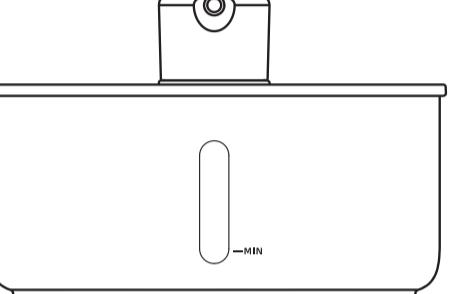


正面

## User Manual

W11-S2  
Pet Water Fountain



Please read the manual carefully before using this product.

**Safety Precautions**

**① Keep Device**

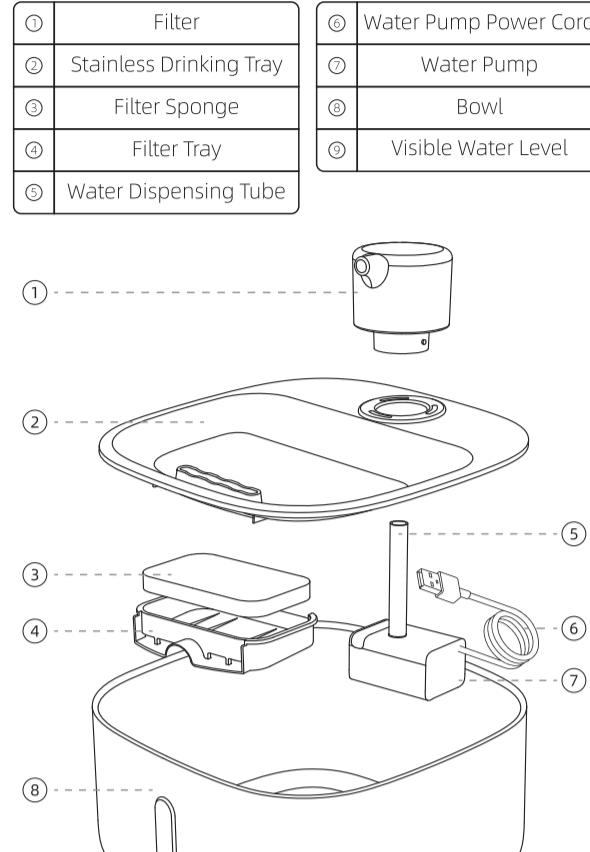
- Please ensure that the device is placed on a stable surface, and it should not be tilted, shaken, or inverted.
- Please use the device indoors, avoiding environments with high temperature, high humidity, and direct sunlight.
- Do not install or store the device in locations where the temperature is below 0°C or above 40°C.

**⚠️ Attenions**

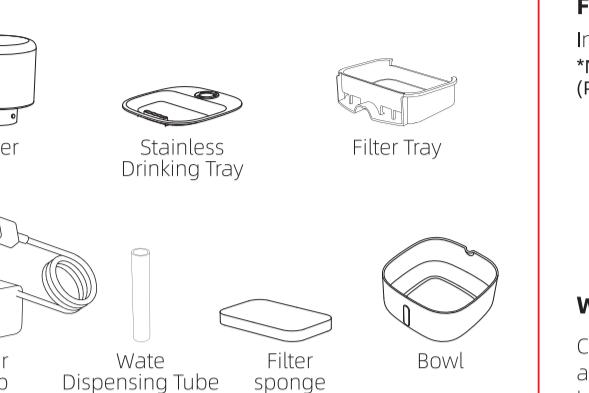
- Please ensure the device is plugged in when unattended to guarantee stable operation.
- For safety reasons, always disconnect the power supply when the device is not in use.
- This product is suitable for cats and small dogs only.
- This product is intended for individuals aged 12 and above. Children should use the device under close adult supervision.
- The filter inside the filter cartridge is irretrievable. Do not use the cartridge if it is damaged.
- Never submerge the main unit in water, as this could result in damage to the electronic components.
- Do not disassemble, repair, or modify the device on your own, as this may void the warranty.
- To prevent electric shock, never immerse the power cord or plug in water or any other liquid.
- Keep the charging port dry. If the port becomes wet, ensure it is completely dry before charging.
- The device only supports charging with a 5V/1A adapter. Do not use adapters that exceed these specifications.
- Dispose of all packaging materials properly. Some parts may be wrapped in plastic bags, which can pose a suffocation hazard; keep them away from children and pets.
- Do not use the pet water fountain for any purposes other than its intended use.
- Before traveling, always check the remaining water level in the fountain. To avoid the device running out of power during your trip, it is recommended to keep it plugged in while traveling.
- If the device malfunctions or is damaged, do not operate or attempt to repair it yourself.

