

# **YS300**

NO BARK COLLAR

## **Owner's Manual**

Please read this manual thoroughly  
before operating the YS300.

# IMPORTANT SAFETY AND PRODUCT INFORMATION

## WARNING

**Please read all safety and product information below before using your Dogtra product. Failure to follow these safety instructions could result in injury to you, your dog and others, or it could result in damage to your Dogtra product or other property.**

## PRODUCT SAFETY

### Training Methods

Dogtra products may be used with a variety of training methods. However, each dog may have a different reaction to training methods and to Dogtra products. Closely observe your dog when determining the right training method to use with your Dogtra product.

### Aggressive Dogs

Do not use Dogtra products with aggressive dogs as such dogs may react adversely and cause injury to people or other dogs. Seek the assistance of a dog-training specialist or veterinarian when dealing with aggressive dogs.

### Children

Dogtra products are not toys. Adult supervision and close attention are necessary when Dogtra products are used by or near children.

## PRODUCT DAMAGE

### Electrical Product

Your Dogtra product contains electrical components and batteries. Do not use or keep your product near heat or flammable sources. Such use or storage may damage your product and/or cause fire, explosion, injury, or property damage.

### Medical Device Interference

Dogtra products contain electrical and magnetic components that emit low level electromagnetic waves and radio frequencies. These electromagnetic waves or radio frequencies may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician or medical device maker before using your medical device with a Dogtra product. If you think that your Dogtra product is interfering with your pacemaker, defibrillator, or other medical device, stop using the Dogtra product.

### Inadvertent Activation

The digital microprocessor offers thousands of unique codes to eliminate frequency match-up with other Dogtra e-collars. The Constant button will automatically shut down after being held down for 12 seconds or more as a safety feature.

## **UNAUTHORIZED USE**

Your Dogtra product should be used only in a humane manner to train and educate your dog. Dogtra products are not intended for use in any other manner nor are they intended for use with other animals or with humans.

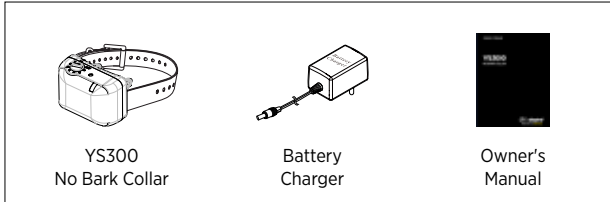
## **BATTERY**

Your Dogtra product contains batteries. Take care when removing and installing batteries as your fingers may get caught. Dispose of batteries as provided by your local regulations. Do not disassemble, crush, heat, or otherwise alter the battery as it may cause fire, injury or property damage.

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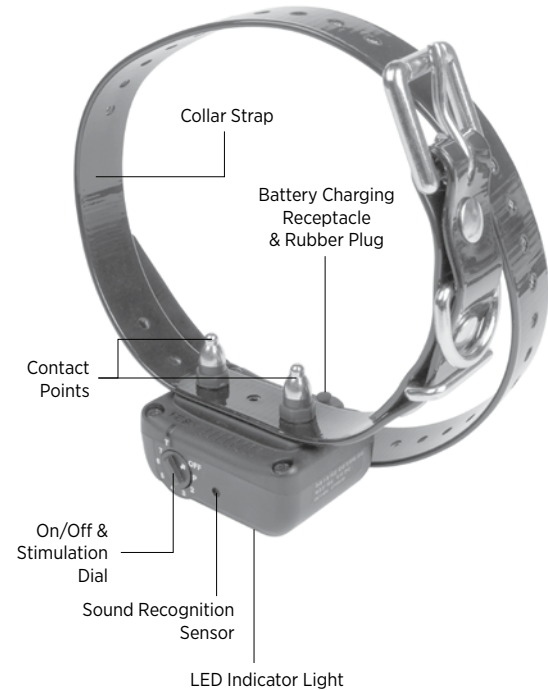
## AT A GLANCE



## MAIN FEATURES

- Pager vibration (P) warning prior to the stimulation
- 6 intensity levels (2-7) for a wide variety of dispositions
- Test mode (T) for testing the YS300
- IPX9K waterproof certified - the highest heat and water pressure test
- Medium output receiver
- Sound Recognition Sensor
- For dogs as small as 10 lbs
- 2-hour rapid charge lithium polymer battery

## OVERVIEW



## USING THE ON/OFF & STIMULATION DIAL



- The On/Off & Stimulation Dial is used to turn the YS300 on/off and to select the stimulation level.
- Set the dial to "OFF" to turn off the YS300.
- Set the dial to "P" for the Pager vibration only mode.
- The YS300 has stimulation levels 2 (lowest) through 7 (highest). Each stimulation level begins with a vibration and is followed by the stimulation.
- Set the dial to "T" to test the YS300. See TESTING THE YS300 on page 11 to check if your unit is working properly.

