



EXCHANGE OR RETURN OF GOODS

If the goods do not suit you, are not to your liking, or simply don't match with your clothes, it is not a problem. You have the possibility of returning the goods without mentioning the reason up to 30 days since the day you received the goods.

When returning the goods, you place it in a box or a bag, wrap it properly so the goods could not get damaged and send back to us. To our address: Nádražní 221, 53862, Hrochův Týnec together with this filled questionnaire (or its copy) as a registered mail. We will take care of the rest.

Name and surname:

Telephone number:

Address:

Email:

Number of order or invoice:

I want to return/exchange the goods:

Name of the goods

THE NUMBER TO YOUR REASON

RETURN EXCHANGE

REASON PLEASE WRITE DOWN

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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1. I don't like the goods
2. I received wrong goods
3. The product looked different on a PC screen
4. Bad quality
5. The package came too late
6. Other reason

Pick preferred way of returning/exchanging goods:

Refund

I want to keep the credit for my other purchases. We will send you a code which you can use when shopping on our e-shop.

I want to be refunded back to my bank account:

Exchange the goods for different one

Name of goods

Price

New goods: _____

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I want to send any surplus credit to my account number:

In case of unpaid balance, I want the new goods to be sent to an address mentioned in this questionnaire and pay on delivery.

Date:

Your signature:

***The complete information regarding exchange, return or complaint of goods you can find on: www.vuch.com. If you want to ask anything, do not hesitate and let us know via email: info@vuch.com or give us a call.**