

BALL TRAINER PRO

VERSATILE DUAL-FUNCTION LAUNCHER/DROPPER

Owner's Manual

Please read this manual thoroughly
before operating the Dogtra BALL TRAINER PRO.

IMPORTANT SAFETY AND PRODUCT INFORMATION

WARNING

Please read all safety and product information below before using your Dogtra product. Failure to follow these safety instructions could result in injury to you, your dog and others, or it could result in damage to your Dogtra product or other property.

PRODUCT SAFETY

Proper Use

Your Dogtra product should be used only to train and educate your dog. Always supervise your dog when using your product. Only operate your product when you and your dog are at a safe distance from the product. Never operate your Dogtra product when you or your dog could be struck by balls launched or dropped from the product.

Training Methods

Dogtra products may be used with a variety of training methods. However, each dog may have a different reaction to training methods and to Dogtra products. Closely observe your dog when determining the right training method to use with your Dogtra product.

Ball Requirements

Use only Dogtra-authorized balls or balls with a similar texture and size (diameter of 2.6 inches or 6.6 cm) with your Dogtra product. Do not use hard balls, smaller balls, partially or fully deflated balls, balls with protrusions, holes or straps, non-balls, or other objects as this may cause serious injury to you or your dog.

Ball Installation

Take care when inserting or removing balls from your Dogtra product as your fingers or hand may get caught. Do not insert or remove balls when your dog is nearby as your dog may attempt to retrieve the ball at the same time and injure you. Never operate your product when inserting or removing balls from the launch or drop canisters as this may cause serious injury.

Choking Warning

Do not launch or drop balls from your Dogtra product directly into the mouth of your dog as this may cause your dog to choke. Do not allow your dog to chew on balls used with the product as this could also be a choking hazard.

Aggressive Dogs

Do not use Dogtra products with aggressive dogs as such dogs may react adversely and cause injury to people or other dogs. Seek the assistance of a dog-training specialist or veterinarian when dealing with aggressive dogs.

Children

Dogtra products are not toys. Adult supervision and close attention are necessary when Dogtra products are used by or near children.

PRODUCT DAMAGE

Product Damage and Repair

Your Dogtra product can be damaged or malfunction if dropped, used with unauthorized balls, or otherwise improperly handled. Do not use a damaged or malfunctioning product as it may cause injury or property damage. If your product is damaged or malfunctions, contact Dogtra to obtain service before using the product.

Electrical Product

Your Dogtra product contains electrical components and batteries. Do not use or keep your product near heat or flammable sources. Do not use or keep your product in or near rain or other water sources. Such use or storage may damage your product and/or cause fire, explosion, injury, or property damage.

Medical Device Interference

Dogtra products contain electrical and magnetic components that emit low level electromagnetic waves and radio frequencies. These electromagnetic waves or radio frequencies may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician or medical device maker before using your medical device with a Dogtra product. If you think that your Dogtra product is interfering with your pacemaker, defibrillator, or other medical device, stop using the Dogtra product.

UNAUTHORIZED USE

Your Dogtra product should be used only in a humane manner to train and educate your dog. Dogtra products are not intended for use in any other manner nor are they intended for use with other animals or with humans.

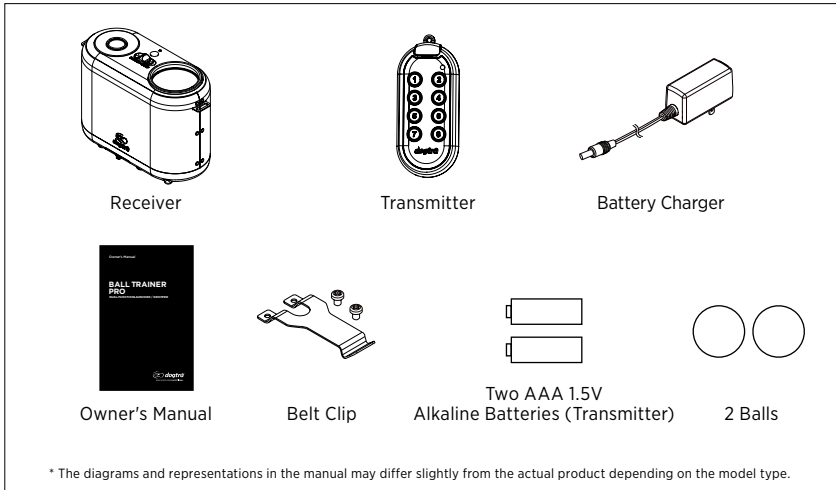
BATTERY

Your Dogtra product contains batteries. Take care when removing and installing batteries as your fingers may get caught. Dispose of batteries as provided by your local regulations. Do not disassemble, crush, heat, or otherwise alter the battery as it may cause fire, injury or property damage.