**Features**

① Filter	② Water Pump Power Cord
② Stainless Drinking Tray	③ Water Pump
③ Filter Sponge	④ Bowl
④ Filter Tray	⑤ Visible Water Level
⑤ Water Dispensing Tube	



**Components**

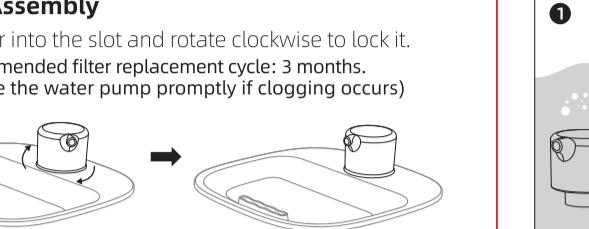


**Product installation**

**Filter Box Assembly**

Insert the filter into the slot and rotate clockwise to lock it.

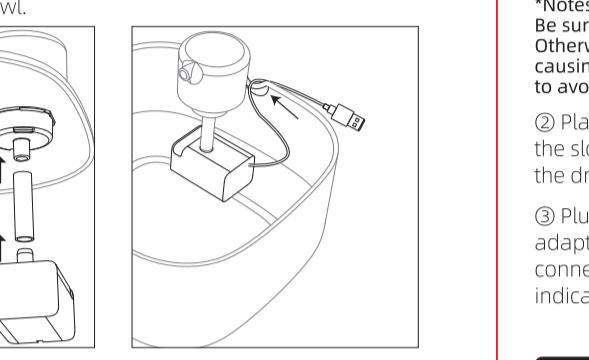
\*Notes: Recommended filter replacement cycle: 3 months. (Please replace the water pump promptly if clogging occurs)



**Water Pump Assembly**

Connect the filter box to the water pump using a conduit pipe, and thread the power cord of the water pump through the hole in the Bowl.

\*Notes: Be sure to soak the filter fully before starting the water fountain. Otherwise, water may not flow smoothly through the filter, causing overflow. Do not soak the filter in the water fountain tank to avoid any dust on its surface.

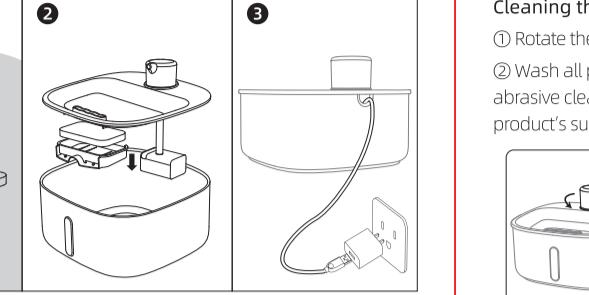


**Product installation**

**①** Place the filter cartridge and filter sponge in a clean bowl, soak them in clean water for 5 minutes, and thoroughly rinse the filter cartridge.

**②** Connect the filter box to the water pump using a conduit pipe, and thread the power cord of the water pump through the hole in the Bowl.

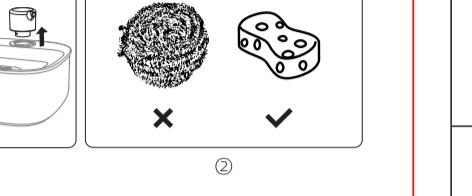
**③** Plug the USB power cord of the water pump into a 5V/1A adapter and insert it into a power outlet. Once the power is connected, the water pump will illuminate with a white light, indicating that the water dispenser has started operating.



**Product Cleaning**

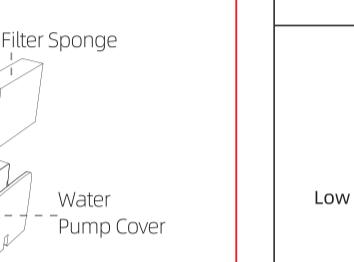
**Cleaning the Water Dispenser**

- Rotate the filter box counterclockwise and then remove it.
- Wash all parts. Do not use metal kitchen utensils such as steel balls or abrasive cleaning materials for cleaning to avoid any damages of product's surface.



**Pump Cleaning**

- Remove filter sponge.
- Remove water pump cover.
- Remove the stator cover and Stator as well.
- Clean the stator by water.



