



COMPLAINT FORM / RETURN OF GOODS

▷ Name and surname:

▷ Your contact details:

▷ Product designation (ref. number):

▷ Date of purchase:

▷ Order number (found on the invoice):

I am **returning** goods (conditions for returning goods: helveti.eu/watch-return-within-3-months)

I am **taking** goods **back** (for a complaint, please provide a defect description):

▷ Your delivery address:


▷ Account number (in case of complaint):

▷ **CONTACT**

E-mail: info@helveti.eu,
complaints@helveti.eu

Web: www.helveti.eu,
www.helveti.eu/complaint

▷ **STORE, HEADQUARTERS and RETURNING ADDRESS**

Dukelských hrdinů 3, Praha 7 – 170 00, Czech Republic
 +420 774 272 373

▷ **Note:** Postage and packing costs are paid by the sender.