On/Off & Stimulation Dial	Function
OFF	Power Off
P	Pager Vibration
2-7	Stimulation Level
T	Test Mode

**Note:** When first using the YS300, it is recommended to start at the lowest stimulation level. If your dog continues to bark, gradually increase the stimulation level. Closely monitor your dog's reaction to find the right stimulation level for your dog.

## LED INDICATOR

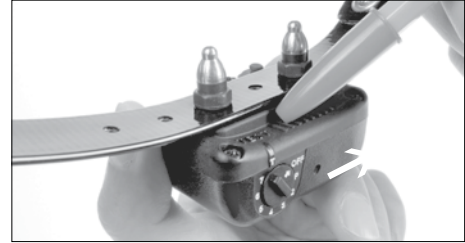


The LED indicator light will flash for 1 second when the YS300 has been turned on and then flash every 2 seconds. If the dog does not bark for over 10 seconds, it will turn to sleep mode to conserve battery life and the LED will turn off.

Before going into sleep mode, the LED light flashes green when the battery is fully charged and turns to amber when the battery life is getting low. When the LED indicator emits a blinking red light, the battery needs to be recharged.

Battery life LED window	Full charge	Medium charge	Needs charge
In Use	Green	Amber	Red
Charging	Green	Red	Red

## TESTING THE YS300

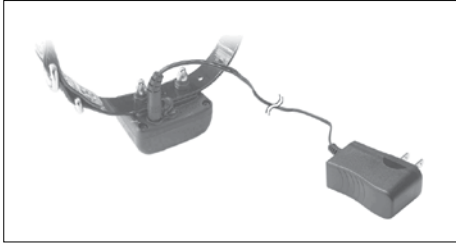


1. Turn the dial on the YS300 to "T" to set the system to test mode.
2. Test the unit by scratching the TEST area on the receiver (as shown in the diagram) with a coin or pen. The receiver will emit a vibration three times. Repeat the same process to test again.
3. The YS300 has a preset delay of 15 seconds in between corrections. Once the unit activates, it will not activate again until 15 seconds has gone by. The reason for the delay is so that your dog figures out the implications of the corrections from barking before being corrected again.

**\* When on the test mode, the YS300 emits a vibration without emitting stimulation at the same time.**

**\* When on the test mode, the sensor is more sensitive and can be easily activated by a small sound or tap.**

## CHARGING THE BATTERY



The Dogtra YS300 uses a lithium polymer battery. Recharge the unit if the indicator light is red or does not come on.

**NOTE 1:** Only use Dogtra-approved batteries, chargers, and accessories for your Dogtra system. This will prevent any damage that can be incurred from attempting to use a different charger.

**NOTE 2:** The unit has a partial charge when it leaves the Dogtra facility. Upon receipt of the system, be sure to give it a full 2-hour initial charge before the first use away from any flammable substances.

**NOTE 3:** When a charger is not in use, disconnect it from the power source. Fully charge the batteries if the unit is to be stored without use for a period of 3 months or more.

1. Open the rubber plug on the battery charging receptacle and plug in the charging cable.
2. Plug the charger into a 120 volt wall outlet or, if using the auto charger, plug into a cigarette lighter for lithium polymer batteries. All indicator lights should glow red when properly plugged in and the unit will automatically shut off during the charging process.
3. The lithium polymer battery is fully charged within 2 hours. The lights will stay red during the charging process and turn green once the unit is fully charged.
4. After charging the unit, cover the battery charging receptacle with the rubber plug on the receiver.

