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Asennusopas  
Installationsguide  
Monteringsinstruksjoner  
Installationsvejledning  
Руководство по установке  
Installation Guide

Staywell® iso kissa / pieni koira lemmikin ovi

Staywell® Husdjursdörr för stora katter/liten hund

Staywell®-kæledyrluke for stor katt / liten hund

Staywell® kæledyrslem til store katte/små hunde

Дверца для маленьких собак/больших кошек Staywell®

Staywell® Big Cat / Small Dog Pet Door



Lue tämä opas kokonaan ennen kuin aloitat.

Läs hela handboken innan du använder apparaten.

Les hele bruksanvisningen før du starter.

Læs hele denne vejledning før brug.

Перед началом эксплуатации полностью прочтите настоящее пособие.

Please read this entire guide before beginning.

**200**  
Series  
Serien  
Series  
Серия  
Series

## IMPORTANT SAFETY INFORMATION

Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

### **⚠ WARNING**

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

### **⚠ CAUTION**

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

### **NOTICE**

NOTICE is used to address practices not related to personal injury.

### **⚠ WARNING**

- When children are present in the home, it is important to consider the pet door during child proofing activities, the pet door may be misused by a child resulting in the child accessing potential hazards that may be on the other side of the pet door. Purchasers/Homeowners with swimming pools should ensure that the pet door is monitored at all times and that the swimming pool has adequate barriers to entry. If a new hazard is created inside or outside of your home, which may be accessed through the pet door, Radio Systems Corporation recommends that you properly guard access to the hazard or remove the pet door. The closing panel or lock, if applicable, is provided for aesthetic and energy efficiency purposes and is not intended as a security device. Radio Systems Corporation will not be liable for unintended use and the purchaser of this product accepts full responsibility for oversight of the opening it creates.

- Power Tools. Risk of severe injury; follow all safety instructions for power tools. Be sure to always wear proper safety equipment.

### **⚠ CAUTION**

- The user, prior to installation, must become familiar with all building codes that may affect the installation of the pet door and determine, along with a licensed contractor, its suitability in a given installation. This pet door is not a fire door. It is important for the owner and contractor to consider any risks that may be present inside or outside of the pet door, and any risks that may be created by subsequent changes to your property and how they may relate to the existence and use, including misuse of the pet door.

- Be sure to use heavy scissors for cutting the tunnel extension pieces.
- If cutting a metal surface, be aware of sharp edges to prevent injury.

### **NOTICE**

- Keep these instructions with important papers; be sure to transfer these instructions to the new owner of the property.
- If homeowner's door or other application is not level, the pet door must be marked level to swing properly.
- When applying cutting template there should be a minimum of 75 mm between the bottom and sides of the door and the outer edge of the template to maintain the structural integrity of the door.
- Use a manual screwdriver to tighten screws. Do not overtighten. Overtightening can warp the pet door frame.
- It is not possible to cut holes in tempered or double pane glass except at the time of manufacture. Consult a professional glazier or glass manufacturer to install the pet door in a glass door or window.

## Your PetSafe® Pet Door...

Thank you for choosing PetSafe®. Our mission is to be the most trusted brands in the pet ownership experience. We want to ensure your pet's safety by providing you with the products and techniques to create the most comfortable lifestyle for your pet. If you have any questions, please contact the Customer Care Centre. For a listing of Customer Care Centre telephone numbers, visit our website at [www.petsafe.net](http://www.petsafe.net).

To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Centre, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).



Cat



Fits glass windows & doors, single and double glazed\*



Fits PVC/uPVC/metal



Fits patio/sliding doors\*



4-way locking system



Small Dog



Fits wooden doors



Fits brick walls



Tunnel included is suitable for most thickness of doors

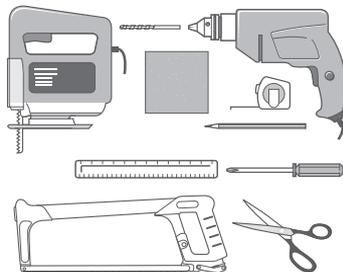
All PetSafe® pet doors are suitable to fit any door, wall or partition although additional materials and competent DIY skills may be required.