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AT A GLANCE

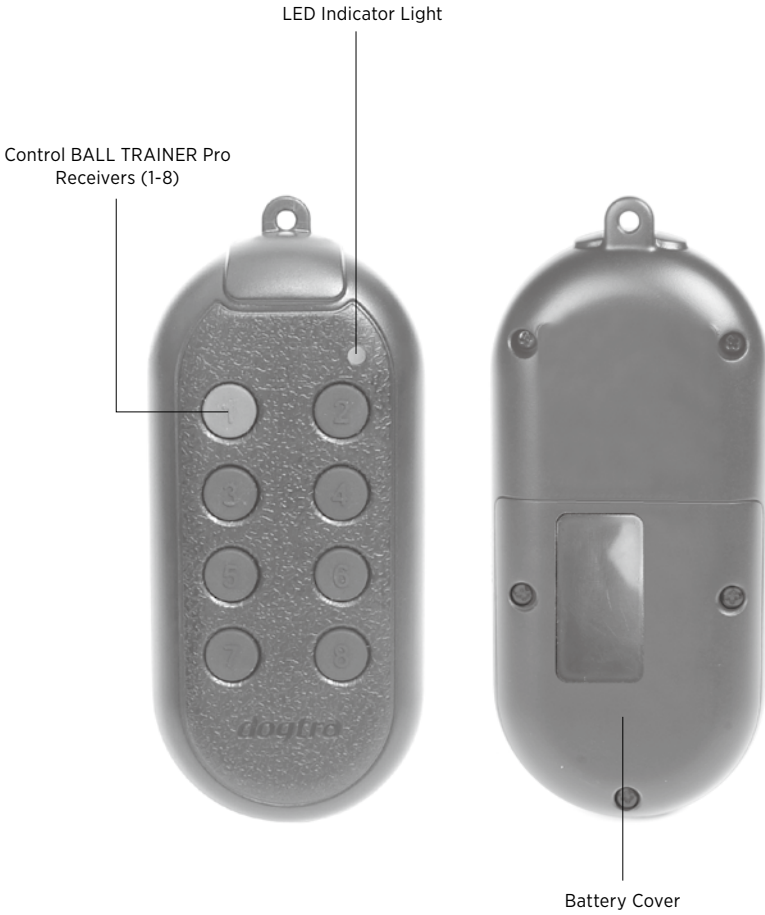


To purchase accessories, please visit www.dogtra.com or call customer service at (888) 811-9111.

MAIN FEATURES

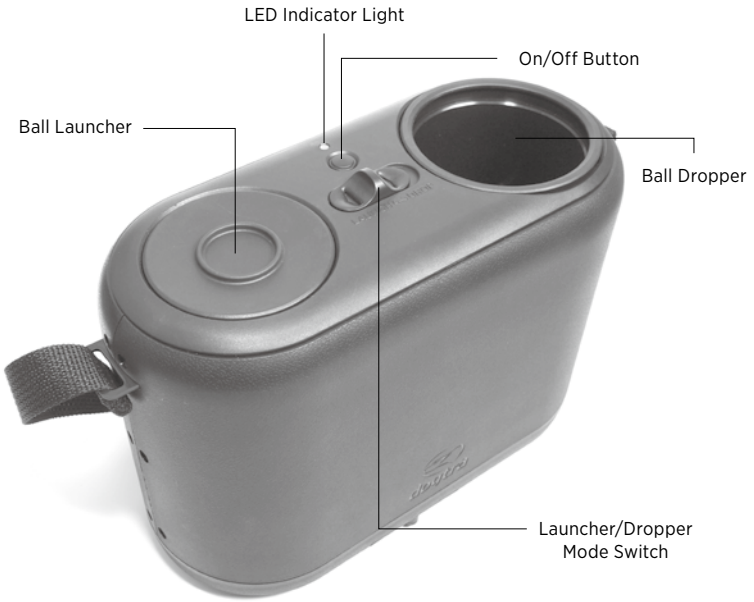
- Dual-function BALL TRAINER PRO: Launcher and dropper
- Dropper can hold up to 3 balls
- Compact size with strap for versatile usage
- Expandable up to 8 receivers per one transmitter
- Launcher launches up to 2 feet
- 2 AAA batteries for the BALL TRAINER PRO transmitter
- 2-hour rapid charge lithium polymer battery for the BALL TRAINER PRO receiver
- 100-yard range
- LED indicator light to show the remaining battery life
- Launcher/Dropper Mode Switch on the BALL TRAINER PRO receiver