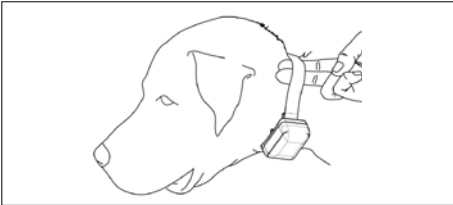
## RECEIVER FITTING

### Proper Fit

The receiver should be fitted so that the medical grade stainless steel contact points press firmly against the dog's skin. You should be able to fit two fingers underneath the collar strap. The best location is on either side of the dog's windpipe.

### Improper Fit

A loose fit can allow the receiver to move around on the dog's neck. When this happens, the contact points may rub against the skin and cause irritation. If the receiver is too loose, the contact will not be consistent and cause the corrections to be inconsistent. Dogtra uses surgical stainless steel contact points and anti-microbial plastic to protect the dog's skin.



### Attention!

Leaving the receiver in the same location on the dog's neck for an extended period of time can cause skin irritation due to the sensitivity from the contact points. If the dog is to wear the receiver for long periods, occasionally reposition the receiver every few hours so that the contact points are moved to a different location on the dog's neck and remove the receiver after 8 hours of usage. Make sure you check for skin irritation each time you use the unit.



# MAINTENANCE

## Basic Maintenance

Make sure the rubber charging cap is securely in place when the receiver is in use. After each training session, carefully inspect the unit for any missing parts or damage to the casing. Damaged or broken casing may affect the waterproof guarantee on the unit. After confirming that there is no damage to the casing, rinse the receiver and clean out any dirt or debris.

## Storage Maintenance

The YS300 should be fully charged before storing for extended periods. While in storage, the unit should be given a full charge once a month and before the first use. Store the units in room temperature. Do not keep the units exposed to extreme climates.

## Troubleshooting

If the unit is malfunctioning, please refer to the “Troubleshooting Guide” before sending it to Dogtra for service. If you have any questions or concerns, you may email them to [info@dogtra.com](mailto:info@dogtra.com), or call customer service at (888) 811-9111.

# TROUBLESHOOTING GUIDE

## 1. My dog is not reacting to the receiver.

- Make sure the receiver is turned on.
- Make sure the strap is on the dog tight enough so that both contact points are touching the dog's skin.
- The contact points may be too short for the dog. To place an order for longer contact points that are more appropriate for your dog, please call (888) 811-9111. If you are already using the longest contact points available, you might need to trim down the hair on the dog's neck so both contact points are touching the dog's skin.
- The intensity level may be too low for your dog. Keep increasing the stimulation until the dog responds, usually with neck movement, head shaking, looking over its shoulder, etc. (response may be very subtle).

## 2. My YS300 is not holding a charge.

- The batteries might not be charged properly, or the charger, splitter, and the charging port may not be functioning properly. You can send in your charging units to have us inspect them.
- The charging pin may be damaged. Inside the charging port, there is a metal pin that should be standing straight up and stiff. If the pin is wobbling, broken, or missing, you will need to send the unit in to the Repair Department. The charging port must be clean prior to charging; clean the dirt out with a cotton swab and some rubbing alcohol. If the dog is in salt-water, be

sure to rinse the receiver and charging port with clean water.

- If the above does not resolve your issues, contact Dogtra customer service at info@dogtra.com or (888) 811-9111.

### **3. My dog has skin irritation.**

- Leaving the receiver in the same location on the dog's neck for an extended period of time can cause skin irritation. If the dog is to wear the receiver for long periods, occasionally reposition the receiver so that the contact points are moved to a different location on the dog's neck. Make sure you check for skin irritation each time you use the unit.

## **DOGTRA PRODUCT WARRANTY**

### **LIMITED WARRANTY**

**For Dogtra Products Purchased from Dogtra Authorized Dealers**

#### **One-Year Warranty**

Except as otherwise provided below, Dogtra warrants to the original retail purchaser ("You") that its Dogtra products shall be free of defects in materials and workmanship for a period of one (1) year from the date of purchase ("Warranty"). The Warranty covers the cost of repair (parts and labor) or replacement (if repair is not feasible) of a defective Dogtra product during said one-year period. For such repaired or replaced products, the remaining portion of the original warranty period, or ninety (90) days, whichever is longer, shall apply. Dogtra, at its sole discretion, shall determine whether to repair or replace a product covered by the Warranty.