\* It is not possible to cut holes in toughened glass or double glazed units except at the time of manufacture. Please consult a glazier.

**Before installing your pet door please read the following step-by-step instructions carefully.**

## Tools required

- Pencil
- Ruler
- Jig or Keyhole Saw
- Drill
- 13 mm (1/2") drill bit
- Screwdriver
- Tape measure
- Sand paper
- Scissors
- Hacksaw or screw cutter
- Silicone adhesive (optional)
- Duct tape (optional)



## Measurement and marking

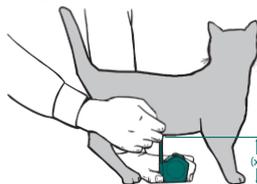
Measure the belly height of your pet (x). This is usually 100 mm to 150 mm (**Fig. 1**).

Mark this measurement on the outside of your door and draw a straight horizontal line (**Fig. 2**).

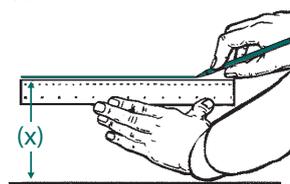
**Please bear in mind that this line is eventually where the bottom of the hole you cut in your door will be. The frame of the pet door will be slightly lower. If necessary, this line may have to be raised slightly to account for this.**

When applying cutting template there should be a minimum of 75 mm between the bottom and sides of the door and the outer edge of the cutting template to maintain the structural integrity of the door.

**FIG. 1**



**FIG. 2**



## Cutting a hole for your pet door

### a) In Wood and PVC/uPVC/Metal



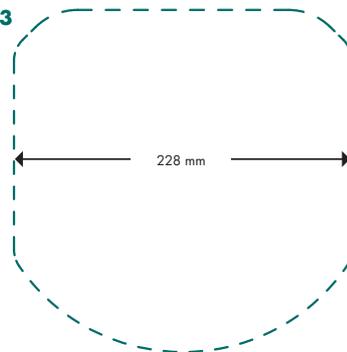
Wooden doors

The pet door requires a cut-out with a width of 228 mm (**Fig. 3**).



PVC/uPVC/Metal

**FIG. 3**



**Not to scale - for best results you should refer to the enclosed cutting template.**

## b) In Walls



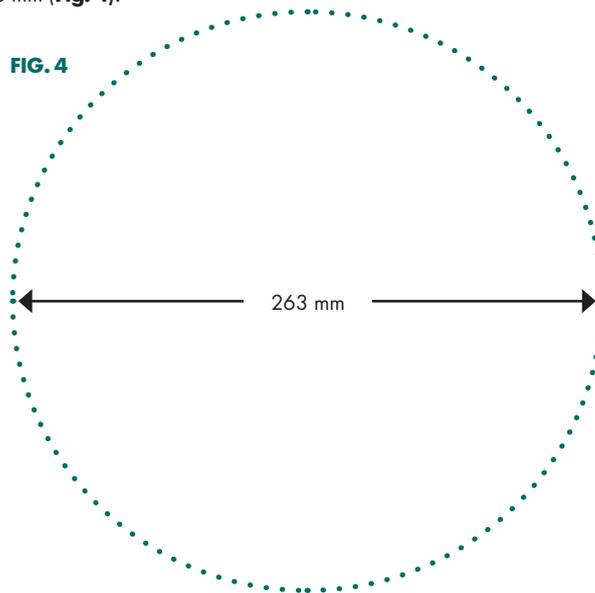
Follow the instructions for “Wood and PVC/uPVC/Metal” by using the enclosed cutting template. Please note that additional tools, materials and competent DIY skills may be required.

## c) In Glass



\* It is not possible to cut holes in toughened glass or double glazed units except at the time of manufacture. Please consult a glazier.