OVERVIEW



BALL TRAINER PRO Transmitter

OVERVIEW



BALL TRAINER PRO Receiver

UNDERSTANDING YOUR TRAINING SYSTEM

1. Introduction

The BALL TRAINER PRO is a unique dual-function trainer that launches and drops balls, designed for training working dogs. The BALL TRAINER PRO provides immediate rewards for trainings such as K-9 Scent Detection and Bark & Hold Training. The system has a 100-yard range and the launcher can shoot balls 2-feet high. A single transmitter can control up to eight receivers. The transmitter is equipped with two replaceable AAA 1.5V alkaline batteries, while the receiver has a rechargeable lithium polymer battery. This system can be used at a training facility or at home.

2. Turning the Receiver On/Off



Turning the Receiver On:

Press and hold the on/off button on the top of the receiver until the receiver LED lights up solid green. The receiver will be ready to use when the LED is blinking every 5 seconds.

Turning the Receiver Off:

Press and hold the on/off button on the top of the receiver until the receiver LED lights up solid red. If the receiver is off, there will no longer be any blinking light.

The BALL TRAINER PRO receiver automatically turns off after 3 hours of non-use to conserve battery power.

3) Launcher/Dropper Mode Switch



The Launcher/Dropper Mode Switch is located on the top of the receiver. Depending on which mode you would like to use, slide the switch to the launch mode or drop mode.

4. Ball



Balls You May Use:

2.6 inches or 6.6 cm diameter ball

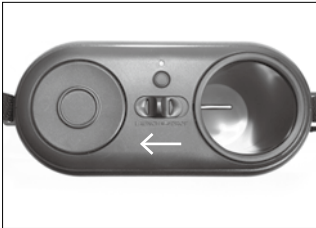
Material: Rubber or cloth ball

(*No metal balls allowed, for example: golf balls)

Caution!

Do not launch or drop balls directly into the mouth of your dog as this may cause your dog to choke. Do not allow your dog to chew on balls used as this could also be a choking hazard.

5. Using the Launcher



1. Put the Launcher/Dropper Mode Switch in the launch mode.



2. Place the ball on the launcher portion.



3. Press the ball until it has loaded (you will hear a clicking sound).



4. The ball can only be launched once. If you would like to relaunch the ball, you will need to place it into the launcher again.

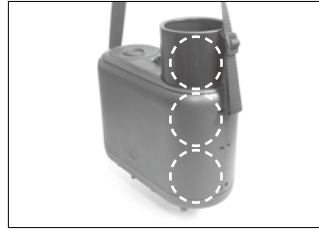
Caution!

Take care when inserting balls into the launch or drop canisters as your fingers may get caught or injured.

6. Using the Dropper



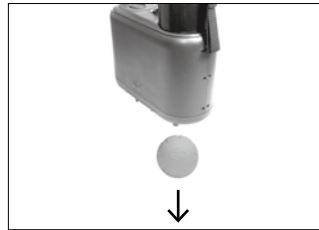
1. You can load more balls by extending the dropper.