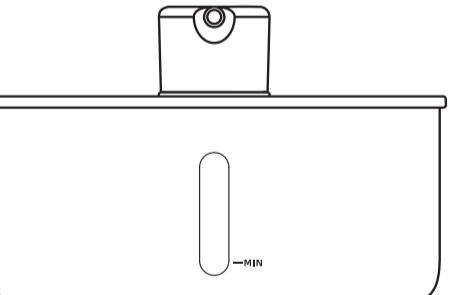
**Troubleshooting**

Issues	Solutions
Water Overflows	Soak the filter in water for 5 minutes and rinse it thoroughly.
Water pump stops running	Water in bowl is below the minimum line. Clean the water pump, water bowl and water fountain. Please make sure the main engine is well assembled and plug in the adapter.
Low water flow	When first use or use after a long period storage, water pump needs venting. (Normal phenomenon) Dirt or fur inside of water pump, please clean the water pump follow the instructions. Water in bowl is below the minimum line, please fill the water.
Fouling in water bowl and filter	Please change the water in bowl on a regular basis. Please make sure the filter has been soaked and cleaned thoroughly before using.

反面

## 用户手册

W11-S2  
宠物饮水机



使用产品前请仔细阅读用户手册，并妥善保管。

**使用安全指导**

用本产品之前, 请先阅读本手册中的所有指导说明与注意事项。

**① 设备放置**

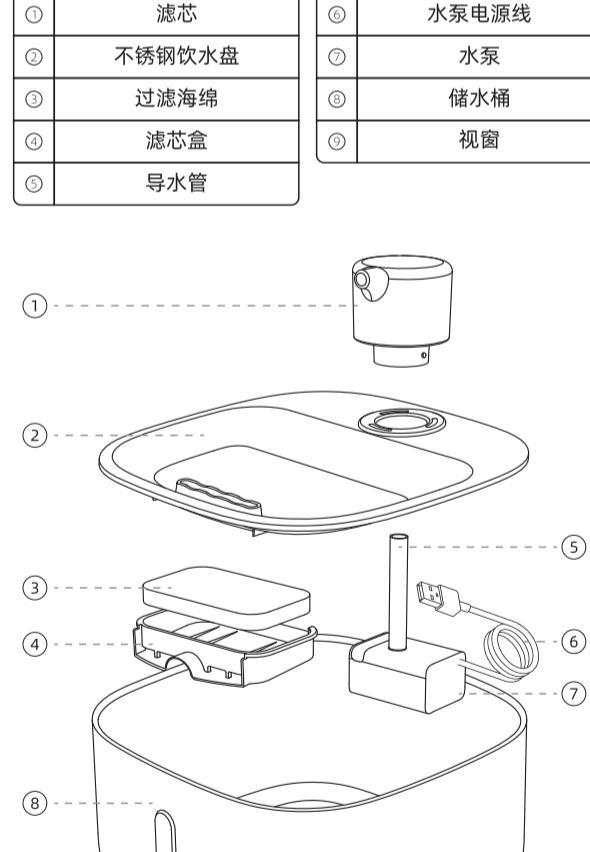
- 请确保设备放置在稳固的平面, 不可倾斜、摇晃或倒置。
- 请在室内环境使用, 避免高温高湿及阳光直射的环境。
- 请勿将设备安装或存放在气温低于0°C或高于40°C的地方。

**⚠️ 注意事项**

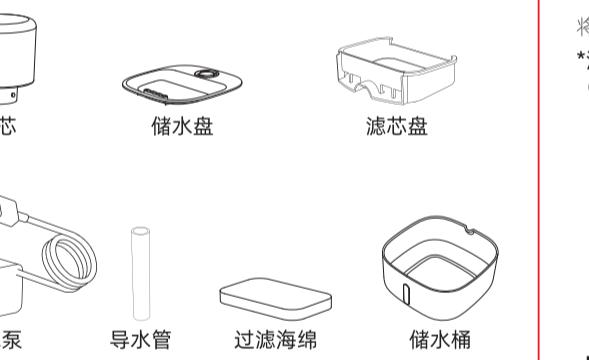
- 无人看护时请插电使用, 确保设备能够稳定使用。
- 不使用时, 为安全起见请务必断开电源。
- 本产品仅适用于猫及小型犬。
- 本产品适用于12岁以上人群, 儿童使用时, 请监护人密切监督。
- 滤芯内填充物不可食用, 如有破损, 切勿使用。
- 任何时候不要将主机浸泡在水中, 否则会导致电子元件损坏。
- 请勿擅自拆卸、维修、改装设备, 可能导致保修条款失效。
- 为防止触电, 切勿将电源线或插头插入水中或其他液体中。
- 请避免充电口被弄湿, 若充电口潮湿, 需待其充分干燥后才可进行充电。
- 设备仅支持使用5V/1A适配器进行充电, 请勿使用超出此范围的适配器。
- 请妥善处理所有包装材料, 某些零件可能会用塑料袋包装, 这些袋子会引起窒息, 请将其远离儿童和宠物。
- 不可使用宠物饮水机做除饮用以外的各项用途。
- 差旅前, 请务必检查饮水机剩余水量, 避免出行期间设备没电, 建议出行期间插电使用。
- 如果设备出现故障或已损坏, 请勿操作此设备以及试图自行维修本设备。

