

Complaint Sheet

Please use this form if you wish to claim the liability for defects in goods purchased from www.manumi.eu within 24 months of receipt.

Complete this form legibly and then according to your decision:

- drop off the completed form and the goods at one of our stores in Czech Republic, from where we will pick the shipment up by our own transport.
- send the completed form and the goods to the e-shop address. We strongly advice that you send the parcel by registered mail in order to be able to track the status of its delivery to the seller.

E-shop address = recipient of the returned goods:

Korálky.cz s.r.o., Třebohostická 564/9, 100 00 Praha 10, Czech Republic. tel: +420228229103, info@manumi.eu

I hereby notify that I am exercising my rights under liability for defects.

I claim the goods for the following reasons:

- Functional defect (the goods are not usable for their purpose)
- The goods arrived damaged
- I received a different item/product/kit than I ordered
- other

Order no: _____

Buyer = sender of the claimed goods:

Name: _____

Account number for refund IBAN/SWIFT (BIC): _____

Bank name: _____

Date of return shipment: _____

Your comment: