild reaction, such as a tensing of the neck muscles. The Vibration /Shock Level may vary depending on the training situation. When highly distracted, dogs will require a higher level of Vibration/Shock.

Step 6 How to switch between vibra level and shock level

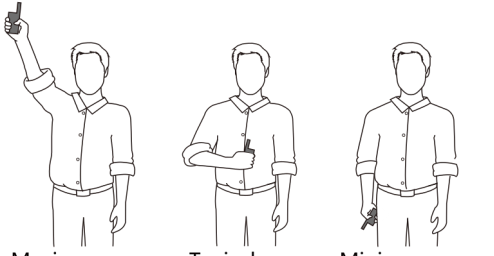
1. Press and hold (1/2) until the Vibration digit flashes. Press " + - " to adjust Vibration Level from 1-8.

2. Press and hold (1/2) until the Shock digit flashes. Press " + - " to adjust Shock Level from 1-16.

Step 7

To maximize the distance

The unit has a 300 meters range. The range may vary depending on the way the Transmitter is held. Hold the Transmitter away from your body to receive the greatest range. For maximum signal strength, keep the device properly charged.



Maximum range Typical range Minimum range

*Avoid touching the antenna or the range may decrease substantially.

Step 8

The LCD & LED indicator

8	Indicates Vibration levels ranging from 1-8, and appears in the right upper part.
16	Indicates Shock levels ranging from 1-16, and appears in the right lower part.
1 2	Indicates the active dog receiver and appear in the left part.
	Indicates battery's power level. Note: The battery indicator will flash every second to indicate low battery.

Transmitter LED Indicator Light – Function and Response

Button	Button Function	Transmitter Indicator Light Response
	Delivers audible tone to collar	Red LED on for length of button press
	Delivers vibration to collar base on current level shown on Digital Display (vibration will time-out if pressed continuously for 10 seconds and will reset after release the VIBRA button)	Red LED on for length of button press
	Delivers shock to collar base on current level shown on Digital Display (shock will time-out if pressed continuously for 10 seconds and will reset after release the SHOCK button)	Red LED on for length of button press

Receiver Indicator Light – Function and Response

Receiver Collar Function	Green LED Response
Power on	Flashes once
Normal operation - Good battery	1 flash every 5 seconds
Training tone	On length of TONE button press
In pairing position	Flashes once every second within 15 seconds
Pairing Complete	Flashes rapidly for five times
Charging Complete	On length of the charger connected

Receiver Collar Function	Red LED Response
Power off	On for 3 seconds
Normal operation - Low battery	Flashes rapidly
Vibration/Shock	On length of VIBRA/SHOCK button press
Charging	On length of charging within 2-3 hours

Step 9

Charging the unit

The unit uses Lithium-Polymer batteries.
1. Charge the unit before using the unit for the first time.
2. Do not charge the unit near any flammable substances.
3. Fully charge if the unit is to be stored without use for a period of 3 months or more.

Recharge the unit if:
The indicator light on the collar is emitting a red color and flashes rapidly.
The 3 bar indicator on the Transmitter LCD shows just 1 bar.

The indicator light on the Transmitter or Receiver will not come on.
The indicator light on the Transmitter or Receiver comes on momentarily when any of the Mode Buttons is pushed.

Battery Charging Procedure
NOTE: The unit has a partial charge when it leaves our facility, upon receipt of the collar, be sure to give it a 4-hour initial charge before the first use.

1. Plug the charger into a standard wall outlet.
2. Lift the rubber covers protecting the Transmitter/Receiver Collar Charging Jack.
3. Connect the charger connectors to the Transmitter and Receiver Collar Charging Jack, and as shown below.
4. Connect the USB port to the Charging Adapter.
5. Charge the unit for 4 hours for the first charge. Recharges take only 2-3 hours.
Note: The Battery Indicator on the Transmitter will scroll and the indicator light in steady red while charging; and the Battery Indicator will become steady, and the LED Indicator Light flashes when fully charged.
The indicator light on the Receiver Collar will be in steady red while charging and green light turned on when fully charged.
6. When charging is completed, remove the charger connector.

Step 10

How to pair the remote transmitter & receiver collar

If your Receiver Collar does not beep when the TONE Button of the Remote Transmitter is pushed,or if you feel the Receiver Collar is not responding to the Remote Transmitter, follow these steps to pair:

1. With the Receiver Collar off your pet, turn the Receiver Collar off. Restart, press and hold the On/Off Button until the Green LED flashes every second on the Receiver Collar.

