Bark Collar

User Manual

Model BC02
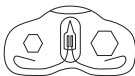
Please read the manual carefully before using

Package Contents

❶ Bark Collar

❷ Test Light Tool

❸ Contact points

❹ Silicone Caps

❺ Charging Cable

❻ User Manual

Mode

Power Button

Microphone

USB C Charging Port
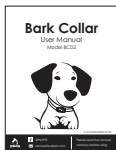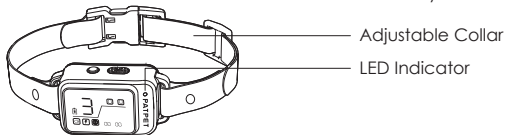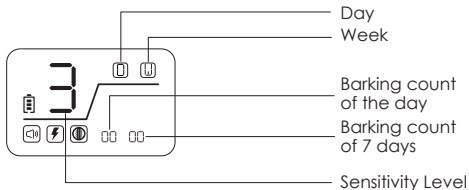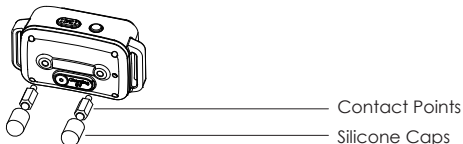
Contact Points

Silicone Caps

Day

Week

Barking count of the day

Barking count of 7 days

Sensitivity Level

Adjustable Collar
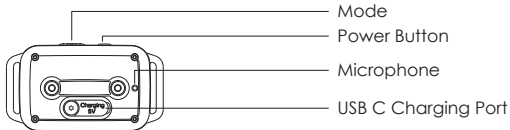
LED Indicator

WARNING

Do not use for the aggressive dog. This product is not use for the aggressive dogs because they can cause severe injury to their owners and others. If you are not sure if this product is right for your dog, please check with your veterinarian or certified trainer.

CAUTION

Risk of skin damage.
If the collar wear too long or make it too tight on the pet's neck might cause the skin damage from redness to pressure ulcers. This condition is commonly known as bed sores.
Avoid leaving the collar on the dog for more than 8 hours a day.
Please reposition the dog's collar for every 1-2 hours daily if it is possible to avoid the damage on the dog's skin.
If a rash or sore is found, discontinue using the collar until the skin has healed. If the condition persists for more than 48 hours, see your veterinarian.

This product is not a toy. Please keep away from children.
This product is only for use with dogs.

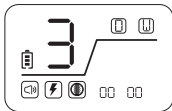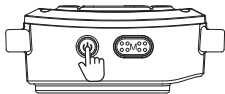## 1 Charge the Bark Collar
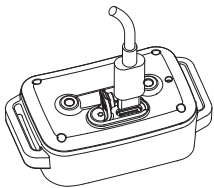
USB C Charging Port

The battery icon varies, the screen turns off after 5s, the red indicating light will be always on.

The indicating light will be always on and the battery icon stops varying when charging is over.
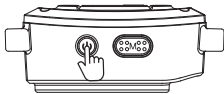
2 Turn on the collar

Press and hold the power button for 2 seconds to turn on the bark collar.

Note: The screen will turn off when no button pressed after 15 seconds.

3 Turn off the collar

Press and hold the power button for 2 seconds to turn off the bark collar.

How to Adjust the Sensitivity Level
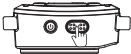
The sensitivity grade number varies each time you press the power button, from 1 to 5. The lager the grade, the more sensitive the collar will act.

Mode	Barking Times	Functional Feedback
1-5	1	The first bark is detected--- sound and vibration delivers simultaneously
	2	Detected the second bark --- sound and vibration, with static at 1 grade.
	3	The third bark is detected --- sound + vibration + electric static shock 2 grade.
	4	The fourth bark is detected --- sound + vibration + electric static shock 3 grade.
	5	Detected the fifth bark --- sound + vibration + electric static shock 4 grade.

Custom Mode	Barking Times	Functional Feedback
	6	Detected the sixth bark---sound+vibration+electric shock 5 gears (the electric shock is the highest gear).
	6 voices later	After 5 consecutive electric shocks (reaching step 6), the machine will enter the protection state. Whether the dog is barking or not, the machine will stop acting for 30 seconds and will display "P".
	Cautions	After 5 consecutive electric shocks (reaching step 6), the machine will enter the protection state. No matter whether there is barking within 30 seconds, the machine will not act, and the display will display "P". Wait for 30 seconds or press any key to exit the protection state, and then automatically return to the first step setting.

