

dobeado.com - Complaint Sheet

Use this form if you want to claim the liability rights for defects that occur within 24 months of the goods takeover. Fill in this form and post it together with the goods to the seller's address. We strongly recommend you to send the claimed goods by registered mail in order to be able to monitor the status of its delivery to the seller.

Seller (addressee of the returned goods):

Korálky.cz s.r.o., Třebohostická 564/9, 100 00 Praha 10, Czech Republic, company ID: 24260452 tel: +420604845737, email: info@dobeado.com

I declare that I hereby exercise the rights from the liability for defects from the purchase contract.

Order no: _____ invoice no: _____

Fill in the details of the goods you are returning:				
product code	product name	no. of pcs / packs returend		

You can also use a copy of the invoice to identify the claimed goods. Clearly highlight the claimed items

The goods has the following defects:

and state the quantity.

Describe the goods defects and how you think the defects arose.



Please, select, how you want us to proceed with your claim:

- A) repair of defects and return of the goods
- B) exchange of goods for the same without defects
- C) exchange of goods for a different goods of the same value attach a separate list of goods that you want to receive as a replacement
- D) exchange of the goods for a different goods of a different value attach a separate list of goods that you want to receive as a replacement. The additional payment can be made by a wire transfer or card payment via GP payment gateway. Kindly agree on the payment method with our eshop staff first. They can be reached at info@dobeado.com or on the phone number: +420604845737

I prefer below ticked option:					
A)	B)	c)	D)		
Consumer identification information: Please, state your first and last name, and the same address as you provided in your oreder.					
Consumer contact details: Let us know the phone number or email, where you can be reached by our eshop staff.					
<u>Date:</u> Please, state the date of the dispatch of the goods and form.					
Your signature:					
Thank you, your <u>do60</u>	eam team				