**产品简介**

① 滤芯	② 水泵电源线
② 不锈钢饮水盘	水泵
③ 过滤海绵	储水桶
④ 滤芯盒	视窗
⑤ 导水管	



**产品清单**

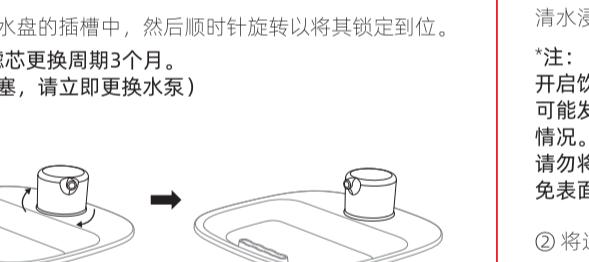


**产品安装**

**滤芯组装**

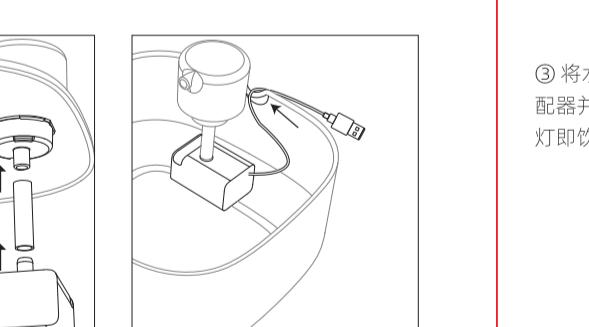
将滤芯插入饮水水盘的插槽中, 然后顺时针旋转以将其锁定到位。

\*注: 推荐的滤芯更换周期3个月。(如果发生堵塞, 请立即更换水泵)



**水泵组装**

用导水管连接滤芯和水泵, 并且将水泵的电源线从储水桶的孔洞中穿出。



**产品安装**

**①** 将滤芯和过滤海绵置于干净的碗中用清水浸泡5分钟, 并彻底冲洗滤芯。

**②** 用清水冲洗零部件, 切勿使用钢丝球等金属厨具或研磨性的清洁材料进行清洁, 以免破坏产品表面。

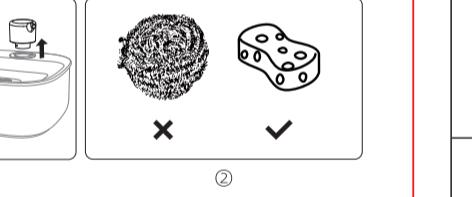
**③** 将水泵的USB电源线插入5V/1A的适配器并插入插座, 接通电源, 水泵亮白灯即饮水机开始运行。



**设备维护与保养**

**清洗饮水机**

- 逆时针旋转滤芯, 然后将滤芯取出。
- 用清水冲洗零部件, 切勿使用钢丝球等金属厨具或研磨性的清洁材料进行清洁, 以免破坏产品表面。



**水泵停止工作**

储水桶水位过低。清洗水泵、水箱和饮水机。机器未通电或主机关机导致水泵停止工作。确认主机安装正确或确认电量并充电。

**出水速度慢**

首次使用时(或长时间存放后再次使用时), 水泵需要排气, 属于正常现象。水泵中有脏污或者毛发, 需清洗水泵。详情参照“水泵清洗指南”。水位线过低, 及时加入适量水。

**保养**

- 建议每个月更换一次海绵和每3个月更换一次滤芯。(根据用户饮水机使用频率, 多宠或者持续出水建议每个月更换一次)
- 至少每两周清洗一次水泵和饮水机。



**故障排查**

问题	解决方案
溢水	滤芯可能未完全浸泡。首次使用前, 请将滤芯置于干净点碗中浸泡5分钟。滤芯长时间使用未清洗, 发生堵塞需及时清洗或更换滤芯。
水泵停止工作	储水桶水位过低。清洗水泵、水箱和饮水机。机器未通电或主机关机导致水泵停止工作。确认主机安装正确或确认电量并充电。
出水速度慢	首次使用时(或长时间存放后再次使用时), 水泵需要排气, 属于正常现象。水泵中有脏污或者毛发, 需清洗水泵。详情参照“水泵清洗指南”。水位线过低, 及时加入适量水。
水箱和滤芯盘出现污垢	请及时清洗水箱(建议每周清洗一次), 更换新的滤芯并使用干净的水源。新的滤芯使用前请用干净的水提前浸泡。

88x169mm  
80g书纸  
16P风琴-7折  
单黑印刷