2. Press any of on the transmitter, the Green LED Light on the Receiver Collar flashes rapidly for 5 times which means pairing is completed.

Two Dog System

NOTE: If you wish to add another Receiver Collar to the training system, extra Receiver Collars are available where you bought your unit.

Remote Transmitter

1. Switch Dog1 to Dog2 by pressing and releasing the Dog 1/2 Button.
2. Turn on the Receiver Collar for Dog 2, press any Mode Buttons to verify function.
3. If Dog 2 Receiver Collar does not respond. Pairing may be needed.Repeat steps in How to pair the Remote Transmitter & Receiver Collar above.

Step 11

How to use the test light

1. Turn the Receiver Collar on.

2. Hold the Test Light Contacts to the Contact Points.

3. Press the SHOCK Button on the Remote Transmitter.

4. The Test Light will flash.
Note: At higher Shock Levels, the Test Light will flash brighter.

5. Turn the Receiver Collar off.

Save the Test Light for future testing.
Note: If the Test Light does not flash, recharge the Receiver and re-test. If Test Light still does not flash, contact us for Customer Service.

Training Guide

General Tips

- Eliminate one misbehavior or teach one obedience command at a time. If you move too fast with training, your pet may become confused.
- Be consistent. Correct your pet every time he misbehaves.
- Unless you can supervise him, it is recommended that you restrict your pet from situations in which he has a history of misbehaving. However, setting up a situation as a training session can dramatically improve your chances of success.
- If your pet reacts to the tones by hiding or acting fearfully, redirect his attention to a simple and appropriate behavior, such as the “sit” command.
- Pets should be at least 6 months old before using the Training Collar.
- Only let responsible family members use the Training Collar. It is not a toy!
- Other pets in hearing range will be affected by the training tones. Therefore, training sessions should be conducted out of hearing range of other pets.

⚠WARNING Never use the Remote Training Collar to correct or eliminate any form of aggressive behavior. We recommend you to consult your local veterinarian or professional trainer to determine if your pet might be aggressive. See page 3 for more information.

Frequently Asked Questions

How to switch Between Vibra Level and Shock Level	• Press and hold (1/2) until the Vibration digit flashes. Press “ + - “ to adjust Vibration Level from 1-8. • Press and hold (1/2) until the Shock digit flashes. Press “ + - “ to adjust Shock Level from 1-16.
Is the Vibration/Shock safe for my pet?	While the Vibration/Shock is unpleasant, it is harmless to your pet. Electronic training devices require interaction and training from the owner to achieve desired results.
How old does my pet have to be before using the Remote Training Collar?	Your pet should be able to recognize basic obedience commands such as “Sit” or “Stay”. Pets should be at least 6 months old before using the Training Collar.
Once my pet is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?	Probably not. You may need to Collar from time to time. reinforce training with the Receiver
Is the Receiver Collar waterproof?	Yes.
Will I get exactly 300 meters of range with the Remote Training Collar?	The range of the Remote Training will vary according to terrain,weather, vegetation, as well as transmission from other radio devices. See “To maximize the distance” for tips on maximizing your range.

How long can I continuously deliver Vibration/ Shock to my pet?	The maximum amount of time you can press the Vibration/Shock Button and deliverVibration/Shock to your pet continuously is 10 seconds. After this, Vibration/Shock cannot be delivered until You release and press the button again.

Troubleshooting

My pet does not respond when I press a button.	• Make sure the Receiver Collar has been turned on. • If your range has reduced from the first time you used the Remote Training Collar, the battery(s) may be low in . either the Remote Transmitter or Receiver Collar. • Terrain, weather, vegetation, transmission from other radio devices and many other factors can impact the amount of range you have with the unit. • Test the Receiver Collar. See “How to use the Test Light” for details. • Increase the Vibration/Shock Level.Refer to “How to find the best Vibration/Shock Level” for more information. • Make sure the Receiver Collar’s Contact Points are placed snugly against your pet’s skin. Refer to “Collar fitting” for more information.
The Receiver Collar will not turn on.	• Make sure the Receiver Collar has been charged. For the initial charge, be sure to charge it for 4 hours. Subsequent charges only take 2-3 hours.

The Receiver Collar is not responding to the Remote Transmitter.	• Verify the Receiver Collar is on. • If the Indicator Light does not come on when any button is pressed on the Transmitter, ensure that the batteries are fully charged. • If the first two solutions did not resolve your problem, see “How to pair the Remote Transmitter & the Receiver Collar”.