How to Turn Off Shock

Press the Mbutton to switch shock function, you may notice the shock button varies when you press the M button. If the icon exists, it means the shock is on.

Shockless mode	barking frequency	Function Feedback
Turn off stimulation	1	The buzzer beeps 1 time + vibrates 1 gear, and starts timing at the same time.
	2	2 beeps + 2 vibrations
	3	3 beeps + 3 vibrations
	4	Buzzer once for 1 second + vibration for 3 grade.
	5	Buzzer once for 2 seconds + vibration for 3 grade.
	6	Buzzer once for 3 seconds + vibration for 3 grade.

How to Observe Barking Records

"D" shows the number of barking times of the day, and each bar lights up to indicate that the dog barks 5 times. The digital record is based on the actual number of barking times, and the number stops calculating after 99 times.

"W" shows the number of barking times per week, and each bar lights up to indicate that the dog barked 20 times. The digital record is based on the actual number of barking times. stops calculating after 99 times.

Note:

1. Press the "M" button/"power button" at the same time for 3 seconds to restore the factory settings, and the record of barking times will be cleared.

2. When it is turned on for more than 24 hours, the barking data of "D" will be automatically cleared for the day.
3. When it is turned on, it will record the number of barking times from 1 to 7 days. When it reaches the 8th day, the data of the first day will be subtracted. The number of barks from days 2-6 is retained and added to the number of barks from day 8, and so on.

# How to Find the Optimal Level for Your Dog

Follow the steps below to find the best level:
1. Start from sensitivity level 1 to see the reaction of the dog when it barks.
2. Gradually increase the sensitivity until your dog responds reliably.
3. If your dog still does not respond at sensitivity level 5, check "Installing the Anti-Bark Collar" (p. 13). If your dog has long or bushy hair, a long contact point is installed, or the hair around the contact point needs to be trimmed. If the "contact point" is not in contact with the dog's skin, no static irritation will occur.
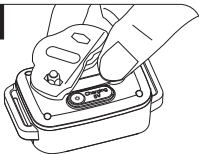
NOTE: If you have taken all of these steps and the dog is still unresponsive, see "How to Use the Test Light Tool" on page 12.
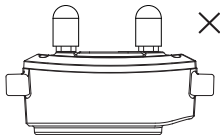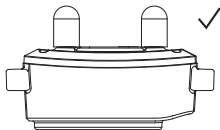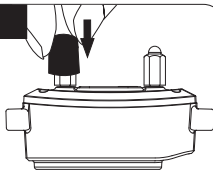
How to Install Contact Points
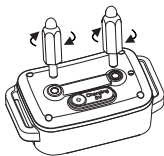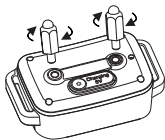
How to Use the Test Light Tool

1. Turn on the electric shock mode, select "5" gear to enter the test.
2. Put the lamp test tool vertically on the 2 contact points, make sure the metal wire directly touches the top of the 2 points.
3. Say "WO WO" to the microphone, and the device responds to the buzzer and vibration functions when the first sound is detected. The test light will come on after the 2nd tone is detected.
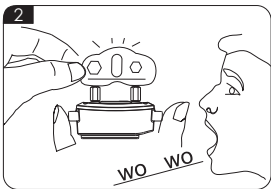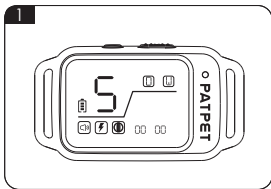
NOTE: For dogs with shorter coats, use 2 contact points and install the conductive silicone caps on the contact points to make them softer, which may be better for your dog's skin.
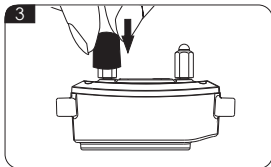
Wearing a Bark Collar

The point of contact must be in direct contact with the dog's neck skin. Check the tightness of the collar by inserting 2 fingers firmly between the collar and the neck.