The pet door requires a circular cut-out with a diameter of 263 mm (Fig. 4).



**Not to scale - for best results you should refer your glazier to the enclosed cutting template.**

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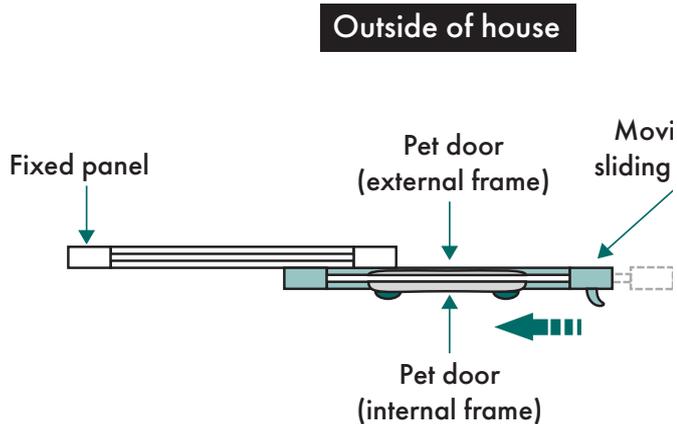
## d) In Patio/Sliding Doors Patio/sliding doors\*

\* It is not possible to cut holes in toughened glass or double glazed units except at the time of manufacture. Please consult a glazier.

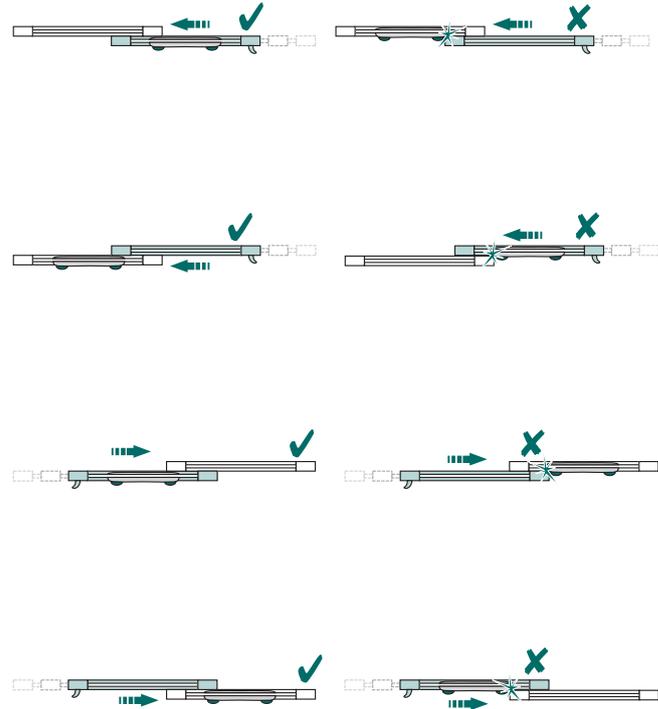
Follow the instructions for "Glass" by referring your glazier to the enclosed cutting template.

The position that the pet door is fitted will depend on the way your patio/sliding doors open.

**Example only:**



Select the right fitting for YOUR patio/sliding doors:

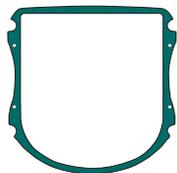


## Optional Tunnel Fitting

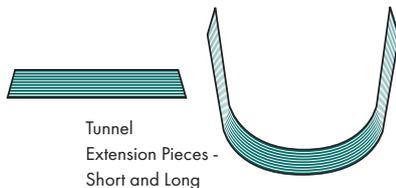


Optional tunnel

If required, the optional tunnel should be fitted at this stage. Use the tunnel to bridge the gap between the external and internal frames to form a short extension for your pet door.



Tunnel Template

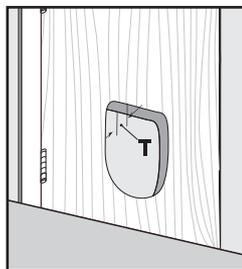


Tunnel  
Extension Pieces -  
Short and Long

Measure the thickest part (**T**) of your cut-out. Note this measurement (**Fig. 5**).