2. You can load up to 3 balls in the dropper.



3. Put the Launcher/ Dropper Mode Switch in the drop mode.

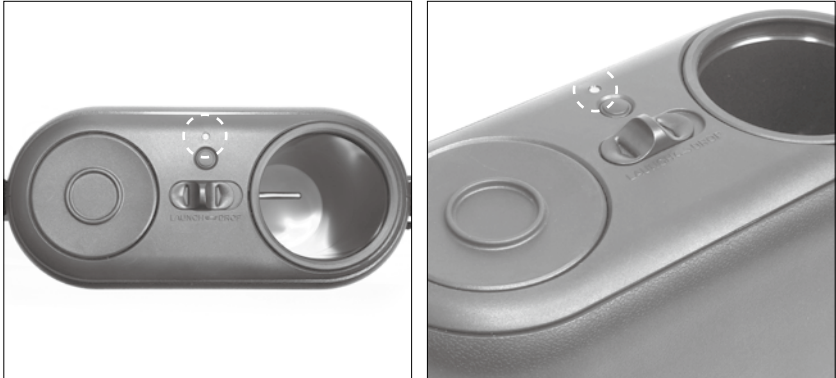


4. The dropper will only drop one ball at a time.

Warning!

- When using the launcher, be careful not to use it close to your face.
- Be careful not to hit your eyes or face.
- Be careful when using this product around children or the elderly.
- Do not look inside the launcher when putting the ball in.
- The noise will be loud when the ball is launched.
- Do not use or keep your product near water sources.

7. Receiver LED Indicator Light



When you press the corresponding button on the transmitter for the designated receiver, the LED indicator light on the transmitter and receiver will both light up momentarily. When the receiver is turned on, the LED indicator light will blink every 5 seconds.

Checking the Battery Life

The LED indicator color indicates the battery life level.

Green = Battery full charge

Amber = Battery medium charge

Red = Battery needs to be recharged

If the unit is used while the LED indicator is red, it may shut down automatically.

8. Charging the Receiver Battery



The BALL TRAINER PRO receiver uses a lithium polymer battery.

1. Charge the receiver before using the unit for the first time.
2. Do not charge the battery near any flammable substances.
3. Fully charge the battery if the unit is to be stored without use for a period of 3 months or more.

Recharge the Unit If:

- The LED indicator light on the receiver is emitting a red color.
- The indicator light on the receiver will not come on.
- The indicator light on the receiver comes on momentarily, but will not stay on when the receiver is operated.

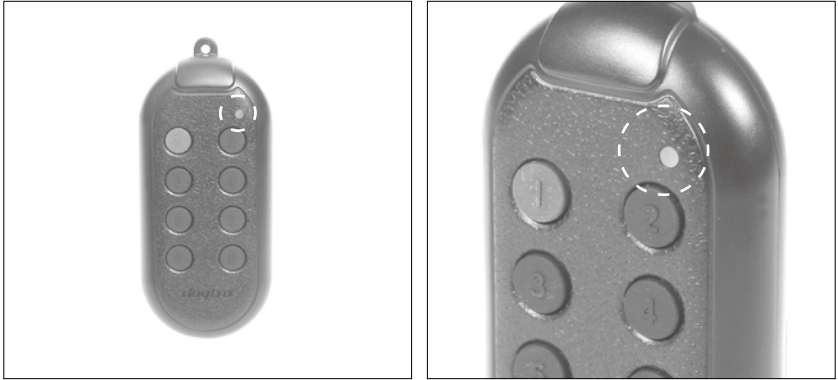
Battery Charging Procedure

Note: The unit has a partial charge when it leaves the Dogtra facility. Upon receipt of the system be sure to give it a full 2-hour initial charge before the first use.

1. Attach the charging cable to the receiver, as shown above.
2. Plug the charger into a 120 volt wall outlet or, if using the auto charger, plug into a cigarette lighter only for lithium polymer batteries (use a 230 volt European charger for Europe). All indicator lights should glow red when properly plugged in and the unit will automatically shut off during the charging process. You will need to turn the unit on again before use once the unit is fully charged and unplugged from the battery cable.
3. The lithium polymer battery is fully charged within 2 hours. The lights will stay red during the charging process. The red light will turn green once the unit is fully charged.
4. After charging, cover the battery charging receptacles with the rubber plug on the receiver.

Note: Only use Dogtra-approved batteries, chargers, and accessories for your Dogtra products. When a charger is not in use, disconnect it from the power source.

9. Transmitter LED Indicator Light



When you press the corresponding button on the transmitter for the designated receiver, the LED indicator light on the transmitter and receiver will both light up momentarily.

Checking the Battery Life

The LED indicator color indicates the battery life level.

