材质：157g铜版纸；
尺寸：240*600mm

说明书折叠方式，
必须保持"说明书"
在最上层。

使用说明书

第一步　第三步
第二步　第四步
第五步

PETKIT

FRESH ELEMENT 3
INSTRUCTION MANUAL

Please read the User Manual before using this product and store the User Manual in an appropriate place.

TABLE OF CONTENTS

3L   5L

Note: This User Manual can be used for the 3L and 5L versions of the PETKIT Fresh Element 3 Smart Pet Feeder.
Each is operated in the same way. This User Manual uses the 3L version as an example.

1

USER WARNING

• Thank you for purchasing the PETKIT Fresh Element 3 mart Pet Feeder. PETKIT works hard to improve the lives of pet owners and pets alike through the use of technology.
• Before using, please carefully read the User Manual. By setting up or using the device, you agree that you have already read and accepted the safety guidelines listed below.
• PETKIT is not responsible, nor does it accept any legal responsibility,for any accidents or losses caused by improper use of this device.
• PETKIT reserves the right to interpret and modify this notice.

USER SAFETY GUIDE

* Failure to follow the safety guide outlined below may result in device malfunction or other unexpected accidents.
• Only setup and use the device as instructed in the User's Manual.
• This device is not recommended for pets younger than 3 months.
• Please only use indoors.
• This device only uses a small amount of power, however it may still leak power if pets chew on the wire. Please guide the cat to use it correctly.
• Only use the provided power adapter. Otherwise, you may damage the device or cause a risk to safety.
• Please make sure the device is placed on a level surface. Do not overturn the device, or it may not function properly.
• Do not drop all items except pet dry food into the food storage container, or the device will not function properly, and it may even endanger the safety of the pet.

USER SAFETY GUIDE

• In order to prevent your pet from overturning this device, we recommend placing it in a corner or against a wall.
• When dispensing food, please do not obstruct the dispenser opening.
• It is forbidden to immerse or soak the main body of the device in water.
• If you plan on leaving this device unused and unmoved for long periods of time, use the power adapter to charge the device occasionally to avoid reducing the service life of lithium batteries.
• To avoid interfering with the scale function of the food bowl, do not place heavy items in the food bowl made of 304 stainless steel.
• Children should only be allowed to operate this device under the supervision of an adult.
• In order to avoid unnecessary damage or injury, only repair technicians should be allowed to repair this device.
• If you encounter any problems operating this device, please contact customer service at 400-087-0203.

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LIST OF COMPONENTS AND PARTS

*Before setting up your device, please make sure you have all the necessary parts.

304 Stainless Steel Food Bowl *1   Food Bowl Support *1   Main Device *1

Power Adapter *1   Desiccant *1   User Manual *1

3

PRODUCT SUMMARY

Wifi indication light
Food level indication light
Bowl reset button/ Wi-fi configuration button
Food dispenser opening

Buttons to open the lid
Sealing lid
Proximity sensors
Manual food dispenser button
Hold down to dispense food
Release button to stop dispensing food
304 Stainless Steel Food Bowl
Food Bowl Support

Food dispenser paddles
Silicone rubber paddles
Speaker

Food storage container lock

Note: In order to provide a better product, we will make periodic product enhancements. If the illustrations do not match what you see on the device, please refer to the device as standard.

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PRODUCT SUMMARY

Desiccant compartment
Place desiccant inside

Food storage container

Bottom

Power adapter port
Connect the power adapter

Reset button

5

QUICK SETUP (DEVICE SETUP)

❶ Connect the power adapter
Take out the power adapter cord and attach it to the power adapter port on the bottom of the main device.

❷ Device setup
1. Place the main device on a level surface.
2. Attach food bowl support to the main device. The magnet guides should ensure it connects in the appropriate location on the main device and the 304 stainless steel bowl is placed in the correct position.
(As shown in the illustration below)

Bottom

6

QUICK SETUP (OPENING THE TOP LID AND ADDING FOOD)

❶ Open the top lid
Pull the buttons on the top lid to both sides, then lift the top lid up and out.

❷ Insert Desiccant
Place the top lid on a level surface and open the desiccant compartment, lay the desiccant packet inside, then close the desiccant compartment.

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QUICK SETUP (OPENING THE TOP LID AND ADDING FOOD)

❸ Add Pet Food
Add pet food. (Do not exceed the Max line)
*Make sure the pellet size of the pet food is appropriate.

❹ Put the top lid back on
Pull the buttons to both sides at the same time, put the top lid back on.

❺ Manually dispense food
Hold down to dispense food
Release button to stop dispensing food.

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USING THE APP

1 Connect the App

Download the PETKIT App and complete your registration via the App. Go to the App's main page and follow the instructions to add the PETKIT Fresh Element 3 Smart Pet Feeder and connect your device.

Scan QR Code to download the "PETKIT" App

2 Use the App to remotely control food dispensing

Using the App, you can set a feeding schedule. The pet feeder will automatically dispense food each day based on your settings. When your pet has eaten, you will receive a notification. This can help you better control when your pets eat and how much they eat each time.

INDICATION LIGHTS

Indication Light	Status
Wi-fi light is blinking slowly	Device is offline, there is no internet connection
Wi-fi light is blinking quickly	Device is in the ready to connect Wi-fi state
Wi-fi light is on (constant)	Device is connected to the internet
Wi-fi light is off	Indicator is set to off
Food level indication light is on (constant orange light)	There is an insufficient quantity of food in the food container unit.
Food level indication light is blinking orange and green	The device is malfunctioning. Check the App for more information.
Food level indication light is off	The food level is adequate.
Food level indication light is blinking orange	Low battery warning

Wi-fi indication light

Food level indication light

CLEANING THE DEVICE

(This product does not come with a screwdriver. Screwdriver must be purchased separately.)