Depending on the thickness of your door, you may not need the tunnel template and tunnel extension pieces or the tunnel extension pieces may need to be trimmed for your installation. Use the "Tunnel Extension Pieces Cutting Guide" (**Chart 1**) to determine this.

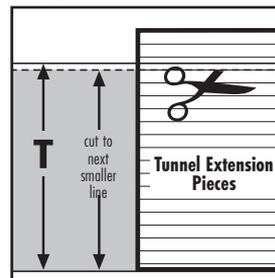
**FIG. 5**



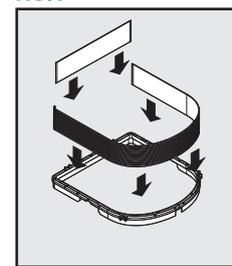
**CHART 1**

Tunnel Extension Pieces Cutting Guide	
Cut-Out Thickness ( <b>T</b> )	Tunnel Extension Pieces Cutting Instructions
5 mm to 13 mm	DO NOT use tunnel extension pieces and tunnel template.
13 mm to 44 mm	If cut-out thickness ( <b>T</b> ) does not line up with a groove on the tunnel extension then cut to next groove that is smaller than the cut-out thickness ( <b>T</b> ) (See <b>Fig. 6</b> ). Use tunnel template and tunnel extension pieces.
44 mm to 51 mm	No cutting of tunnel extension pieces is needed. Use tunnel template and tunnel extension pieces.

**FIG. 6**



**FIG. 7**

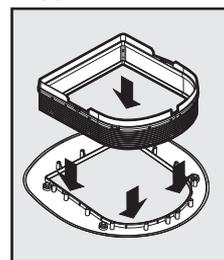


Insert the long tunnel extension into channel of "U"-shaped section of tunnel template. Insert the short tunnel extension into channel of straight section of tunnel template (**Fig. 7**).

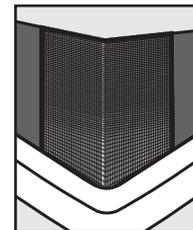
Turn over assembled tunnel and insert tunnel extension pieces of assembled tunnel between frame posts and lip on flap opening of external frame (frame without the flap). Tunnel template should be facing up (**Fig. 8**).

**OPTIONAL:** Use duct tape in the corners of tunnel extension pieces to help secure in place and to improve weather resistance (**Fig. 9**).

**FIG. 8**



**FIG. 9**



## Fitting your pet door

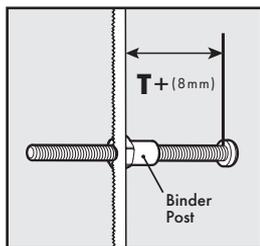
Your PetSafe® pet door is fitted with the red 4-way locks on the inside of your house.

Before installing the pet door, you need to determine which screw length is needed for your installation. Depending on your door thickness, the screws may need to be trimmed with a hacksaw or screw cutter. If the screws are too long, the blanking plugs will not fit. Use the "Screw Selection Guide" (**Chart 2**) to select which screw to use and if it needs to be trimmed for your installation.

CHART 2

Screw Selection Guide		
Screw Length	Cut-Out Thickness (T)	Trimming Instructions
15 mm screw 	5 mm to 14 mm	No trimming needed.
37 mm screw 	14 mm to 27 mm	Trim screw to door thickness (T) + 8 mm ( <b>Fig. 10</b> ).
	27 mm to 36 mm	No trimming needed.
53 mm screw 	36 mm to 43 mm	Trim screw to door thickness (T) + 8 mm ( <b>Fig. 10</b> ).
	43 mm to 51 mm	No trimming needed.

FIG. 10



To trim screw, insert binder post onto end of screw to protect thread. Using the binder post as a guide, cut screw to correct length with a hacksaw or screw cutter (**Fig. 10**). After cutting to length, remove the binder post to clean screw threads. Repeat process with remaining screws.