Green light when pressed = Battery full charge

Green light blinks when pressed = Battery needs to be replaced

If the unit is used while the LED indicator light blinks green, it may shut down automatically.

10. Replacing the Transmitter Battery



1. Using a screwdriver, remove the 3 screws on the battery cover on the back of the transmitter.



2. Replace the batteries with two AAA 1.5V alkaline batteries. Check that the batteries match the polarity indicated on the battery holder.



3. Place the battery cover back into place and use a screwdriver to tighten the screws back on.

Caution!

If you tighten the screws too much, it will strip the screws and spin.

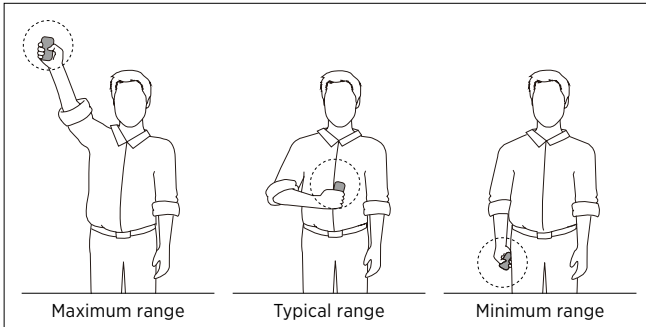


4. To make sure that the transmitter is working properly, press one of the buttons to see if the LED indicator light shows up green.

11. Using the Battery Correctly

- 1) When inserting the batteries into the transmitter, make sure the battery matches the positive or negative polarity.
- 2) Please remove the batteries from the transmitter and fully charge the receiver battery if it will not be used or placed in storage for a long time.
- 3) If you are storing the batteries, do not store it together with metal products.
- 4) If the battery expires, replace the battery with a new one even if it has some capacity left.

12. Maximizing the Distance

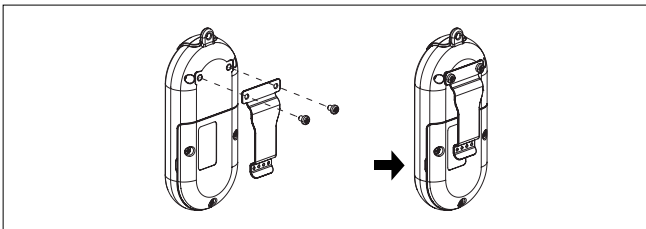


The range for the BALL TRAINER PRO is 100 yards, which can vary depending on the way you use your transmitter. It may also vary depending on geographical conditions and the surrounding environment.

To get the greatest range, follow the instructions below.

- To improve the range, hold the transmitter in your hand and do not block the top of the transmitter (there is an internal antenna).
- Get the best range when holding the transmitter away from your body and placing it above your head.
- Always check the batteries in your transmitter and receiver before usage. Replace and recharge the batteries if necessary.
- The battery performance will decline when used in colder temperatures (below 32°F).

13. Attaching the Belt Clip



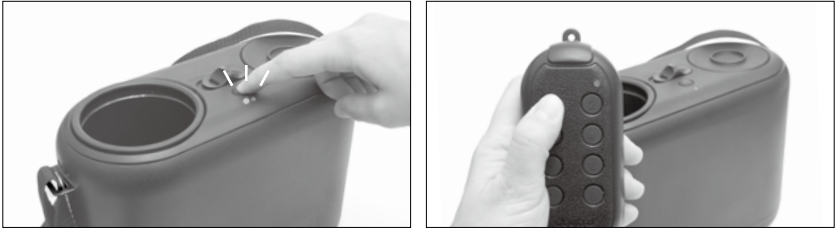
Follow the instructions below to attach the included belt clip to the transmitter.

1. Align the belt clip to the grooves on the back of the transmitter.
2. With a firm grip, screw on the belt clip's Phillips head screws with a screwdriver.

Caution!

Tighten until firmly in place. Be careful not to over tighten.

14. Code Setting



The transmitter has a code for each button. In order to add another receiver, you will need to code the new receiver to the transmitter.

- 1) Make sure that the receiver is off.
- 2) Press and hold down the on/off button on top of the receiver for 5 seconds.
- 3) The LED indicator on the receiver will rapidly blink green. You can release your finger from the button.
- 4) Press the number on the transmitter that you would like to code the receiver to. You may check that it is properly coded by pressing the button on the transmitter, which will activate the LED indicator light on the receiver at the same time.

