GROUNDIES
TRUESENSE BAREFOOTWEAR

Return form

Order number:

Customer - delivery address:

first name ..... last name .....

street ..... postal code ..... city .....

phone ..... email .....

Please send the goods to the following address:

GROUNDIES CZ&SK - Skladon
Průmyslová 377
Mošnov
742 51

Please mark with a cross whether you are making a complaint about the goods or withdrawing from the contract.

☐ Withdrawal from the purchase contract within 14 days

If the purchase contract is concluded using means of distance communication (in an online store), the consumer buyer has the right, in accordance with Section 53, Paragraph 7 of the Civil Code, to withdraw from the contract within 14 days of receiving the goods. The notice of withdrawal must be delivered no later than the last day of the 14-day period.

☐ Product complaint

Your complaint will be processed in accordance with Section 616 and the following provisions within 30 days from the date it is submitted.
You will be informed about the outcome of the complaint by email or phone.

product code	product name	quantity	price	quantity returned	reason for return

When withdrawing from the contract, you are not required to provide a reason for returning the goods, but it will help us improve our services. Thank you

Refund to account:

account number ..... bank code .....