Scan QR code for an instructional video on how to clean the device

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CLEANING THE DEVICE

1 Unlock the food storage container

Press Ⓐ up until it is in the "🔓" position.

Ⓐ

Food storage container lock

2 Remove the food storage container

Take off the top lid, rotate the food storage container counter-clockwise to the end, and take it out upward.

CLEANING THE DEVICE

3 Remove the cover for the silicone rubber paddles

Turn over the food storage container. Press outward on Ⓑ. At the same time, rotate Ⓒ clockwise to the end, and take it off.

Ⓑ

Lock button for the cover for the silicone rubber paddles

Ⓒ

Cover for the silicone rubber paddles

Bottom of the food storage container

*Please let air-dry after washing and re-install the food storage container and food bowl one by one.

INSTALLATION GUIDE

1 Install the cover for the silicone rubber paddles

Line up the grooves, press down on Ⓒ and rotate counterclockwise until both of the "▲" are aligned.

Press and align

Ⓑ
Lock button for the silicone rubber paddles

CLOSE

Ⓒ
Covering for the silicone rubber paddles

Bottom of the food storage container

2 Place the food storage container back into the device

Align the "🔓" symbol on the food storage container with the "🍗" symbol on the outside of the main device, then place down the food storage container.
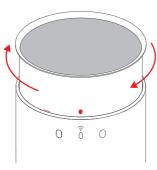

3 Rotate the food dispenser paddles

If the food storage container does not sink down into position, rotate Ⓓ until the "🔓" symbol sinks down.
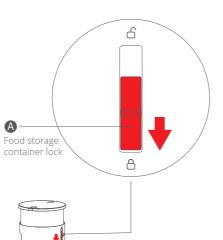

Ⓓ
Food dispenser paddles

INSTALLATION GUIDE

4 Rotate the food storage container

Rotate the food storage container until the "●" symbol is aligned with the "🍗" symbol.

5 Lock the food storage container

Press down on Ⓐ until it is in the "🔒" position. Put on the top lid and make sure the rest of the device is properly set up.

Ⓐ

Food storage container lock

FAQ

I. After connecting the power cable, the device does not show any response.

The device has a lithium battery. If the battery is completely depleted, the device will charge the battery first before powering on. Please wait for 10 minutes, and the device should return to functioning as normal.

II. If I don't plan on using the product for an extended period of time, how should I turn it off?

The device has a lithium battery. If you do not need to use the device for an extended period of time, you must turn the device off yourself. At the same time, hold down the bowl reset button together with the manual food dispenser button for 5 seconds. After you hear relevant voice notification, you can let go. The next time you use the device, all you need to do is plug in the power adapter cord, and it will turn on automatically.

III. How to maintain the built-in lithium battery?

We do not recommend relying only on the lithium battery for power when using the device. If the lithium battery is almost depleted, make sure to charge it again immediately, or it may negatively impact the lifetime of the battery. Make sure to charge the battery at least once every 6 months if you are not otherwise using the device.

IV. How do I use the food bowl reset button?

Press the food bowl reset button once to reset the weight in the food bowl. Usually, you'll need to reset the food bowl weight once you've put it back in place after each cleaning.

V. Reset button:

Use a pen or other pointed object to press reset button, and hold it down for 10 seconds to restart the device.

VI. Questions about the steel food bowl

1. There are spots of color on the device (Explanation: a protective powder is applied to the devices when they are being shipped out from the manufacturing plant. If not cleaned off before use, they may leave yellow marks or darker materials, for example.
   Solution: Use warm water, white vinegar, and a soft cleaning cloth or scouring pad to clean the inside and outside of the device.)
2. Rust on the product (if the surface of the product is not properly cleaned, or there is food residue, it is easy to form rust on the surface in case of long-term contact with water.
   Solution: Before and after using the device, thoroughly clean the device. If it is not used for a long time, it should be dried and stored in a cool and dry place.)
3. Questions about magnets (Explanation: 304# material stainless steel is not normally magnetic. However, during the manufacturing process, due to technological needs, the stretching process results in material magnetism [weak magnetism]. Especially in the position of high tensile stretch, it is easy to produce magnetism, which is a normal phenomenon.)

BASIC SPECIFICATIONS

Product Name	PETKIT FRESH ELEMENT 3
Product Code	P560 (3L) / P560 (5L)
Total dimensions	337*223*286mm (3L) / 337*223*348mm (5L)
Intended uses	For cats and small breed dogs
Product weight	2.8kg (3L) / 3kg (5L)
Wireless connectivity	Wi-fi
Rated voltage	6V/DC
Rated power	6W
Batter capacity	2600mAH

HARMFUL SUBSTANCES

Name of component	Harmful Substances					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr6+)	Polybrominated biphenyl (PBB)	Polybrominated diphenyl ether (PBDE)
Printed Circuit Board	X	O	O	O	O	O
Plastic	O	O	O	O	O	O
Metal	X	O	O	O	O	O
Battery	X	O	O	O	O	O
Accessories	X	O	O	O	O	O

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and ; (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC warning:

- English:
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

- French:
Le présentappareilestconforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitationestautorisée aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareildoit accepter tout brouillageradioélectriquesubi, mêmesi le brouillageest susceptible d'encompromettre le fonctionnement.

The device has been approved for use in EU countries and is therefore provided with the **CE mark.** All necessary documentation is available on the website: www.electric-collars.com Changes to technical parameters, properties and printing errors reserved.

Service center and distribution

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