*** You can code up to eight receivers to one transmitter**

Warning!

Do not use any other transmitter before programming a new receiver. The receiver can accidentally code to another transmitter if used at the same time. If this happens, you will need to recode the receiver to the correct transmitter.

GENERAL TRAINING TIPS

Getting Started With Your BALL TRAINER PRO

Your dog must know some basic obedience commands before beginning training with the BALL TRAINER PRO. A dog learns by first being shown a command, followed by lots of repetition over an extended period. As the dog becomes proficient at these commands, the trainer can introduce distractions and different locations to strengthen them.

For more training information, please visit our website at www.dogtra.com.

MAINTENANCE

Basic Maintenance

After each training session, carefully inspect the unit for any missing parts or damage to the casing. Damaged or broken casing may affect the unit. After confirming that there is no damage to the casing, clean off any dirt or debris.

Storage Maintenance

The transmitter battery should be taken out before storing the unit for extended periods of time. The receiver battery should be fully charged before storing for extended periods. While in storage, the receiver should be given a full charge once a month and before the first use. Store the units in room temperature. Do not keep the units exposed to extreme climates.

Troubleshooting

If the unit is malfunctioning, please refer to the “Troubleshooting Guide” before sending it to Dogtra for service. If you have any questions or concerns, you may email them to info@dogtra.com, or call customer service at (888) 811-9111.

FCC WARNING

The BALL TRAINER PRO complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This is a sensitive radio device. Any unauthorized changes or modifications to this device that are not expressly approved by Dogtra will void the warranty, and may void the user's authority to operate the equipment.

Please do not tamper or modify the unit.

TROUBLESHOOTING GUIDE

1. The transmitter has no range or the BALL TRAINER PRO does not launch when the dog is farther away.

- The range indicated on the unit's box is for flat terrain. Heavy brush, trees, hills, or moisture may affect the range of your unit. For the best range, hold the transmitter vertically above your head, and/or try moving to higher ground.
- Any electrical conductors may affect the range, such as cars, metal structures, and radio towers. For best results, operate the BALL TRAINER PRO away from these items.
- Do not put the transmitter in your pocket as it will shorten the range by blocking the signal to the receiver.

2. When do I need to replace and recharge the batteries in the BALL TRAINER PRO?

- If the unit is not activating or the LED indicator light does not turn on, the batteries may need to be replaced or recharged. The overall battery life will depend on the usage.
- The receiver's LED indicator light will go from green to amber to red. When the LED indicator light shows red, the battery needs to be recharged.
- The transmitter battery will need to be replaced if the green light blinks on its own without being pressed.

3. The transmitter battery will need to be replaced if the green light blinks on its own without being pressed. How do I clean the BALL TRAINER PRO?

- To clean the BALL TRAINER PRO, make sure that the battery covers are closed and fully sealed. Wipe down the unit with a damp cloth. Make sure the unit is completely dry before use.

4. Why types of balls can I use with the system?

- You may use Dogtra' authorized balls, tennis balls, or balls with similar texture and size (diameter of 2.6 inches or 6.6 cm).

5. Why does the BALL TRAINER PRO turn off automatically?

- The BALL TRAINER PRO receiver automatically turns off after 3 hours of non-use to conserve battery power. To turn the BALL TRAINER PRO receiver on again, press the on/off button.
- Check the LED indicator light. If the LED indicator is red, recharge the battery in the BALL TRAINER PRO.
- If the above does not resolve your issues, contact Dogtra customer service at info@dogtra.com or (888) 811-9111.

DOGTRA PRODUCT WARRANTY

LIMITED WARRANTY

For Dogtra Products Purchased from Dogtra Authorized Dealers

One-Year Warranty

Except as otherwise provided below, Dogtra warrants to the original retail purchaser (“You”) that its Dogtra products shall be free of defects in materials and workmanship for a period of one (1) year from the date of purchase (“Warranty”). The Warranty covers the cost of repair (parts and labor) or replacement (if repair is not feasible) of a defective Dogtra product during said one-year period. For such repaired or replaced products, the remaining portion of the original warranty period, or ninety (90) days, whichever is longer, shall apply. Dogtra, at its sole discretion, shall determine whether to repair or replace a product covered by the Warranty.