**OPTIONAL:** If the door cut-out thickness (T) is 25 mm or more, insert the screw guides into the screw holes on the backside of the internal frame (frame with flap and 4-way locks) (**Fig. 11**). The screw guides help guide the screws through the screw holes from the internal frame to the external frame.

FIG. 11

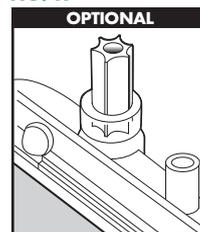
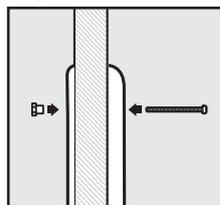
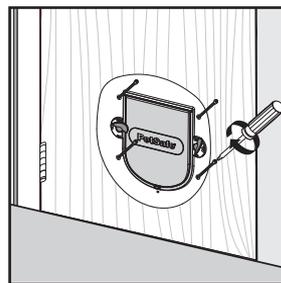


FIG. 12



Place external frame (with assembled tunnel if needed for your installation) into cut-out. Next, place internal frame into cut-out aligning with external frame. Insert binder posts into screw holes in external frame from back of door (**Fig. 12**). Hold binder post in place and insert appropriate length screw into screw holes in internal frame.

FIG. 13

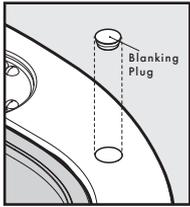


**Helpful Tip:** Look through screw holes to help align internal and external frames.

Use a screwdriver to evenly tighten screws throughout frame (**Fig. 13**). After tightening screws, check to make sure flap swings freely and moves back to the center to meet magnet on bottom of internal frame. It may be necessary to adjust screws to make sure frames cover cut-out and the flap swings freely.

**NOTICE:** Use a manual screwdriver to tighten screws. Do not overtighten. Overtightening can warp the pet door frame.

**FIG. 14**



Insert blanking plugs into screw holes in internal and external frames for a polished look (**Fig. 14**).

**OPTIONAL:** Apply silicone adhesive inside threshold where frames, tunnel extension pieces, and tunnel template meet for weather resistance.

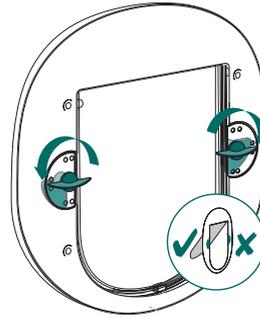
## Using the 4-way locking system



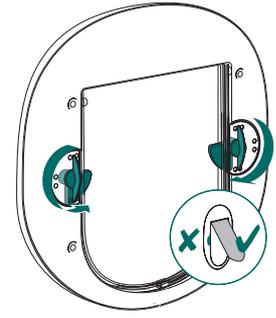
Your PetSafe® pet door is fitted with the red 4-way locks on the inside of your house.

The 4-way locks allow you to control your pet's access in and out of your home.

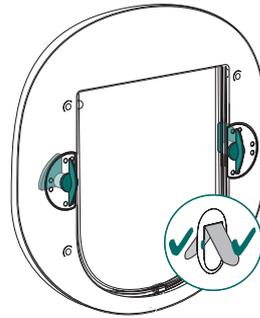
It is a good idea not to use the 4-way locks until your pet is thoroughly familiar with using the door. Your pet may become confused as to why you have installed it.



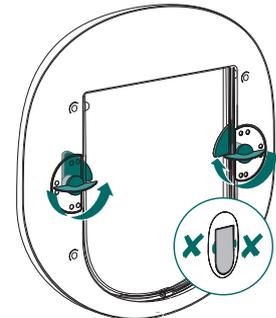
• Out only



• In only



• In or out



• Fully locked

## Training your pet to use the pet door

Most pets will learn to use the pet door almost at once but there are a few who may be a little nervous at first. The following tips will help your pet to take full advantage of the outdoor freedom and indoor comfort - which you want for your pet – and which your new pet door provides.

