



Product Manual



Automatic cat litter box

Model:HIP-C101

The picture is for reference only, please refer to the actual product.

Please read the instruction manual carefully before using product.

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1. Precautions

- 1) This product should be placed indoors or similar indoor environment to use.
- 2) Should be placed on a horizontal hard ground or wooden floor.
- 3) When transporting the product without package, please do not drag it without leaving the ground and handle with it carefully, otherwise the weight sensor will be damaged.
- 4) The cat's weight should be 1.0kg -10kg.
- 5) Please add cat litter and tidy up the collection bucket before starting up, otherwise the machine will not be able to initialize properly.
- 6) When adding cat litter, it should be lower than the marked MAX line to avoid affecting the normal operation of the machine.
- 7) There are magnets installed in the front end of this product. If patients with cardiac pacemakers or related want to use this product, you need to consult the doctor;

2. Functions and Features of Product

- 1) When the cat enters the clean compartment, it will stop automatically.

- 2) After the cat leaves the cleaning compartment, it will clean up automatically.
- 3) Display the current weighing data;
- 4) Lower operating noise;
- 5) Intelligent overweight protection;
- 7) The collection bucket can be pushed and pulled on both sides, and the product can be placed against the wall;
- 8) Voice broadcast.

3. Packing List

Host ×1	Special garbage bag (gift) ×1
Power supply adapter ×1	Manual ×1

4. Main Technical Index

Product name: Automatic cat litter box

version:HIP-C101

power adapter: input AC100-240V/0.4Aoutput DC12V/1A

rated power : ≤6W

standby power: ≤0.5W

weighing range: 1.0-20kg (MAX)

weighing precision: $\pm 0.01\text{kg}$ (static)

cat litter load: $\leq 3\text{L}$

Collecting bucket capacity: $\leq 3\text{L}$

Running noise: $< 55\text{dB}$ (Aweighting)

Classification of electrical appliance : IIType equipment

Product size:L655mm*W642mm*H605 mm

Net weight : $8.5\pm 0.3\text{kg}$

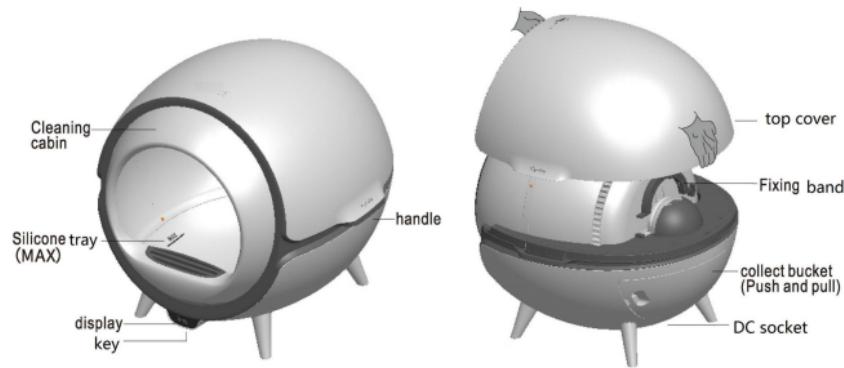
Normal working environment: environment temperature $5\sim 40^\circ\text{C}$,Relative humidity $\leq 93\%$,No condensation.

Storage and transportation environment: environment temperature $-20\sim 60^\circ\text{C}$,Relative humidity $\leq 93\%$,no condensation.

Executive standard:GB4706.1-2005 Q-HIP001-2019

5. Instructions for use

Product sketch



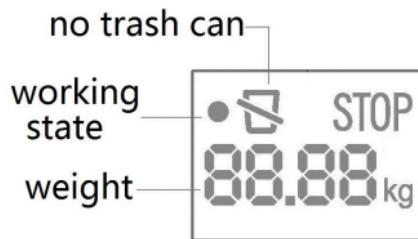
※ Preparation before turning on

Before connecting the power supply adapter, make the following preparations (otherwise the weight sensor of the device cannot initialize the data).

1. First load the cat litter onto the silicone tray (refer the MAX line).
2. Take out the collection bucket, put the garbage bag on him, and put the bucket back in its place.

※ Turn on the device

Connect the adaptor to the device (IN DC 12V), the device automatically enters the standby state. Display interface and function operation.



- 1) Working status: the green indicator light is flashing, indicating that the cleaning cabin is about to rotate; the green indicator light is on steady when the cleaning cabin is rotating.
- 2) Weight display: when the cat is in use, it is displayed as the cat's weight.
- 3) No bucket reminder: it will be displayed after the collection bucket is taken out. The voice will be broadcast, and the device will stop working.
- 4) STOP: the cleaning cabin will stop when it is rotating, and it will be displayed when device in the induction protection and sterilization mode.
- 5) Bucket full reminder: display when the bucket is full, and the device will stop working.

7. Cleaning and Maintenance

- Clean the top cover and surface

Please unplug the power supply adapter, use a clean, soft, damp cloth with some detergent to wipe.

※ Note: There is a circuit board inside the product, and liquids are not allowed to enter.

- Clean the cleaning cabin and collection bucket

The cleaning cabin and the collection bucket are detachable structures, which can be disassembled and washed separately, but they must be dried before put back.

- Disassembly steps:

- 1) Unplug the power supply adapter.
- 2) Take out the top cover (refer to the product sketch).

- 3) Remove the fixing band (refer to the product sketch).
- 4) Take out the cleaning cabin.

8. Common Failures and Troubleshooting Methods

Item	Failure	Cause Analysis	Troubleshooting
1	The weight value has changed	1. Check if the placement is balanced and stable, check if it is placed on a hard floor or wooden floor. 2. Check if the cat litter pad is in contact with the device. 3. Check if there are other objects in contact with the device.	Reposition device.
2	Not work	1. Sensor initialization error. 2. Malfunction	Restart the device. If it still does not work, please contact customer service.

※ If it still fails after done the above, please call the customer service for consultation.

Note: The company reserves the right to change the technology and appearance of the product. Specifications and information are subject to change without notice.