#### **Warranty Conditions**

The Warranty is not transferrable and applies to your Dogtra product only if:

- (1) You are the original retail purchaser of the product,
- (2) You bought the product from a Dogtra authorized dealer, and
- (3) You present a receipt or other proof of purchase showing a valid purchase date, the name and address of the authorized dealer, and the purchased product identified by model and/or serial number.

#### **Warranty Exclusions**

The Warranty does not cover damage, loss, or deterioration to your Dogtra product caused: by misuse, neglect, abuse, or other improper handling of the product; by failure to follow use or care instructions; by use of the product for other than its intended purpose; by accident or natural forces such as fire or flooding; or by normal wear and tear such as scratches to the product surface.

The Warranty also does not cover Dogtra products that: are purchased from non-authorized dealers; are purchased outside of the United States or Canada; have been damaged during shipment (even if Dogtra paid or arranged for shipping); have been modified or tampered with in any manner; are opened or repaired by anyone other than Dogtra; or have serial numbers that have been altered or defaced.

#### **Sole Warranty**

This Warranty is the only warranty offered by Dogtra for its Dogtra products. Other than said Warranty, Dogtra makes no other representations or warranties whatsoever regarding its products, whether oral or in any product manual, on any packaging, on any website, or in any other written material. No dealer of Dogtra products, nor any employee or agent of Dogtra, is authorized to make any additions, changes, or extensions to the Warranty. Dogtra, at its sole discretion and at any time, reserves the right to modify the Warranty.

#### **DISCLAIMER OF OTHER WARRANTIES**

**THE FOREGOING WARRANTY IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. DOGTRA DISCLAIMS ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

#### **Limitation of Remedies**

Dogtra's liability is limited to the cost of repair or replacement of the Dogtra product under Warranty. Any claim or action to enforce the Warranty must be commenced within thirty (30) days of the Warranty's expiration for your product. Dogtra will not be liable for any indirect, incidental, special, consequential, or similar damages based on breach of warranty, breach of contract, negligence, strict tort, or any other legal theory related to Dogtra and its products. Damages that Dogtra will not be responsible for include, but are not limited to: loss of income or profits; loss of revenue or savings; loss of use of the product or associated products; cost of any substitute products or services; inconvenience, downtime, or any other time; loss of goodwill; claims of third parties including customers; and damage to property.

#### **Legal Rights May Vary By State or Jurisdiction**

The Warranty gives You specific legal rights, and You may also have other rights which vary by state or jurisdiction. Some states or jurisdictions do not allow certain limitations of implied warranties or of incidental or consequential damages or other remedies, so certain of the foregoing limitations may not apply to You.

If any portion of the Warranty is held by a court to be invalid or unenforceable, the remaining portions of the Warranty shall remain in full force and effect and shall in no way be affected or invalidated, and the invalid or unenforceable portion shall be modified so as to most nearly achieve the intent of the Warranty.

#### **Product Registration**

Dogtra recommends that customers register their products as soon as possible after purchase. Product registration will facilitate any future warranty service. You may also receive useful information and updates about your existing and future Dogtra products. To register your product, visit [www.dogtra.com/product-registration](http://www.dogtra.com/product-registration). If your product is not registered with Dogtra, You will be required to provide a receipt or other proof purchase (as provided above) to qualify for warranty service.

#### **How to Obtain Warranty Service**

Should your Dogtra product require warranty service, please contact Customer Service by phone or email for a warranty evaluation (see below for contact information). Upon approval of your warranty work, Dogtra will repair or replace (at Dogtra's election) your product without charge for labor or parts. You are responsible for shipping, including cost, of your product to Dogtra for warranty service. Dogtra will handle shipping, including cost, of the repaired or replaced product back to customers in the USA. Dogtra will not be responsible for shipping, including cost and/or applicable taxes or fees, for products sent to Canada. Such costs, taxes, or fees will be borne by the customer.

To register your product, visit [www.dogtra.com/product-registration](http://www.dogtra.com/product-registration).

#### **Dogtra Customer Service**

**22912 Lockness Avenue, Torrance, CA 90501**

(888) 811-9111

repair@dogtra.com

Mon – Fri, 8:00 AM to 4:30 PM (PST)

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