The most important rule is to be patient with your pet. Don't be in a hurry. Let your pet work out for itself that it can go in and out of doors. Don't force it through the flap or it may become frightened.

Many pet owners install pet doors when they move house. If this applies to you, make sure that your pet is familiar with his or her surroundings before you fit the pet door. Take it on supervised trips outdoors on a lead and make sure it also feels secure and comfortable in its new indoor environment. Cats especially can develop long lasting fears in unfamiliar surroundings.

Once you have installed your pet door, leave the flap open for some time. You can do this by using a long strip of masking tape; open the flap and use the tape to keep it held open by fixing the other end of the tape to the surface above. Make sure that the fixing is secure so that the flap can not fall down accidentally. Let your pet become familiar with it and go in and out freely.

Establish a motive for your pet to use the door. For cats, a good one is food. First feed the cat near the door, inside and then near the door outside. Repeat as often as you need to. Most cats, especially kittens, also have a strong urge for freedom, perhaps to hunt. Cats are also social creatures - they enjoy the company of other cats. This can be another reason for them to explore outside.

Dogs can be trained to use the pet door in a matter of hours. Dogs respond to encouragement, repetition and especially play, so why not use the door as part of a game? E.g. throwing a ball through the pet door. Pat and congratulate the dog when the pet door is used

appropriately. Repeat several times congratulating the dog every time he uses the pet door.

If this is something new to your pet, it may take some patience to teach your pet how to use it. When your pet makes progress give them a lot of praise - they've earned it!

## Replacement Flap Fitting Instructions

1. From the inside of the house, ensure that the 4-way locks are in the off position (to allow entry and exit).
2. Firmly but carefully, prise the hinges on the flap from the inside of the frame. You may find it easier to remove the pet door from your door to do this. If so, you should remove the blanking plugs to reveal the screws and binder posts, which you should unscrew. Once removed, the inside frame will come away from your door and the flap can be removed.
3. Insert the new flap into the inside frame ensuring that the word PetSafe® reads from left to right.
4. If necessary, reposition the pet door frames, into the hole in your door and use the screws and binder posts to clamp and secure firmly back into place. Be careful not to overtighten the screws. Re-cover the screw holes with the blanking plugs.
5. Finally, reposition the 4-way locks to the desired setting.

Replacement flaps are available online at [www.petsafe.net](http://www.petsafe.net) or by contacting the Customer Care Centre. For a listing of Customer Care Centre telephone numbers, visit our website at [www.petsafe.net](http://www.petsafe.net).

## Cleaning the pet door

Your pet door is constructed in the highest quality material with a toughened flap and has been designed to last for many years.

To maintain its appearance, occasional wiping with a damp cloth is all that is necessary.

## Terms of Use and Limitation of Liability

### 1. Terms of Use

Use of this Product is subject to your acceptance without modification of the terms, conditions and notices contained herein. Use of this Product implies acceptance of all such terms, conditions and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care Centre together with proof of purchase for a full refund.

### 2. Proper Use

If you are unsure whether this Product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. Proper use includes, without limitation, reviewing the entire Operating Guide and any specific Caution statements.

### 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

### 4. Limitation of Liability

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the misuse of this Product. The Purchaser assumes all risks and liability from the use of this Product to the fullest extent permissible by law.

### 5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this Product from time to time. If such changes have been notified to you prior to your use of this Product, they shall be binding on you as if incorporated herein.

## Warranty

### Three Year Non-Transferrable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at [www.petsafe.net](http://www.petsafe.net) and/or are available by contacting your local Customer Care Centre: Radio Systems PetSafe Europe Ltd., 2nd Floor, Elgee Building, Market Square Dundalk, Co. Louth, Ireland.