Warranty Conditions

The Warranty is not transferrable and applies to your Dogtra product only if:

- (1) You are the original retail purchaser of the product,
- (2) You bought the product from a Dogtra authorized dealer, and
- (3) You present a receipt or other proof of purchase showing a valid purchase date, the name and address of the authorized dealer, and the purchased product identified by model and/or serial number.

Warranty Exclusions

The Warranty does not cover damage, loss, or deterioration to your Dogtra product caused: by misuse, neglect, abuse, or other improper handling of the product; by failure to follow use or care instructions; by use of the product for other than its intended purpose; by accident or natural forces such as fire or flooding; or by normal wear and tear such as scratches to the product surface.

The Warranty also does not cover Dogtra products that: are purchased from nonauthorized dealers; are purchased outside of the United States or Canada; have been damaged during shipment (even if Dogtra paid or arranged for shipping); have been modified or tampered with in any manner; are opened or repaired by anyone other than Dogtra; or have serial numbers that have been altered or defaced.

Sole Warranty

This Warranty is the only warranty offered by Dogtra for its Dogtra products. Other than said Warranty, Dogtra makes no other representations or warranties whatsoever regarding its products, whether oral or in any product manual, on any packaging, on any website, or in any other written material. No dealer of Dogtra products, nor any employee or agent of Dogtra, is authorized to make any additions, changes, or extensions to the Warranty. Dogtra, at its sole discretion and at any time, reserves the right to modify the Warranty

DISCLAIMER OF OTHER WARRANTIES

THE FOREGOING WARRANTY IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. DOGTRA DISCLAIMS ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Remedies

Dogtra’s liability is limited to the cost of repair or replacement of the Dogtra product under Warranty. Any claim or action to enforce the Warranty must be commenced within thirty (30) days of the Warranty’s expiration for your product. Dogtra will not be liable for any indirect, incidental, special, consequential, or similar damages based on breach of warranty, breach of contract, negligence, strict tort, or any other legal theory related to Dogtra and its products. Damages that Dogtra will not be responsible for include, but are not limited to: loss of income or profits; loss of revenue or savings; loss of use of the product or associated products; cost of any substitute products or services; inconvenience, downtime, or any other time; loss of goodwill; claims of third parties including customers; and damage to property.

Legal Rights May Vary By State or Jurisdiction

The Warranty gives You specific legal rights, and You may also have other rights which vary by state or jurisdiction. Some states or jurisdictions do not allow certain limitations of implied warranties or of incidental or consequential damages or other remedies, so certain of the foregoing limitations may not apply to You.

If any portion of the Warranty is held by a court to be invalid or unenforceable, the remaining portions of the Warranty shall remain in full force and effect and shall in no way be affected or invalidated, and the invalid or unenforceable portion shall be modified so as to most nearly achieve the intent of the Warranty.

Product Registration

Dogtra recommends that customers register their products as soon as possible after purchase. Product registration will facilitate any future warranty service. You may also receive useful information and updates about your existing and future Dogtra products. To register your product, visit **[www.dogtra.com/ product-registration](http://www.dogtra.com/product-registration)**. If your product is not registered with Dogtra, You will be required to provide a receipt or other proof purchase (as provided above) to qualify for warranty service.

How to Obtain Warranty Service

Should your Dogtra product require warranty service, please contact Customer Service by phone or email for a warranty evaluation (see below for contact information). Upon approval of your warranty work, Dogtra will repair or replace (at Dogtra's election) your product without charge for labor or parts. You are responsible for shipping, including cost, of your product to Dogtra for warranty service. Dogtra will handle shipping, including cost, of the repaired or replaced product back to customers in the USA. Dogtra will not be responsible for shipping, including cost and/or applicable taxes or fees, for products sent to Canada. Such costs, taxes, or fees will be borne by the customer.

To register your product, **[visit www.dogtra.com/product-registration](http://www.dogtra.com/product-registration)**.

Dogtra Customer Service**22912 Lockness Avenue, Torrance, CA 90501**

(888) 811-9111

repair@dogtra.com

Mon – Fri, 8:00 AM to 4:30 PM (PST)

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