Warranty and repair information

1-Year Limited Lifetime Warranty

The original purchaser for this unit is provided with 1-YEAR WARRANTY.
The warranty begins from the date of purchase. For the first year, coverage is for both Parts and Labor on warranty repair services.

Accessories such as chargers, splitter cables, antennas, straps, and batteries are covered for the first year only. After the first year, the Limited Lifetime Warranty covers Parts only and does not cover Labor Fees and Accessories. All shipping fees incurred, the cost of Accessories after the first year, and Labor fees associated with out of warranty repair work, are the customer’s responsibility. Labor fees wil be variable depending on the extent of the work required. The Limited Lifetime Warranty expires 5 years after a model is discontinued from production.

To Qualify for the Warranty

All products must provided a proof of purchase is required to initiate repair work under warranty. We strongly recommend keeping the original receipt. If a proof of purchase is not available at the time of service, we will estimate the age of unit by the serial number. Serial number estimates can differ from the actual purchase date. A serial number estimate is the only method of determining an apporoximate date of purchase without a proof of purchase.

Not Covered Under Warranty

We DO NOT offer warranty for products that have been bought secondhand or as a resold product.We DO NOT replace defective units or provide refunds for products purchased from us after 30 days from the date of purchase.

Issues of replacement and refunds on units purchased less than 30 days from an authorized dealer must be addressed to the dealer directly. If the products purchased from an authorized dealer are after 30 days from the date of purchase, please send the units to us for service and repair.We DO NOT cover the cost of repairs and replacements due to misuse by the owner or dog, improper maintenance, and/or lost units.

Any water damage on the Water Resistant Transmitters and the Water Resistant Receivers of our product series will not be covered. All replacement costs for either the transmitter or receiver will be the owner's responsibility.

The warranty is void if the unit has been altered or an unauthorized person has damaged the unit while attempting repair work.

Battery replacement by the customer during the first year of the Limited Lifetime Warranty is not recommended. If the customer chooses to replace the batteries, any damage to the unit during the change-out by the owner will void the warranty.We reserve the right to retain and discard any parts or accessories that have been found damaged upon replacement and repair.

Procedure for Repair Work

If the unit is malfunctioning, please refer to the "Troubleshooting Guide" in the Operating and Training Guide before sending it back for Service.

The cost of shipping products under warranty back is the customer's responsibility. We are not responsible for units damaged or lost in transition. We are not responsible for loss of training time or inconvenience while the unit is in for repair work. We do not provide loaner units or any form of compensation during the repair period.A copy of the sales receipt showing the purchase date may be required before warranty work is initiated.Please include a brief explanation outlining the problem and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address.

Compliance

FCC - USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference,
(2) this device must accept any interference received, including interference that may cause undesired operation.

CAUTION: Modification or changes to this equipment not expressly approved by Patpet Technology Co., Ltd may void the user' s authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates,uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/ TV technician for help.

Reference Size for Different Dogs

Size	Neck (in)	Chest Measurement (in)	Back Length (in)	Type
Mini	7.8-8.6	9.8-11.8	7.5	Chihuahua, YorkshireTerrier
Small	7.8-9.5	11.4-14.2	9	Chihuahua, YorkshireTerrier Poodle,Pomeranian
Medium	9-11	13.7-16.5	11	Maltese Dog, Shih Tzu
Large	10.6-12.2	16.2-18.5	12.2	Miniature Schnauzer Pekingese
Large	11.8-13.4	18.1-20.8	13.8	Schnauzer,English Cocker Spaniel
Large	13-14.5	20.5-23.2	15.7	Beagle
Huge	17-18.9	30-33	23.6	Husky
	18.5-20.5	34.6-38.2	25.6	Labrador Retriever
	21.6-24.4	36.2-39.3	27.5	Golden Retriever, Old English Sheepdog

Reference Weight for Dogs

Large Dog(Body height above 24 inch, Weight above 88 lbs)
Medium Dog(Height 16-24 inch, Weight 24.2-66 lbs)
Small Dog(Height 10-16 inch, Weight 8.8-22 lbs)
Mini Dog(Height under 10 inch, Weight under 8.8 lbs)

The device has been approved for use in EU countries and is therefore provided with the **CE mark.** All necessary documentation is available on the website: www.electric-collars.com
Changes to technical parameters, properties and printing errors reserved.

Service center and distribution

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