How to Adjust the Collar

Frequently Asked Questions

Q: Why does the product not work when the dog barks?
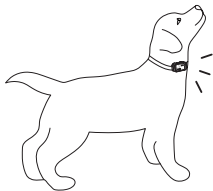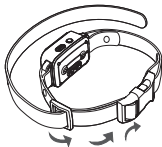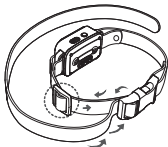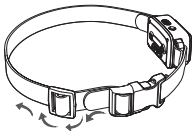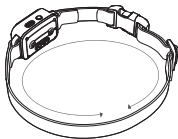A: Please first make sure the product is snug, but loose enough that one finger can be placed between the strap and the pet's neck, some dogs bark very weakly, in this case, you need to turn up the sensitivity level. There may also be a small chance that a thick coat around the neck will reduce the barking sensation. Trim the coat close to the area where the product will be placed.

Q: Why is it sometimes triggered when the dog does not bark in a noisy environment?
A: Although we have optimized the bark detection to the best, some ambient noises may have a frequency similar to the bark and there may be a small chance of activating the product. Please lower the sensitivity level.

Q: Can it be used when there are other dogs playing?
A: Dogs bark and get excited when they are playing. For your pet's comfort and safety, we do not recommend using this product in such environments.

Q: How do I know if I can use this product for my dog?
A: This product is specially designed for healthy dogs over 6 months old. Most importantly, this product should not be used on unhealthy or aggressive dogs, please consult your veterinarian or certified trainer if you are unsure whether this product is suitable for your pet.

Q: Will my dog stop barking completely?

A: The anti-bark collar effectively and humanely stops all barking when worn and should only be worn during periods of unwanted barking.

Q: Is the anti-bark collar safe and humane?

A: Yes, anti-bark collars are designed to get your dog's attention, not punish him. However, the initial static shock correction may scare your dog.

Q: Are bark collars waterproof?

A: The bark collar is IPX7 rainproof, please keep the bark collar away from water.

Troubleshooting

Q: My dog keeps barking and the anti-bark collar is not working.

A: Please check whether the power of the device is sufficient, make sure the device is turned on, check whether the contact point of the collar is close to the dog's skin, and check whether the microphone hole is blocked. Sensitivity level adjustment 5, if the problem is still not solved, please feel free to contact us at service@patpet.com. We will do our best to help you.

Warranty

1-Year Warranty

The original purchaser of the unit has a 1 year limit warranty. Warranty starts from the date of purchase. Parts and labor are covered for warranty repair services during the first year. After the first year, the limited lifetime warranty covers parts only and excludes labor and accessories. Accessories such as straps and batteries are covered for the first year only. All incurred freight charges, parts costs after the first year, and labor costs associated with out-of-warranty repair work are the customer's responsibility.

Not Covered Under Warranty

We DO NOT offer warranty for products that have been bought secondhand or were resold. Issues of replacement and refunds on units purchased in less than 30 days from an authorized dealer must be addressed to the dealer directly. If the products purchased from an authorized dealer are 30 days after the date of purchase, please send the units to us for service and repair.
We DO NOT cover the cost of repairs and replacements due to misuse by the owner or dog, improper maintenance, and/or lost units. The warranty is void if the unit has been

altered or an unauthorized person has damaged the unit while attempting repair work.

maintenance work procedure

If the unit malfunctions, refer to "Troubleshooting" (p. 16) in the manual before sending it in for service. A copy of the sales receipt showing the date of purchase may be required before warranty work can begin. Please include a short note outlining the explanation of the problem and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address.

PATPET

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✉ service@patpet.com

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📞 1-855-888-9922 (Mon-Fri, EST 9:00-17:00)

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   Shajing Street, Baoan District, Shenzhen, China

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MADE IN CHINA

装订方式	骑马钉	尺寸	80(宽)mm*100mm(长)	颜色	四色+哑油
名称	BC02说明书PATPET版	材质	128g双铜单色印刷+印哑油	版本日期	2023年11月01日

The device has been approved for use in EU countries and is therefore provided with the **CE mark.** All necessary documentation is available on the website: www.electric-collars.com Changes to technical parameters, properties and printing errors reserved.

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