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Kaikki PetSafe® lemmikin ovet sopivat kaikkiin oviin, seiniin ja tilanjakajiin, vaikkakin lisämateriaaleja saatetaan tarvita. Tämä tuote on suunniteltu sinun ja lemmikkisi mukavuudeksi. Ei ole mahdollista taata täysin kaikissa tilanteissa, etteivät muut eläimet käytä ovea. Radio Systems Corporation ei ota mitään vastuuta vahingoista tai haitoista, joita ei-toivotut, oven läpi päässeet eläimet aiheuttavat kodillesi. Hyväksyttävän vanhempien valvonnan tason säilyttämiseksi lapsia on valvottava koko ajan.

Alla PetSafe® husdjursluckor passar för alla dörrar, väggar och delning, även om ytterligare material kan komma att krävas. Den här produkten är utformad för din och ditt husdjurs skull. Det är inte möjligt att helt garantera att inga andra djur kommer in under några som helst omständigheter. Radio Systems Corporation påtar sig inget ansvar för skador eller olägenheter som orsakas av oönskade djur som tar sig in i ditt hem. I enligheter med god sed för alla föräldrar ska barn hållas under ständig övervakning.

Alle PetSafe® dører for kjæledyr er egnet for alle dører og vegger, selv om det kan være behov for å bruke annet materiale. Dette produktet er laget for å være enkelt for deg og kjæledyret ditt. Det er ikke mulig å garantere at det holder ute alle andre dyr i alle situasjoner. Radio Systems Corporation påtar seg ikke ansvar for eventuelle skader eller ubehagelighet forårsaket av uvelkomne dyr som kan få tilgang til hjemmet ditt. I tråd med etablerte standarder for sikkerhet i hjemmet, må barn holdes under oppsyn til enhver tid.

Alla PetSafe® kæledyrsdøre egner sig til montering i alle slags døre, vægge eller skillevægge, men ekstra materialer kan være påkrævet. Dette produkt er fremstillet med henblik på din og dit kæledyrs velbefindende. Det er ikke muligt at garantere, at alle andre dyr udelukkes under alle omstændigheder. Radio Systems Corporation påtager sig intet ansvar for nogen skade eller ulemghed, der kan være forvoldt af uønskede dyr, som måtte opnå adgang til dit hjem. I overensstemmelse med gældende standarder inden for forældreskab, bør der holdes øje med børn til enhver tid.

Все дверцы для домашних животных PetSafe® подходят для установки в любую дверь, стену или перегородку, хотя для установки могут потребоваться дополнительные материалы. Данное изделие разработано для вашего удобства и удобства вашего любимца. Невозможно полностью исключить доступ в дом других животных в любых обстоятельствах. Корпорация Radio Systems Corporation не несет никакой ответственности за любые убытки или неудобства, вызванные проникновением в ваш дом нежелательных животных. В соответствии с общепринятыми стандартами родительского попечения дети должны постоянно находиться под присмотром.

All PetSafe® pet doors are suitable for any door, wall or partition although additional materials may be required. This product is designed for the convenience of you and your pet. It is not possible to fully guarantee the exclusion of all other animals in all circumstances. Radio Systems Corporation will not accept liability for any damage or inconvenience caused by unwanted animals who may gain access to your home. In keeping with accepted standards of parental care, children should be supervised at all times.

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+353 (0) 42 942 1811

Rekisteröity muotoilu ja patentointi maailmanlaajuisesti  
Registered design och världsomfattande patent  
Registreret design og patentert over hele verden  
Indregistreret design og patenteret verden over  
Дизайн зарегистрирован и изделие защищено патентами во всем мире  
Registered Design and Patented Worldwide

The device has been approved for use in EU countries and is therefore provided with the **CE mark**. All necessary documentation is available on the website: [www.electric-collars.com](http://www.electric-collars.com)  
Changes to technical parameters, properties and printing errors reserved.

### **Service center and distribution**

Reedog, sro

Sedmidomky 459/8 101

00 Prague 10

Phone: +1 646 980 4569

Email: [info@electric-collars.eu](mailto:info@electric-collars.eu)