

正面

User Manual

W28 Pet Water Fountain

Please read the manual carefully before using this product.

Safety Precautions

Please carefully read the user manual.

① Working conditions

- The device should be placed on a level and stable surface. Do not tilt, shake, or invert it.
- Please use the device indoors, avoiding environments with high temperatures, high humidity, or direct sunlight.
- Do not install or store the device in places where the temperature is below 0°C or above 40°C.

⚠️ Attenions

- Do not turn on the power without water or below the minimum water level.
- For safety reasons, always disconnect the power when not in use.
- This product is only suitable for cats and small dogs.
- This product is suitable for people aged 12 and above. When used by children, close supervision by a guardian is required.
- The filter is not edible. Do not use if there is any damage.
- Do not disassemble, repair, or modify the device without authorization, as this may void the warranty.
- To prevent electric shock, do not immerse the connector or plug of the power cord in water or any other liquid.
- If the connector of the power cable has moisture or comes into contact with water, disconnect the power supply immediately and ensure that the power cable is completely dry before continuing to use it.
- The device only supports charging with a 5V/1A adapter. Do not use adapters that exceed this specification.
- Properly dispose of all packaging materials. Some parts may be packaged in plastic bags, which can cause suffocation. Keep them away from children and pets.
- Do not use the pet water dispenser for purposes other than its intended use.

Components

①	Stainless Steel Spout
②	Drinking Tray
③	Filter
④	Filter Tray
⑤	Tube
⑥	Pump
⑦	Pump Sponge
⑧	USB Cable
⑨	Water Tank

Parameters

Product Name	Pet Water Fountain
Product Model	W28
Dimension	187mm*187mm*220mm
Material	ABS
N.W.	Around 0.5KG
Capacity	2.2L
Pets Appliance	Cats & Small size dogs
Power	USB 5V1A
Rated Power	5W

Product installation and use

Pump Assembly

- Place the pump into the square indentation inside the water tank.
- Pass the power cord through the notch on the edge of the fountain to secure it.

Water Fountain Assembly

As shown in the figure, install the filter cartridge tray and faucet in sequence.

Water Outlet Spout Assembly

Align the stainless steel spout with the center hole of the filter tray to complete the installation.

Product Use

- After setting up the water fountain, fill the water tank with water to at least 1/2.
- Plug the power supply - the fountain will continuously dispense water with a white light.

Device Maintenance and Care

Disconnect power

Before cleaning, disconnect the power supply and then clean the whole machine.

Cleaning the Filter

Use clean water to wash the filter. Do not use any detergents.

Water Pump Cleaning

- Remove the pump filter.
- Remove the water pump cover.
- Remove the impeller cover.
- Take out the impeller and clean it with clean water.
- Remove the sponge and rinse it with clean water.

Maintenance

- It is recommended to replace the filter and pump sponge every 2-4 weeks. (Depending on the frequency of use, for frequent use or continuous water dispensing, it is recommended to replace the filter every two weeks.)
- It is recommended to clean the water pump and water dispenser at least every two weeks.

反面

用户手册

W28 宠物饮水机

使用产品前请仔细阅读用户手册，并妥善保管。

使用安全指导

使用本产品之前，请先阅读本手册中的所有指导说明与注意事项。

① 设备放置

- 请确保设备放置在稳固的平面，不可倾斜、摇晃或倒置。
- 请在室内环境使用，避免高温高湿及阳光直射的环境。
- 请勿将设备安装或存放在气温低于0°C或高于40°C的地方。

⚠️ 注意事项

- 请勿在无水或低于最低水位线的情况下接通电源。
- 不使用时，为安全起见请务必断开电源。
- 本产品仅适用于猫或小型犬。
- 本产品适用于12岁以上人群，儿童使用时，请监护人密切监督。
- 滤芯内填充物不可食用，如有破损，切勿使用。
- 请勿擅自拆卸、维修、改装设备，可能导致保修条款失效。
- 为防止触电，请勿将电源线接口或插头浸泡在水中或任何其他液体中。
- 如果电源线接口有水分或不慎接触到水，请立即断开电源，并在继续使用前确保电源线完全干燥。
- 设备仅支持使用5V/1A适配器，请勿使用超出此范围的适配器。
- 请妥善处理所有包装材料，某些零件可能会用塑料袋包装，这些袋子会引起窒息，请将其远离儿童和宠物。
- 不可使用宠物饮水机做除预期用途以外的各项用途。

产品简介

① 不锈钢水龙头	⑥ 水泵
② 饮水盘	⑦ 水泵过滤海绵
③ 滤芯	⑧ 电源接口
④ 滤芯托盘	⑨ 储水桶
⑤ 出水管	

产品基本信息

产品名称	宠物饮水机
产品型号	W28
产品尺寸	187mm*187mm*220mm
材质	ABS
净重	约0.5KG
宠物类型	中小型犬/猫
容量	2.2L
电源	USB 5V1A
额定功率	5W

产品安装与使用

水泵组装

- 取出水泵；
- 将水泵放置在储水桶内部长方形凹槽处；
- 将水泵的USB电源线放入储水桶的卡槽中并固定住。

安装导水管

如图所示，依次安装滤芯托盘以及水龙头。

出水管组装

将出水管对准滤芯托盘中心孔位置即安装完成。

设备维护与保养

断开电源

进行清洗前，请先断开电源，再进行整机清洗。

清洗滤芯

使用清水清洗滤芯，切勿使用洗涤剂。

水泵清洁

- 拆下过滤海绵
- 拆下水泵盖
- 拆下叶轮盖
- 取下叶轮，用温水或者清水清洗

保养

- 建议每2-4周更换一次滤芯和滤棉。 (根据用户饮水机使用频率，多宠或者持续出水建议每两周更换一次)
- 建议至少每两周清洗一次水泵和饮水机。

W88mm*H169mm

80g书纸/14P 6折

单黑印刷

FAQ	EN
Issues	Solution
Black Powder Sediment	The filter may not have been fully soaked. Before first use, place the filter in a clean bowl and soak it in water for 5 minutes.
Overflow	The filter has not been cleaned for a long time, causing clogging. Clean or replace the filter in timely.
Bubbles	The water level in the water bowl is too low.
Unusual noise from water pump	The water level in the water bowl is too low.
Slow water flow	When first used (or after long storage), the water pump needs to expel air. This is a normal phenomenon.
Dirt on water bowl and filter tray	If there is dirt or hair inside the water pump, it needs to be cleaned.
	Please clean the water bowl in timely. (It is recommended to clean it weekly), replace the filter with a new one, and use clean water.
	Before using a new filter, soak it in clean water in advance.